2025 Stephens Annual Investment Conference Presentation

November 17th, 2025

CAUTIONARY NOTE AND DISCLAIMER REGARDING FORWARD-LOOKING STATEMENTS

This Presentation of SLM Corporation (the "Company") includes forward-looking statements within the meaning of the Securities Act of 1933, as amended, the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. These forward-looking statements may be identified by words such as "may," "will," "expect," "intend," "anticipate," "believe," "estimate," "plan," "project," "could," "should," "would," "continue," "seek," "target," "guidance," "outlook," "if current trends continue," "optimistic," "forecast", "medium term," "long term," and other similar words. Such statements include, but are not limited to, statements about the Company's plans, objectives, expectations, intentions, estimates and strategies for the future, and other statements that are not historical facts. These forward-looking statements are based on the Company's current objectives, beliefs and expectations, and they are subject to significant risks and uncertainties that may cause actual results and financial position and timing of certain events to differ materially from the information in the forward-looking statements. These risks and uncertainties include, among others, those set forth in Item 1A. "Risk Factors" and elsewhere in the Company's most recently filed Annual Report on Form 10-K, and other risks and uncertainties listed from time to time in the Company's other filings with the Securities and Exchange Commission. Additionally, there may be other factors of which the Company is not currently aware that may affect matters discussed in the forward-looking statements and may also cause actual results to differ materially from those discussed. The Company does not assume any obligation to publicly update, revise, or supplement any forward-looking statement to reflect actual results, changes in assumptions or changes in other factors affecting these forward-looking statements that occur after the date such statements were made. Any forward-looking statements speak only as of the date hereof or



3rd Quarter 2025 Highlights

Balance Sheet & Capital Allocation

\$2.9B

Private Education Loan Originations⁽¹⁾ in Q3 2025 as compared to \$2.8B in the year-ago quarter. \$0.13

Common stock dividend per share paid in Q3 2025.

24.3%

Return on Common Equity⁽²⁾ for Q3 2025.

12.6%

Total risk-based capital ratio; CET1 capital ratio of 11.3%.

5.6M

Shares repurchased in Q3 2025 under the 2024 share repurchase program at an avg. price of \$29.45 per share; \$138 million of capacity left under repurchase program authorization as of September 30, 2025.

Income Statement & Earnings Summary

\$132M

GAAP Net Income attributable to common stock in Q3 2025.

5.18%

Net interest margin for Q3 2025; an increase of 18 basis points from Q3 2024.

\$0.63

Q3 2025 GAAP diluted earnings per common share.

\$180M

Total non-interest expenses in Q3 2025, as compared to \$172M total non-interest expenses in the year-ago quarter.



Additional Key Performance Metrics

Funding & Liquidity

Deposit portfolio balances at the end of Q3 2025 were 7% lower than at the end of Q3 2024: Q3 2025 mix of brokered vs. retail and other was approximately 39% and 61%, respectively.

15.8%

Liquidity ratio as of September 30, 2025.

\$1.9B

Private Education Loans, including \$1.77 billion of principal and \$167 million in capitalized interest, sold to an unaffiliated third party in Q3 2025.

Credit Performance

\$179M

Q3 2025 provision for credit losses; a decrease from Q3 2024 largely due to \$119M release of provision from loan sale, offset by an increase in loan commitments, net of expired commitments, and changes in economic outlook. 4.0%

Percentage of Private Education Loans delinquent 30+ days as of 9/30/2025.

1.0%

Percentage of Private Education Loans in an extended grace period for Q3 2025⁽³⁾;**1.0%** of Private Education Loans in hardship and other forbearance⁽⁴⁾ in Q3 2025.

\$78M

Private Education Loan net chargeoffs for Q3 2025; 1.95% of average loans in repayment (annualized), compared with 2.08% in Q3 2024.

80%+

Percentage of borrowers with Modified Loans, since inception of the current loan modification programs, that successfully made their first three payments at the modified rate.



Private Education Loan Trends



Third quarter 2025 originations at approximately \$2.9 Billion, 6% growth from the year-ago quarter.

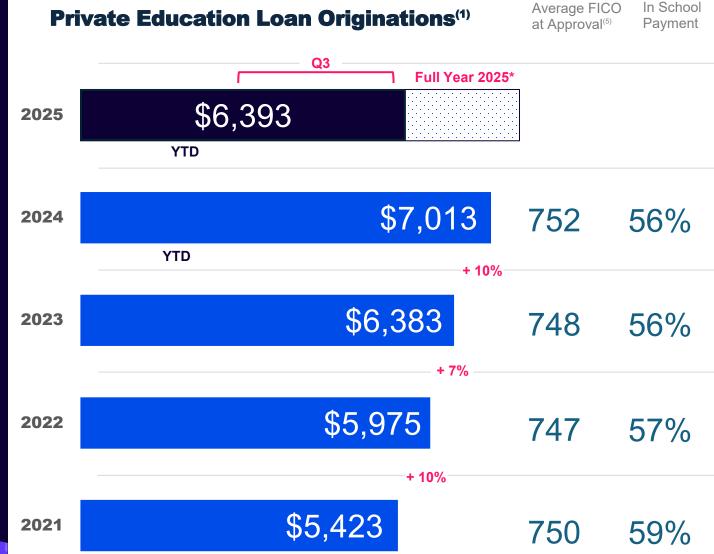


Third quarter 2025 originations volume for graduate students increased 11% compared to the year-ago quarter.

Q3 2025	756 Average FICO at Approval ⁽⁵⁾	60% In School Payment	95% Cosigned

23	754	57%
2024	Average FICO	In Sch

92% Cosigned





Cosigned

90%

87%

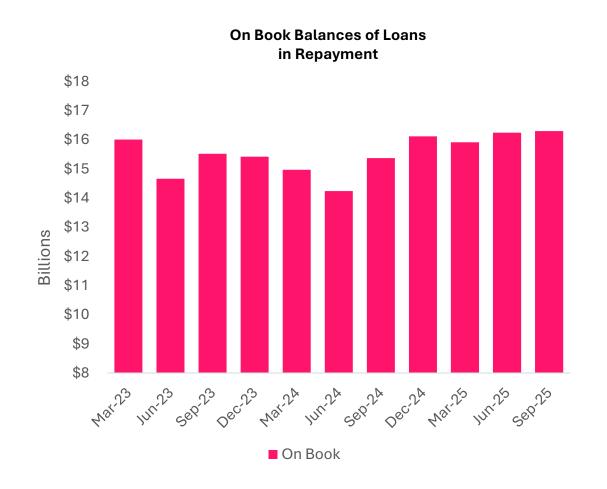
86%

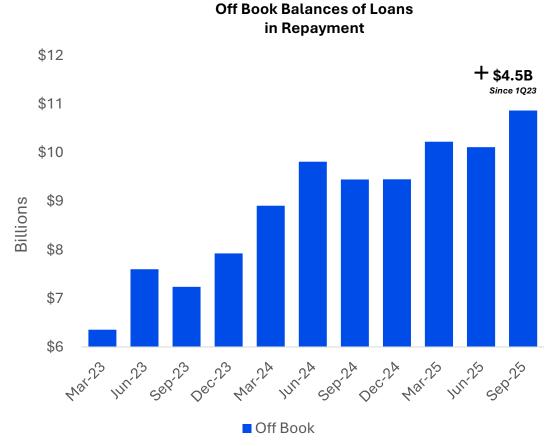
86%

^{*} The shaded block representing full year 2025 originations is a projected estimate. These estimates and related comments constitute forward-looking statements and are based on performance during the first nine months of 2025 and management's current expectations and beliefs. There can be no guarantee as to whether and to what extent these estimates will be achieved. The Company undertakes no obligation to revise or release any revision or update to these forward-looking statements. See our Forward-Looking Statements disclosures on pg. 2 for more information.

Loans in Repayment Balances

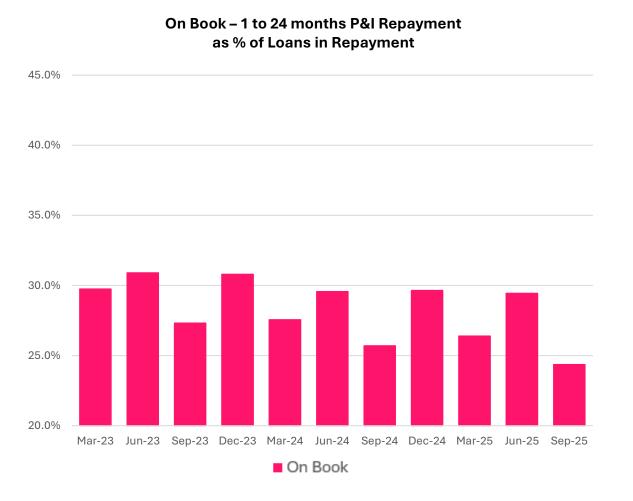
On book balances of loans in repayment⁽⁷⁾ have been largely consistent over the past 2+ years, while off book balances have grown 70% since Q1 2023.

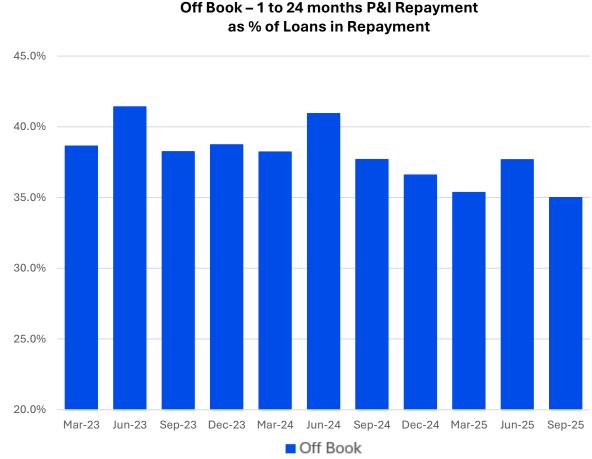




Loans in Early-Stage P&I Repayment

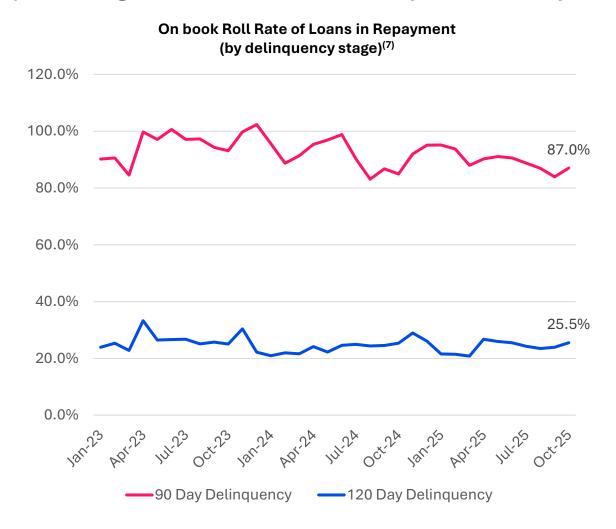
Off book loans in repayment show a higher proportion of borrowers in their first 24 months of P&I repayment, a period we recognize as the most challenging.

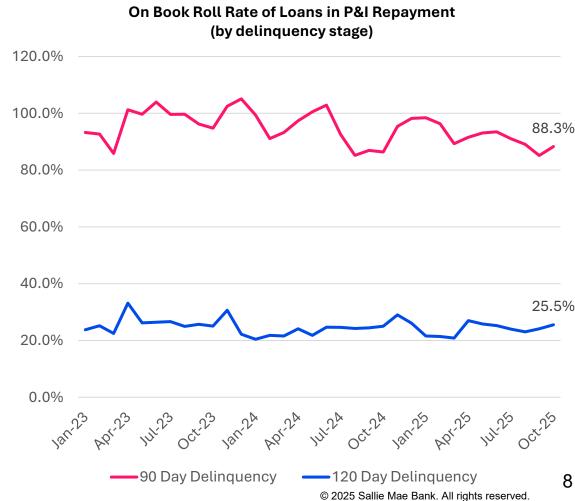




Late-Stage On Book Portfolio Roll Rates

The on book delinquency portfolio roll rates have been consistent, following seasonal patterns, for the percentages of loans in both 90-day and 120-day delinquency.





Quarterly Financial Highlights

	Q3 2025	Q2 2025	Q3 2024
Income Statement (\$ Millions)	\$	\$	\$
Total interest income	658	657	653
Total interest expense	285	280	293
Net Interest Income	373	377	359
Less: provisions for credit losses	179	149	271
Total non-interest income	173	27	24
Total non-interest expenses	180	167	172
Income tax expense (benefit)	50	16	(14)
Net Income (loss)	136	71	(45)
Preferred stock dividends	4	4	5
Net income (loss) attributable to common stock	132	67	(50)
Ending Balances (\$ Millions)			
Private Education Loans held for investment, net	21,615	21,160	20,460
FFELP Loans held for investment, net	-	-	486
Deposits	20,012	20,482	21,445
Brokered	7,738	8,592	9,844
Retail and other	12,274	11,890	11,601

	Q3 2025	Q2 2025	Q3 2024
Key Performance Metrics (\$ in millions)			
Net Interest Margin	5.18%	5.31%	5.00%
Yield—Total Interest-earning assets	9.14%	9.25%	9.07%
Private Education Loans	10.58%	10.62%	10.79%
Cost of Funds	4.24%	4.22%	4.35%
Return on Assets ("ROA") ⁽⁶⁾	1.9%	1.0%	(0.6%)%
Return on Common Equity ("ROCE")(2)	24.3%	12.6%	(10.2)%
Private Education Loan Sales	\$1,936	\$-	\$-
Per Common Share			
GAAP diluted earnings (loss) per common share	\$0.63	\$0.32	\$(0.23)
Average common and common equivalent shares outstanding (millions)	211	213	215

Credit Performance(7)(8)(9)

Private Education Loans Held for Investment

Quarters Ended

	SEPT 30, 2025		JUN 30, 2025		SEPT 30, 2024				
(\$ Thousands)		Balance	%		Balance	%		Balance	%
Loans in repayment and percentage of each status:									
Loans current	\$	15,638,904	96.0%	\$	15,661,996	96.5%	\$	14,806,983	96.4%
Loans delinquent 30-59 days	\$	335,312	2.0%	\$	300,116	1.8%	\$	285,471	1.8%
Loans delinquent 60-89 days	\$	173,135	1.1%	\$	143,633	0.9%	\$	149,098	1.0%
Loans 90 days or greater past due	\$	145,119	0.9%	\$	125,449	0.8%	\$	118,703	0.8%
Total private education loans in repayment	\$	16,292,470	100.0%	\$	16,231,194	100.0%	\$	15,360,255	100.0%
Delinquencies as % of loans in repayment			4.0%			3.5%			3.6%
Loans in forbearance	\$	331,761		\$	303,704		\$	301,414	
Percentage of loans in forbearance:									
Percentage of loans in an extended grace period ⁽³⁾			1.0%			0.9%			0.9%
Percentage of loans in hardship and other forbearances (4)			1.0%			0.9%			1.0%
Total Allowance % of Private Education Loan Exposure*			5.93%			5.95%			5.84%
Net charge-offs as a % of average loans in repayment (annualized)			1.95%			2.36%			2.08%

^{*}Total Allowance % of Private Education Loan Exposure defined as total allowance for credit losses as a percentage of the ending total loan balance plus unfunded loan commitments and total accrued interest receivable on Private Education Loans, where total allowance for credit losses represents the sum of the allowance for Private Education Loans and the allowance for unfunded loan commitments.

Allowance for Credit Losses

Consolidated Statements of Income – Provision for Credit Losses Reconciliation

(\$ THOUSANDS)	arter Ended ember 30, 2025
Private Education Loan provision for credit losses:	
Provision for loan losses	\$ 24,704
Provision for unfunded loan commitments	154,758
Provisions for credit losses reported in consolidated statements of income	\$ 179,462

Factors affecting the Provision for Credit Losses 3rd Quarter 2025

- Total Allowance % of Private Education Loan Exposure was stable at 5.93%, slightly down from Q2 2025.
- The provision decrease from Q3 2024 was largely due to the \$119M release of provision from the loan sale and slightly offset by the increase in loan commitments in the third quarter.

2025 Guidance*

For the full year 2025, the Company expects:

\$3.35 - \$3.45

GAAP Diluted Earnings
Per Common Share

5% - 6%

Private Education Loan Originations Year-over-Year Growth



2.0% - 2.2%

Total Loan Portfolio Net Charge-Offs as a Percentage of Average Loans in Repayment

\$655 **-** \$675

Non-Interest Expenses



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Footnotes

- 1. Originations represent loans that were funded or acquired during the period presented.
- 2. We calculate and report our Return on Common Equity ("ROCE") as the ratio of (a) GAAP net income (loss) attributable to SLM Corporation common stock numerator (annualized) to (b) the net denominator, which consists of GAAP total average equity less total average preferred stock.
- 3. We calculate the percentage of loans in an extended grace period as the ratio of (a) Private Education Loans in forbearance in an extended grace period numerator to (b) Private Education Loans in repayment and forbearance denominator. An extended grace period aligns with The Office of the Comptroller of the Currency definition of an additional, consecutive, one-time period during which no payment is required for up to six months after the initial grace period. We typically grant this extended grace period to customers who may be having difficulty finding employment before the full principal and interest repayment period starts or once it has begun.
- 4. We calculate the percentage of loans in hardship and other forbearances as the ratio of (a) Private Education Loans in hardship and other forbearances (excluding loans in an extended grace period and delinquent loans in disaster forbearance) numerator to (b) Private Education Loans in repayment and forbearance denominator. If the customer is in financial hardship, we work with the customer and/or cosigner and identify any available alternative arrangements designed to reduce monthly payment obligations, which may include a short-term hardship forbearance.
- 5. Represents the higher credit score of the cosigner or the borrower.
- 6. We calculate and report our Return on Assets ("ROA") as the ratio of (a) GAAP net income (loss) numerator (annualized) to (b) the GAAP total average assets denominator.
- 7. For purposes of this slide, loans in repayment include loans making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period (but do not include loans in the "loans in forbearance" metric).
- 8. For purposes of this slide, loans in forbearance include loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors (other than delinquent loans in disaster forbearance), consistent with established loan program servicing policies and procedures.
- 9. The period of delinquency is based on the number of days scheduled payments are contractually past due.

