

Investor Presentation

2nd Quarter 2025



sallie mae™

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CAUTIONARY NOTE AND DISCLAIMER REGARDING FORWARD-LOOKING STATEMENTS

The following information is current as of July 24, 2025 (unless otherwise noted) and should be read in connection with the press release of SLM Corporation announcing its financial results for the quarter ended June 30, 2025, furnished to the Securities and Exchange Commission ("SEC") on July 24, 2025, and subsequent reports filed with the SEC.

This Presentation contains "forward-looking statements" and information based on management's current expectations as of the date of this Presentation. Statements that are not historical facts, including statements about the Company's (as hereinafter defined) beliefs, opinions, or expectations and statements that assume or are dependent upon future events, are forward-looking statements. These include, but are not limited to: strategies; goals and assumptions of SLM Corporation and its subsidiaries, collectively or individually as the context requires (the "Company"); the Company's expectation and ability to execute loan sales and share repurchases; the Company's expectation and ability to pay a quarterly cash dividend on our common stock in the future, subject to the approval of our Board of Directors; the Company's 2025 guidance; the Company's three-year horizon outlook; the impact of acquisitions we have made or may make in the future; the Company's projections regarding originations, net charge-offs, non-interest expenses, earnings, balance sheet position, and other metrics; any estimates related to accounting standard changes; and any estimates related to the impact of credit administration practices changes, including the results of simulations or other behavioral observations.

Forward-looking statements are subject to risks, uncertainties, assumptions, and other factors, many of which are difficult to predict and generally beyond the control of the Company, which may cause actual results to be materially different from those reflected in such forward-looking statements. There can be no assurance that future developments affecting the Company will be the same as those anticipated by management. The Company cautions readers that a number of important factors could cause actual results to differ materially from those expressed in, or implied or projected by, such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A. "Risk Factors" and elsewhere in the Company's most recently filed Annual Report on Form 10-K and subsequent filings with the SEC; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; failure to comply with consumer protection, banking, and other laws or regulations; changes in laws, regulations, and supervisory expectations, especially in light of the goals of the Trump administration; our ability to timely develop new products and services and the acceptance of those products and services by potential and existing customers; changes in accounting standards and the impact of related changes in significant accounting estimates, including any regarding the measurement of our allowance for credit losses and the related provision expense; any adverse outcomes in any significant litigation to which the Company is a party; credit risk associated with the Company's exposure to third parties, including counterparties to the Company's derivative transactions; the effectiveness of our risk management framework and quantitative models; and changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). We could also be affected by, among other things: changes in our funding costs and availability; reductions to our credit ratings; cybersecurity incidents, cyberattacks, and other failures or breaches of our operating systems or infrastructure, including those of third-party vendors; the societal, demographic, business, and legislative/regulatory impacts of pandemics, other public health crises, severe weather events, and/or natural disasters; damage to our reputation; risks associated with restructuring initiatives, including failures to successfully implement cost-cutting programs and the adverse effects of such initiatives on our business; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students, and their families, including changes as a result of new limits on, or reductions in, funding that certain educational institutions receive from the Federal government; changes in law and regulations with respect to the student lending business and financial institutions generally; changes in banking rules and regulations, including increased capital requirements; increased competition from banks and other consumer lenders; the creditworthiness of our customers, or any change related thereto; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of our earning assets versus our funding arrangements; rates of prepayments on the loans owned by us; changes in general economic conditions, including as a result of the impact of tariffs or trade wars or other current initiatives of the Federal government, that may impact the demand for student loans and the risk of default of outstanding loans; our ability to successfully effectuate any acquisitions; and other strategic initiatives. The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions, including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect.

All oral and written forward-looking statements attributed to the Company are expressly qualified in their entirety by the factors, risks, and uncertainties set forth in the foregoing cautionary statements, and are made only as of the date of this Presentation or, where the statement is oral, as of the date stated. We do not undertake any obligation to update or revise any forward-looking statements to conform to actual results or changes in our expectations, nor to reflect events or circumstances that occur after the date on which such statements were made. In light of these risks, uncertainties, and assumptions, you should not put undue reliance on any forward-looking statements discussed.

2nd Quarter 2025 Highlights

Balance Sheet & Capital Allocation

\$686M

Private Education Loan
Originations⁽¹⁾ in Q2 2025 as
compared to \$691M in the
year-ago quarter.

\$0.13

Common stock dividend per
share paid in Q2 2025.

12.6%

Return on Common Equity⁽²⁾ for
Q2 2025.

12.8%

Total risk-based capital ratio;
CET1 capital ratio of 11.5%.

2.4M

Shares repurchased in Q2 2025 under the 2024 share repurchase program
at an avg. price of \$29.46 per share; \$302 million of capacity left under
repurchase program authorization as of June 30, 2025.

Income Statement & Earnings Summary

\$67M

GAAP Net Income
attributable to common
stock in Q2 2025.

\$0.32

Q2 2025 GAAP diluted earnings
per common share.

5.31%

Net interest margin for Q2 2025; a
decrease of 5 basis points from
Q2 2024.

\$167M

Total non-interest expenses in
Q2 2025, as compared to
\$159M total non-interest
expenses in the year-ago
quarter.

Additional Key Performance Metrics

Funding & Liquidity

Deposit portfolio balances at the end of Q2 2025 were 1% lower than at the end of Q2 2024; Q2 2025 mix of brokered vs. retail and other was approximately 42% and 58%, respectively.

\$539M

Successfully settled the first student loan ABS transaction of the year on 5/7/25.

17.8%

Liquidity ratio as of June 30, 2025.

ABS transaction pricing was aligned with last year's deals, with strong investor demand despite a volatile market.

Credit Performance

\$149M

Q2 2025 provision for credit losses; an increase from Q2 2024 due to loan sale timing, net commitments, as well as macroeconomic factors.

3.5%

Percentage of Private Education Loans delinquent 30+ days as of 6/30/2025.

\$94M

Private Education Loan net charge-offs for Q2 2025; 2.36% of average loans in repayment (annualized), compared with 2.19% in Q2 2024.

0.9%

Percentage of Private Education Loans in an extended grace period as of 6/30/2025⁽³⁾; **0.9%** of Private Education Loans in hardship and other forbearance⁽⁴⁾ as of 6/30/2025.

80%+

Percentage of borrowers with Modified Loans, since inception of the current loan modification programs, that successfully made their first three payments at the modified rate.

A Compelling Investment Opportunity



Outstanding financial track record with strong EPS performance and ROCE



Well-positioned in large and growing private student loan market, with powerful brand recognition and attractive client base



Consistent profitability, balance sheet strength and strong risk and compliance functions to mitigate enterprise-wide risk and support resiliency of results



Rigorous and consistent capital allocation and return program in place to enhance shareholder value

Significant potential for profitable growth and shareholder returns

Sallie Mae is an Outstanding Franchise

Sallie Mae is the market-leading brand for private education loans driven by brand recognition, rigorous underwriting methodology, and industry-leading customer service.



Top ranked and **highly recognized brand**



Industry leading and **award-winning technologies**



Well funded with **sufficient liquidity, capital, and loan loss reserves**



2,000+
actively managed
university relationships
across the U.S.⁽⁶⁾



Appears on
98% of **documented**
lender lists⁽⁶⁾



Largest salesforce in
the student loan
industry

64%

2024 full-year market share
of private student lending
marketplace⁽⁵⁾

56%

In School Payment*

\$686M

Private Education Loan
Originations*

84%

Cosigner Rate*

2.36%

Q2 2025 Net Charge-offs
as a percentage of Avg.
Loans⁽⁷⁾ in Repayment
(annualized)

754

Average FICO⁽⁸⁾ at
Approval*

Providing Customers with Financial Backing, Information, and Tools to **Achieve Their Goals**

PRIVATE EDUCATION LOANS

Smart Option Student Loans

Emphasize in-school payment features that can produce shorter terms and reduce customers' total finance charges

Graduate Student Loans

Six loan products for specific graduate programs of study

SALLIE MAE BANK

Offers traditional savings products

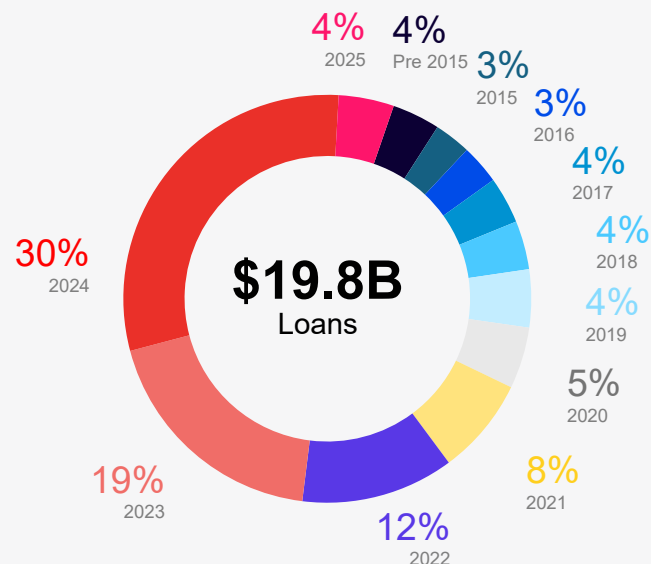
- High-yield savings accounts
- Money market accounts
- Certificates of deposit

Originates Private Education Loans

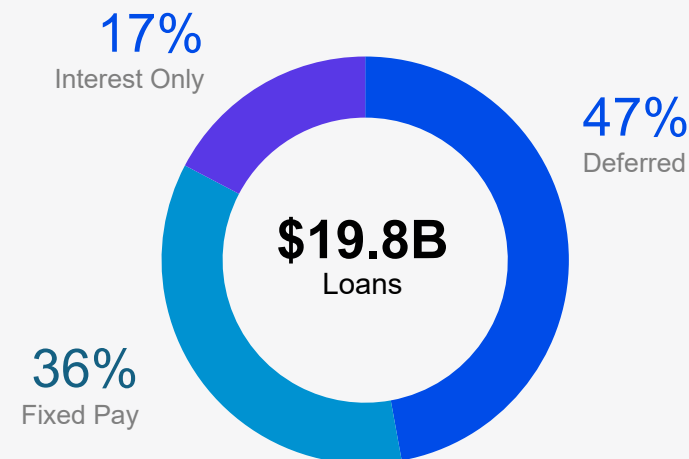
The portfolio of loans insured or guaranteed under the previously existing Federal Family Education Loan Program was sold to a third party in the fourth quarter of 2024

Private Education Loan Portfolio

Smart Option Originations Vintage⁽⁹⁾

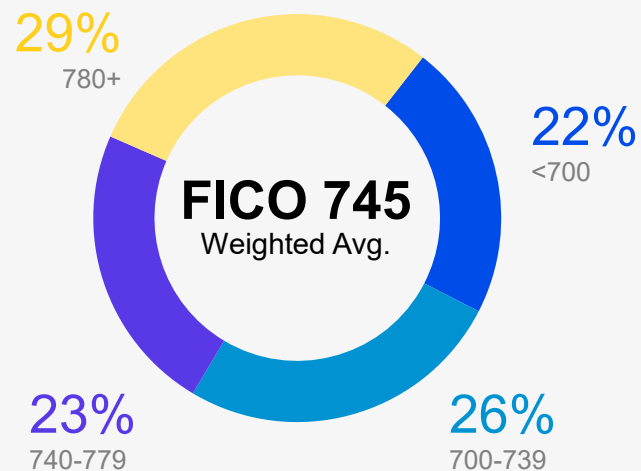


Smart Option Payment Type

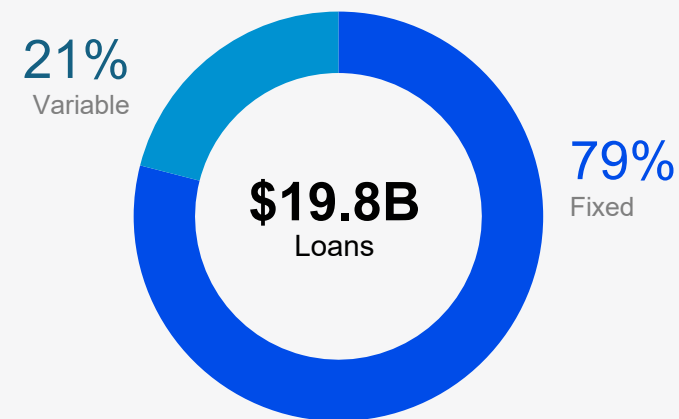


High Quality Private Education Loan Portfolio

Smart Option Customer FICO at Original Approval⁽⁸⁾



Smart Option Portfolio Interest Rate Type



As of 6/30/2025

Sallie Mae's Smart Option Loan

The Smart Option Loan product, introduced in 2009, consists of:

Interest Only loans

Require **full interest payments** during in-school, grace, and deferment periods

Fixed Pay loans

Require **\$25 fixed payments** during in-school, grace, and deferment periods

Deferred loans

Do not require payments during in-school and grace periods

- Smart Option payment option may not be changed after selected at origination
- Fixed-rate loans or variable-rate loans
- Consumer credit underwriting, with minimum FICO and custom credit score model
- Marketed primarily through the school channel and also directly to consumers, with all loans^A certified by and disbursed directly to schools
- Qualified education loans are non-dischargeable in bankruptcy, unless a borrower can prove that repayment of the loan would impose an "undue hardship"

^A Bar Study, and Residency and Relocation loans are exceptions.

More Personalized, Flexible Financing Options that Set Students Up for Success

	Sallie Mae	Federal Student Loan Program	
	Smart Option Student Loan	Federal Direct Loan (Subsidized & Unsubsidized)	Parent Plus
Undergraduate	Loan Limits	Yr. 1 - \$5,500 (\$3,500 > subsidized) Yr. 2 - \$6,500 (\$4,500 > subsidized) Yr. 3+ - \$7,500 (\$5,500 > subsidized) \$31,000 Aggregate (\$23,000 > subsidized)	No Limit
	Interest Rates (as of 6/30/25)	6.53%	9.08%
	Origination Fees (as of 6/30/25)	1.057%	4.228%
	Repayment Types	Deferred	Immediate P&I / Deferred
	Repayment Terms	10 Years (extended repayment 20 or 25 years)	10 Years (extended repayment 20 or 25 years)
Graduate	Graduate Product Suite (MBA, Medical, Dental, Law, Health Professions, General Grad)	Federal Direct Loan (Unsubsidized only)	Graduate Plus
	Loan Limits	\$20,500 Per Year \$138,500 Aggregate (\$65,000 > subsidized - including undergraduate subsidized only)	No Limit
	Interest Rates (as of 6/30/25)	8.08%	9.08%
	Origination Fees (as of 6/30/25)	1.057%	4.228%
	Repayment Types	Deferred	Immediate P&I / Deferred
	Repayment Terms	10 Years (extended repayment 20 or 25 years)	10 Years (extended repayment 20 or 25 years)

Medical

General Studies

Dental

Health Professions

MBA

Undergraduate

Law

Products designed to meet the needs of all students

Developing unique and innovative products to diversify portfolio

WE BELIEVE WE ARE WELL POSITIONED TO CAPTURE MARKET SHARE THROUGH COMPELLING OFFERINGS

Our Proven Strategy Aims to Maximize the Profitability and Growth of the Core Business

STRATEGIES TO MAXIMIZE REVENUE

Drive penetration at all schools

Increase market share by bridging gaps in student funding needs

Enhance risk-adjusted pricing and underwriting

Improve marketing, digital, and data capabilities

STRATEGIES TO MANAGE UNIT COSTS

Maintain strong focus on fixed cost discipline

Drive towards reducing both the unit cost of servicing and the unit cost of acquisitions

Improve third-party vendor cost management

Drive towards strong operating leverage



Optimize the Value of the Brand and Attractive Client Base



WHAT WE DO

- ✓ Ensure products and services are consistent with our core mission and drive customer value
- ✓ Build products and services that leverage our customer affiliation
- ✓ Prioritize partnerships and other capital efficient avenues of growth
- ✓ Look for opportunities to optimize ROI

We know our customers' finances, payment patterns, and indebtedness.

We have relationships and knowledge to assist our customers with their next step: post-graduation plans, jobs, future financial needs.

We are there for our customers during and after their important transition to adulthood.

Aiming to Enhance Shareholder Value Through Disciplined Balance Sheet Growth and Strategic Capital Return

Strong Balance Sheet & Recurring Earnings Growth

- ✓ Expected to drive recurring revenue and lead to steady double-digit earnings per share growth with balance sheet expansion.
- ✓ Expected to support a consistent dividend with the potential for future growth.⁽¹⁰⁾

Loan Sales & Capital Return

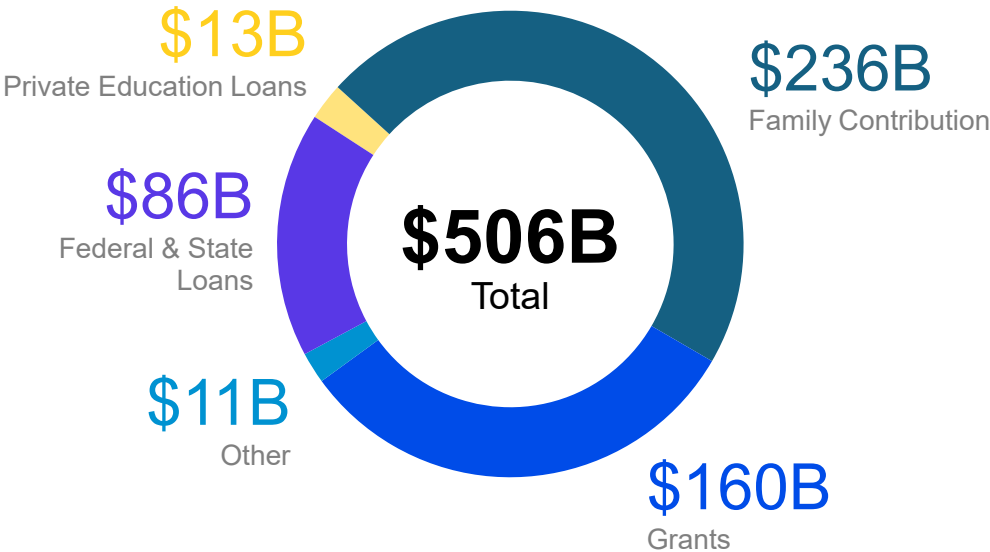
- ✓ Regular loan sales are expected to be utilized as a tool to moderate balance sheet growth.
- ✓ Sold ~\$19.5 billion in whole loans through Q2 2025, since the beginning of 2020.
- ✓ Expected to continue expanding capacity for return of capital through continued share repurchases and other forms of capital return.
- ✓ Repurchased approximately 224 million shares through Q2 2025, or approximately 53% of the shares outstanding since the beginning of 2020.



Consumers Increasingly Rely on Borrowed Funds to Finance the Cost of a Higher Education

Higher Education Spend⁽¹¹⁾

(Academic Year 2023-2024 estimated)

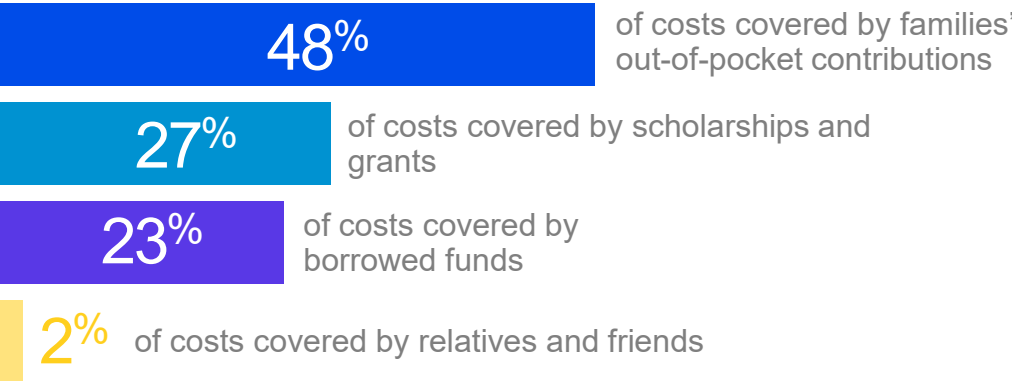


Roughly Half of Families

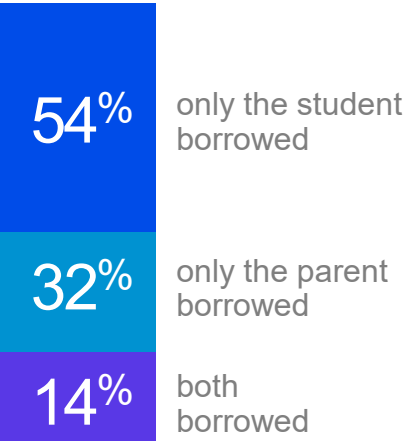
USED BORROWED FUNDS
IN AY 2024-25



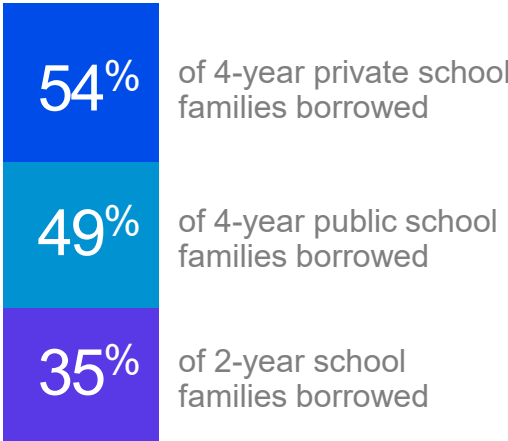
Families' out-of-pocket contributions covered half of college costs



Student borrowing is more prevalent than parent borrowing.



Borrowing rates vary by school type



Diversified Funding Optimizes Net Interest Margin

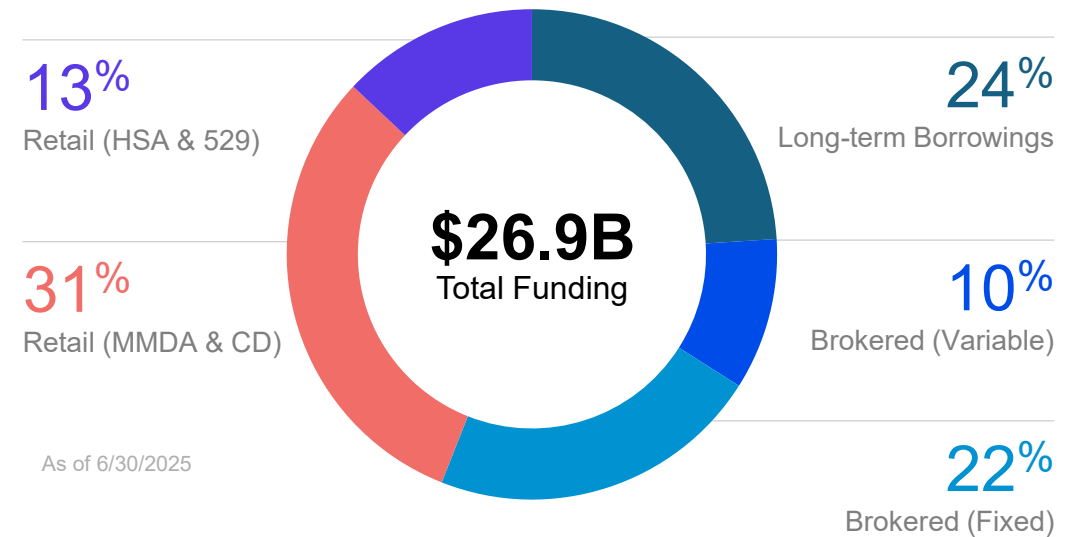
Long-Term Funding

- Outstanding borrowings consist of unsecured debt and secured borrowings issued through our term asset-backed securitization program, totaling approximately \$1 billion and \$5.4 billion, respectively, as of June 30, 2025.

Deposits

- Our total deposits of \$20.5 billion were comprised of \$8.6 billion in brokered deposits and \$11.9 billion in retail and other deposits on June 30, 2025.
- Interest-bearing deposits consist of retail and brokered non-maturity savings deposits, retail and brokered non-maturity money market deposits, and retail and brokered certificates of deposit. Also included are deposits from Educational 529 and Health Savings plans that diversify our funding sources.
- There were \$541 million of deposits exceeding FDIC insurance limits at the end of Q2 2025.

Funding Strategy



Private Education Loan Trends

✓ Second quarter 2025 originations at approximately \$686 million, comparable to the year-ago quarter.

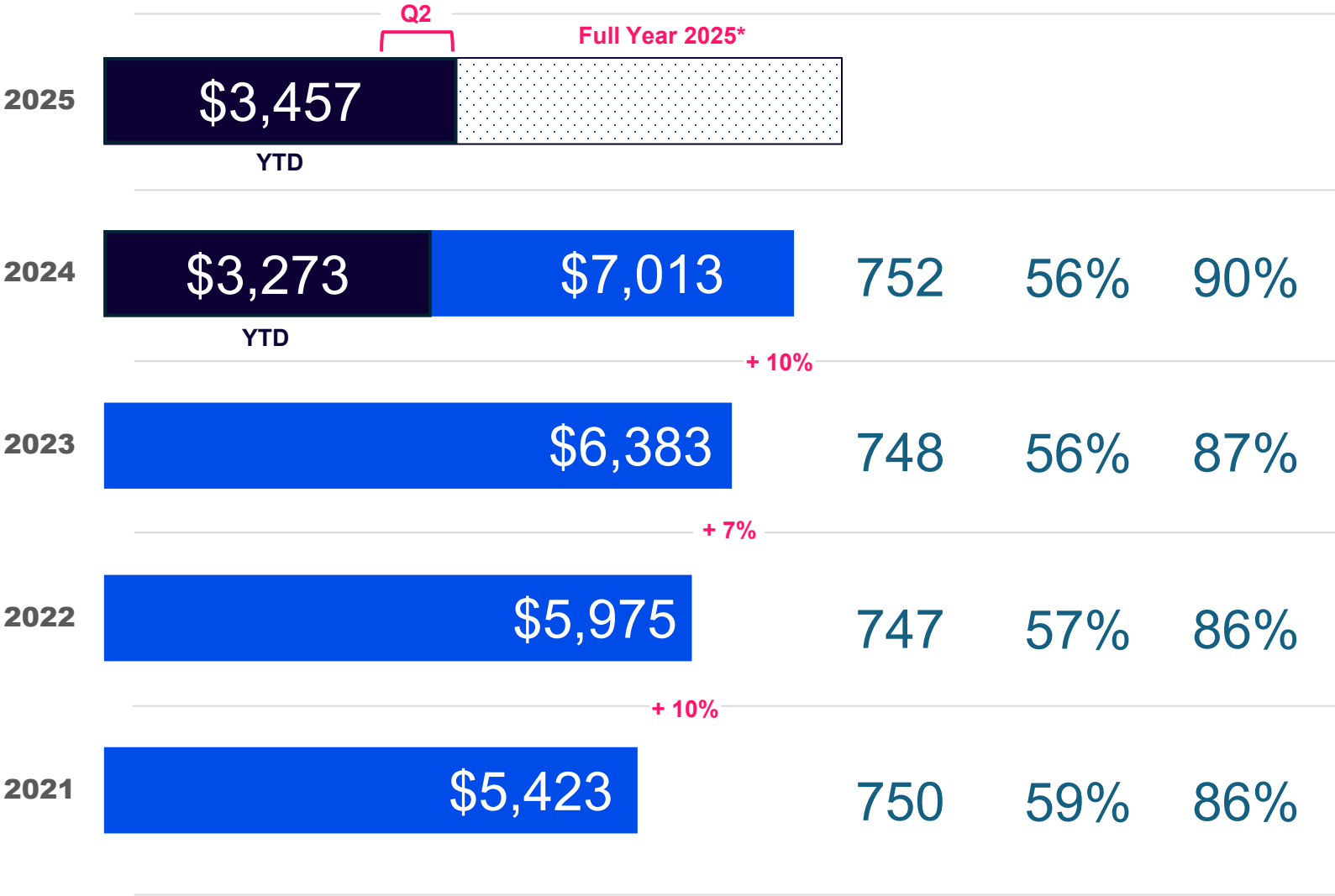
✓ Cosigned rate for originations improved 4% from the year ago quarter and average FICO at approval⁽⁸⁾ for the portfolio was up 2 points.

Q2 2025 754 56% 84%
Average FICO In School Cosigned
at Approval⁽⁸⁾ Payment

Q2 2024 752 54% 80%
Average FICO In School Cosigned
at Approval⁽⁸⁾ Payment

Private Education Loan Originations⁽¹⁾

Average FICO In School Cosigned
at Approval⁽⁸⁾ Payment



* The shaded block representing full year 2025 originations is a projected estimate. These estimates and related comments constitute forward-looking statements and are based on performance during the first six months of 2025 and management’s current expectations and beliefs. There can be no guarantee as to whether and to what extent these estimates will be achieved. The Company undertakes no obligation to revise or release any revision or update to these forward-looking statements. See our Forward-Looking Statements disclosures on pg. 2 for more information.

ABS Supplement

Sallie Mae Bank ABS Summary – Last 12 Quarters (On-Balance Sheet)*

	22-C	23-A	23-C	24-C	24-E	24-F	25-A
Issuance Date	8/9/2022	3/15/2023	8/16/2023	5/15/2024	8/14/2024	11/6/2024	5/7/2025
Total Bond Amount (\$mil)	\$575	\$579	\$568	\$668	\$868	\$680	\$539
Initial AAA Enhancement (%)	22%	18%	19%	16%	15%	14%	14%
Initial Class B Enhancement (%)	16%	11%	13%	9%	8%	7%	7%
Wtd Avg Spread over Benchmarks							
'AAA' Rated A Classes (%)	+1.64%	+1.41%	+1.55%	+1.10%	+1.35%	+1.00%	+1.45%
A and B Classes Combined (%)	+1.76%	+1.53%	+1.69%	+1.19%	+1.42%	+1.08%	+1.49%
Loan Program (%)							
Smart Option	100%	100%	100%	100%	100%	100%	100%
Loan Status (%)							
School, Grace, Deferment	59%	62%	61%	70%	63%	64%	71%
P&I Repayment ⁽¹²⁾	41%	37%	39%	28%	36%	34%	26%
Forbearance	1%	1%	1%	2%	1%	2%	3%
Wtd Avg Term to Maturity (Mo.)	145	160	159	172	170	171	178
% Loans with CoSigner	92%	92%	91%	90%	90%	90%	91%
Not For Profit (%)	92%	92%	90%	87%	88%	87%	88%
Wtd Avg FICO at Origination ⁽⁸⁾	743	744	743	744	743	743	744
Wtd Avg Recent FICO at Issuance ⁽⁸⁾	745	742	741	738	738	737	737
Wtd Avg FICO at Origination (Cosigner)	745	746	745	746	745	745	746
Wtd Avg Recent FICO at Issuance (Cosigner)	748	745	745	742	742	741	741
Wtd Avg FICO at Origination (Borrower)	722	722	724	727	726	727	730
Wtd Avg Recent FICO at Issuance (Borrower)	706	701	703	701	700	698	699
Variable Rate Loans (%)	48%	43%	39%	25%	25%	22%	10%
Wtd Avg Annual Borrower Interest Rate	9.30%	10.86%	11.26%	11.47%	11.32%	11.30%	11.55%

* Pool characteristics represent the last three years of issuance as of the Statistical Cutoff Date for the respective transaction.

Sallie Mae Bank ABS Structures

	SMB 2025-A					SMB 2024-F					SMB 2024-E				
SIZE	\$539.0MM					\$680.0MM					\$868.0MM				
PRICING DATE	April 30, 2025					October 29, 2024					August 7, 2024				
COLLATERAL	Smart Option Private Education Loans					Smart Option Private Education Loans					Smart Option Private Education Loans				
SERVICER	Sallie Mae Bank					Sallie Mae Bank					Sallie Mae Bank				
OVERCOLLATERALIZATION ⁽¹³⁾	6%					7%					8%				
PRICING PREPAYMENT SPEED ⁽¹⁴⁾	8%					8%					8%				
TRANCHE STRUCTURE AT ISSUANCE															
	CLASS	AMT (\$MM)	DBRS	WAL	Pricing	CLASS	AMT (\$MM)	DBRS	WAL	Pricing	CLASS	AMT (\$MM)	DBRS	WAL	Pricing
	A-1A	416.00	AAA	4.89	I Curve + 145	A-1A	579.00	AAA	4.57	I Curve + 100	A-1A	630.00	AAA	4.65	I Curve + 135
	A-1B	80.00	AAA	4.89	SOFR + 145	A-1B	50.00	AAA	4.57	SOFR + 100	A-1B	173.00	AAA	4.65	SOFR + 135
	B	43.00	AA	12.09	I Curve + 165	B	51.00	AA	11.54	I Curve + 145	B	65.00	AA	11.59	I Curve + 175
WA BORROWER INTEREST RATE	11.55%					11.30%					11.32%				
WA FICO AT ORIGINATION ⁽⁸⁾	744					743					743				
% LOANS WITH COSIGNER	91%					90%					90%				
% VARIABLE RATE LOANS	10%					22%					25%				

Appendix



Quarterly Financial Highlights

	Q2 2025	Q1 2025	Q2 2024
Income Statement (\$ Millions)	\$	\$	\$
Total interest income	657	656	641
Total interest expense	280	281	269
Net Interest Income	377	375	372
Less: provisions for credit losses	149	23	17
Total non-interest income	27	206	142
Total non-interest expenses	167	155	159
Income tax expense	16	99	87
Net Income	71	305	252
Preferred stock dividends	4	4	5
Net income attributable to common stock	67	301	247
Ending Balances (\$ Millions)			
Private Education Loans held for investment, net	21,160	21,091	18,433
FFELP Loans held for investment, net	-	-	483
Deposits	20,482	20,073	20,744
Brokered	8,592	8,689	10,033
Retail and other	11,890	11,384	10,711

	Q2 2025	Q1 2025	Q2 2024
Key Performance Metrics (\$ in millions)			
Net Interest Margin	5.31%	5.27%	5.36%
Yield—Total Interest-earning assets	9.25%	9.22%	9.25%
Private Education Loans	10.62%	10.59%	10.91%
Cost of Funds	4.22%	4.23%	4.16%
Return on Assets (“ROA”) ⁽¹⁵⁾	1.0%	4.2%	3.6%
Return on Common Equity (“ROCE”) ⁽²⁾	12.6%	60.1%	50.6%
Private Education Loan Sales	\$ -	\$2,003	\$1,589
Per Common Share			
GAAP diluted earnings per common share	\$0.32	\$1.40	\$1.11
Average common and common equivalent shares outstanding (millions)	213	215	222

Credit Performance⁽¹⁶⁾⁽¹⁷⁾⁽¹⁸⁾

Private Education Loans Held for Investment

	Quarters Ended					
	JUN 30, 2025		MAR 31, 2025		JUN 30, 2024	
	Balance	%	Balance	%	Balance	%
(\$ Thousands)						
Loans in repayment and percentage of each status:						
Loans current	\$ 15,661,996	96.5%	\$ 15,333,672	96.4%	\$ 13,756,538	96.7%
Loans delinquent 30-59 days	\$ 300,116	1.8%	\$ 276,279	1.7%	\$ 224,445	1.5%
Loans delinquent 60-89 days	\$ 143,633	0.9%	\$ 152,612	1.0%	\$ 125,384	0.9%
Loans 90 days or greater past due	\$ 125,449	0.8%	\$ 141,234	0.9%	\$ 125,214	0.9%
Total private education loans in repayment	\$ 16,231,194	100.0%	\$ 15,903,797	100.0%	\$ 14,231,581	100.0%
Delinquencies as % of loans in repayment		3.5%		3.6%		3.3%
Loans in forbearance	\$ 303,704		\$ 464,601		\$ 259,192	
Percentage of loans in forbearance:						
Percentage of loans in an extended grace period ⁽³⁾		0.9%		1.9%		0.8%
Percentage of loans in hardship and other forbearances ⁽⁴⁾		0.9%		0.9%		1.0%
Total Allowance % of Private Education Loan Exposure*		5.95%		5.97%		5.90%
Net charge-offs as a % of average loans in repayment (annualized)		2.36%		1.88%		2.19%

* Total Allowance % of Private Education Loan Exposure defined as total allowance for credit losses as a percentage of the ending total loan balance plus unfunded loan commitments and total accrued interest receivable on Private Education Loans, where total allowance for credit losses represents the sum of the allowance for Private Education Loans and the allowance for unfunded loan commitments.

Allowance for Credit Losses

Consolidated Statements of Income – Provision for Credit Losses Reconciliation

(\$ THOUSANDS)		Quarter Ended June 30, 2025
Private Education Loan provision for credit losses:		
Provision for loan losses	\$	92,189
Provision for unfunded loan commitments		56,529
Provisions for credit losses reported in consolidated statements of income	\$	148,718

Factors affecting the Provision for Credit Losses 2nd Quarter 2025

- Provision for credit losses with focused impact from increased uncertainty in the macroeconomic outlook.
- Total Allowance % of Private Education Loan Exposure was stable at 5.95%, slightly down from Q1 2025.

Footnotes

1. Originations represent loans that were funded or acquired during the period presented.
2. We calculate and report our Return on Common Equity (“ROCE”) as the ratio of (a) GAAP net income (loss) attributable to SLM Corporation common stock numerator (annualized) to (b) the net denominator, which consists of GAAP total average equity less total average preferred stock.
3. We calculate the percentage of loans in an extended grace period as the ratio of (a) Private Education Loans in forbearance in an extended grace period numerator to (b) Private Education Loans in repayment and forbearance denominator. An extended grace period aligns with The Office of the Comptroller of the Currency definition of an additional, consecutive, one-time period during which no payment is required for up to six months after the initial grace period. We typically grant this extended grace period to customers who may be having difficulty finding employment before the full principal and interest repayment period starts or once it has begun.
4. We calculate the percentage of loans in hardship and other forbearances as the ratio of (a) Private Education Loans in hardship and other forbearances (excluding loans in an extended grace period and delinquent loans in disaster forbearance) numerator to (b) Private Education Loans in repayment and forbearance denominator. If the customer is in financial hardship, we work with the customer and/or cosigner and identify any available alternative arrangements designed to reduce monthly payment obligations, which may include a short-term hardship forbearance.
5. Source: Enterval CBA Report (<https://www.enterval.com/>) for full-year 2024 as of December 2024.
6. Based on internal Company statistics.
7. Statistic considers portfolio Private Education Loans only and is presented as an annualized number, as of June 30, 2025.
8. Represents the higher credit score of the cosigner or the borrower.
9. By year of origination approval.
10. The Company’s expectation and ability to pay a quarterly cash dividend on its common stock in the future will be subject to the determination by, and discretion of, the Company’s Board of Directors, and any determination by the Board will be based on an evaluation of the Company’s earnings, financial condition and requirements, business conditions, capital allocation determinations, and other factors, risks and uncertainties.
11. Enrollment data from NCES Digest of education statistics (various tables). Cost data included from College Board 2024 Trends in College Pricing and 2024 Trends in Student Aid. Total market is based on internal company statistics that include inputs from government projections. These projections were updated in the fourth quarter of 2024.
12. Smart Option loans considered in ‘P&I Repayment’ only if borrowers are subject to full principal and interest payments on the loan.
13. Overcollateralization for Class A & B bonds.
14. Estimated based on a variety of assumptions concerning loan repayment behavior. Actual prepayment rate may vary significantly from estimates.
15. We calculate and report our Return on Assets (“ROA”) as the ratio of (a) GAAP net income (loss) numerator (annualized) to (b) the GAAP total average assets denominator.
16. For purposes of this slide, loans in repayment include loans making interest only or fixed payments, as well as loans that have entered full principal and interest repayment status after any applicable grace period (but do not include loans in the “loans in forbearance” metric).
17. For purposes of this slide, loans in forbearance include loans for customers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors (other than delinquent loans in disaster forbearance), consistent with established loan program servicing policies and procedures.
18. The period of delinquency is based on the number of days scheduled payments are contractually past due.