# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934

Filed by a party other than the Registrant  $\square$ 

Filed by the Registrant  $\ oxtimes$ 

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	Prelin	ninary Proxy Statement
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	Defin	itive Additional Materials
	Solici	ting Material Pursuant to Section 240.14a-12
		SLM Corporation (Name of Registrant as Specified In Its Charter)
		(Name of Person(s) Filing Proxy Statement if other than the Registrant)
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# LETTER FROM THE CHIEF EXECUTIVE OFFICER

April 28, 2022

#### Dear Fellow Stockholders:

While 2021 was another different and challenging year, the reasons for optimism are all around us. Much of the uncertainty caused by the pandemic is now behind us, with a return to a new normal very much underway. I'm happy to report our Sallie Mae team members are back on our campuses. While we have learned to work effectively in a remote setting, spending time on our campuses provides unique and meaningful opportunities for collaboration, innovation, development, connection, and mentorship. Achieving the best balance of the two models is why we've instituted a hybrid work approach for our organization.

My passion and connection as the leader of Sallie Mae continues to be grounded in our mission: to power confidence as students begin their unique journey. It's personal to me and means not resting on accomplishments, always improving, and striving for excellence. That mindset burns bright in our more than 1,400 team members who continue to deliver for our customers and stockholders.

That relentless focus and progress on each of our strategic imperatives helped us deliver strong results in 2021. We grew market share as the leader in private student lending while rigorously managing expenses, executing a capital return program that exceeded original expectations, and improving our earnings outlook throughout the year. We also increased our share repurchase goals and our dividend, further creating shareholder value. We expect that continued focus and execution to drive meaningful results in 2022.

We also continue to be creative in pursuing opportunities to reach and assist more students and families and strategically evolve our business. Our acquisition of Nitro College significantly enhances our reach to current and prospective college students and their parents. These efforts not only complement our core business but also provide innovative and enhanced digital capabilities that meaningfully position Sallie Mae as an education solutions provider.

We know higher education is also a critical factor in advancing diversity and equity and promoting economic mobility. These factors continue to be a focus at Sallie Mae, as we address them both internally and externally through our new Chief Diversity Officer and programs like our Bridging the Dream Scholarship Program in partnership with the Thurgood Marshall College Fund. This work is highlighted in our latest Corporate Social Responsibility report published in April 2022 and available at www.salliemae.com.

We understand we cannot deliver for our customers without also delivering for our stockholders. Our investment thesis remains simple: we seek to (i) provide attractive growth through a focus on market share and operating leverage, (ii) expertly allocate and return capital to stockholders, and (iii) manage risk. We continue to align the interest of our team members with this long-term valuation orientation.

I look forward to you joining me at the 2022 Annual Meeting of Stockholders (the "Annual Meeting") on Tuesday, June 21, 2022, at 1 p.m. Eastern Daylight Time to be held virtually via the Internet at www.virtualshareholdermeeting.com/SLM2022.

Details of the business to be conducted at the Annual Meeting and how to participate at the meeting are provided in the attached Notice of Annual Meeting and proxy statement. You are being asked to vote on a number of important matters. Your vote is important, regardless of the number of shares you own, and all holders of our Common Stock are cordially invited to attend the Annual Meeting. Whether or not you plan to attend the Annual Meeting, please vote at your earliest convenience by following the instructions in the Notice of Availability of Proxy Materials or the proxy card you received in the mail.

Thank you for your continued support and confidence in Sallie Mae.

All best.

Jonathan W. Witter Chief Executive Officer

other W With



# NOTICE OF 2022 ANNUAL MEETING OF STOCKHOLDERS

**Date** 

Tuesday June 21, 2022 Time

1:00 p.m. Eastern Daylight Time

## **Place**

Meeting live via the Internet – please visit: www.virtualshareholdermeeting.com/SLM2022

#### **Items of Business:**

**Proposal 1**—Elect 11 directors nominated by the Sallie Mae Board of Directors ("Board of Directors"), each for a one-year term, to serve until their successors have been duly elected and qualified;

**Proposal 2**—Approve, on an advisory basis, Sallie Mae's executive compensation;

**Proposal 3**—Ratify the appointment of KPMG LLP as Sallie Mae's independent registered public accounting firm for the year ending December 31, 2022; and

Other Business—Transact such other business as may properly come before the Annual Meeting or any adjournment or postponement of the Annual Meeting.

#### **Record Date:**

Stockholders of record of the Company's Common Stock, par value \$.20 per share ("Common Stock"), as of the close of business on April 22, 2022, will be entitled to notice of, and to vote at, the Annual Meeting or any adjournment or postponement of the Annual Meeting. On April 22, 2022, 269,214,100 shares of Common Stock were outstanding and eligible to be voted.

# How to Vote:

Your participation in the Annual Meeting is important. Sallie Mae urges you to take the time to read carefully the proposals described in the proxy statement and vote your proxy at your earliest convenience.

You may vote one of the following ways:



**By Telephone** 1-800-690-6903



By Internet before the meeting www.proxyvote.com



#### By Mail

completing and signing the proxy card enclosed and returning it in the envelope provided



## By Internet during the meeting

www.virtualshareholdermeeting.com/SLM2022

### 2022 Virtual Annual Stockholder Meeting

After careful consideration, the Board of Directors has determined to hold a virtual annual meeting in order to facilitate stockholder attendance and participation by enabling stockholders to participate from any location and at no cost. We believe this is the right choice for Sallie Mae at this time, as it enables engagement with our stockholders, regardless of size, resources, or physical location while safeguarding the health of our stockholders, Board of Directors, and management. We are committed to ensuring that stockholders will be afforded the same rights and opportunities to participate as they would at an in-person meeting, including submitting questions. You will be able to attend the meeting online, vote your shares electronically, and submit questions during the meeting by visiting www.virtualshareholdermeeting.com/SLM2022. To participate in the virtual meeting, you will need the 16-digit control number included on your Notice, proxy card, or voting instruction form. The meeting webcast will begin promptly at 1:00 p.m., Eastern Daylight Time. We encourage you to log in and access the meeting at least 15 minutes prior to the start time.

By order of the Board of Directors

Richard M. Nelson Corporate Secretary April 28, 2022

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300 Continental Drive Newark, Delaware 19713

The Board of Directors of SLM Corporation ("Sallie Mae," the "Company," "we," "our," or "us") is furnishing this proxy statement to solicit proxies for use at Sallie Mae's 2022 Annual Meeting of Stockholders (the "Annual Meeting"). A copy of the Notice of the Annual Meeting accompanies this proxy statement. This proxy statement is being sent or made available, as applicable, to our stockholders beginning on or about May 5, 2022. In light of the persisting coronavirus ("COVID-19"), for the safety and well-being of our stockholders, and taking into account the protocols of local, state, and federal governments, we have determined that the Annual Meeting will be held in a virtual meeting format only (with no in-person meeting), via the Internet, at www.virtualshareholdermeeting.com/SLM2022. For more information regarding the Annual Meeting process, please review the section entitled "Questions and Answers About the Annual Meeting and Voting" contained at the end of this proxy statement.

The proxy statement and Sallie Mae's Annual Report on Form 10-K for the fiscal year ended December 31, 2021 (the "2021 Form 10-K") are available at: https://www.salliemae.com/investors/shareholder-information and https://materials.proxyvote.com. You may also obtain these materials at the Securities and Exchange Commission ("SEC") website at www.sec.gov or by contacting the Office of the Corporate Secretary at the Company's principal executive offices, located at 300 Continental Drive, Newark, Delaware 19713. Sallie Mae will provide a copy of the 2021 Form 10-K without charge to any stockholder upon written request.

### PROXY STATEMENT SUMMARY

This summary highlights certain information contained in the proxy statement. You should read the entire proxy statement and the 2021 Form 10-K carefully before you vote.

## **SLM's Strategy**

To further focus our business and increase shareholder value, we continue to advance our strategic imperatives. Our focus remains on maximizing the profitability and growth of our core private student loan business, while harnessing and optimizing the power of our brand and attractive client base. In addition, we continue to seek to better inform the external narrative about student lending and Sallie Mae's role in helping students and families responsibly plan and pay for college. We also strive to maintain a rigorous and predictable capital allocation and return program to create shareholder value. Our internal focus is to drive a mission-led culture that continues to make Sallie Mae a great place to work. Finally, we continue to strengthen our risk and compliance efforts, to enhance and build upon our risk management framework, and to keep focused and aligned on assessing and monitoring enterprise-wide risk.

## 2022 Annual Meeting of Stockholders

Time and Date June 21, 2022 1:00 p.m. Eastern Daylight Time

**Virtual Location** www.virtualshareholdermeeting.com/SLM2022 **Record Date** April 22, 2022

# **OVERVIEW OF PROPOSALS**

This proxy statement contains three proposals requiring stockholder action, each of which is discussed in more detail below. Proposal 1 seeks the election of 11 directors nominated by the Board of Directors. Proposal 2 seeks approval, on an advisory basis, of Sallie Mae's executive compensation. Proposal 3 seeks ratification of the appointment of KPMG LLP as Sallie Mae's independent registered public accounting firm for the fiscal year ending December 31, 2022. Each share of Common Stock is entitled to one vote on each proposal or, in the case of the election of directors, on each nominee.

The Board of Directors recommends that you vote FOR each of Proposals 1 - 3 as discussed in more detail below.

# PROPOSAL 1—ELECTION OF DIRECTORS

Our Board of Directors has nominated and recommends 11 individuals for election to our Board of Directors at the Annual Meeting. These individuals are as follows:

Paul G. Child	Mark L. Lavelle	Samuel T. Ramsey	Jonathan W. Witter
Mary Carter Warren Franke	Ted Manvitz	Vivian C. Schneck-Last	Kirsten O. Wolberg
Marianne M. Keler	Jim Matheson	Robert S. Strong	

Under our Certificate of Incorporation, the size of our Board of Directors may not be fewer than 11 nor more than 16 members. Under our By-Laws, the Board of Directors has the authority to determine the size of the Board of Directors within that range and to fill any vacancies that may arise prior to the next annual meeting of stockholders. The Board of Directors has set the number of members at 11, effective as of the Annual Meeting.

Biographical information, qualifications, and experience with respect to each director nominee appear below. In addition to fulfilling the general criteria for director nominees described in the section titled "Nominations Process," each nominee possesses experience, skills, attributes, and other qualifications the Board of Directors has determined support its oversight and management of Sallie Mae's business, operations, and structure. These qualifications are discussed below, along with biographical information regarding each director nominee, including each individual's age, principal occupation, and business experience during the past five years. Information concerning each director nominee is based in part on information received from the respective director nominee and in part from Sallie Mae's records.

All nominees appearing below have consented to being named in this proxy statement and to serve if elected. Should any nominee subsequently decline or be unable to accept such nomination to serve as a director, the Board of Directors may designate a substitute nominee or the persons voting the shares represented by proxies solicited hereby may vote such shares for a reduced number of nominees. If the Board of Directors designates a substitute nominee, persons named as proxies will vote "FOR" that substitute nominee.

Our By-Laws provide the election of a director in an uncontested election will be by a majority of the votes cast with respect to a nominee at a meeting for the election of directors at which a quorum is present. Each share of Common Stock is entitled to one vote for each nominee. A director nominee will be elected to the Board of Directors if the number of shares voted "FOR" the nominee exceeds the number of votes cast "AGAINST" the nominee's election. Abstentions and shares not voted on the proposal, including broker non-votes, are of no effect.

If any director nominee fails to receive a majority of the votes cast "FOR" his or her election, such nominee will automatically tender his or her resignation upon certification of the election results. The Nominations and Governance Committee of the Board of Directors will make a recommendation to the Board of Directors on whether to accept or reject such nominee's resignation. The Board of Directors will act on the Nominations and Governance Committee's recommendation and publicly disclose its decision and the rationale behind it within 90 days from the date of certification of the election results.

### NOMINEES FOR ELECTION TO THE BOARD OF DIRECTORS

## **PAUL G. CHILD**

Former Office Managing Partner, Salt Lake City, Deloitte LLP

(Independent)

(Audit Committee Chair)

Professional Highlights:

 Office Managing Partner, Salt Lake City, Deloitte LLP—1995 to 2008; Professional Practice Director, Salt Lake City—1989 to 1995; Audit Partner—1983 to 2008; various positions—1971 to 1983

Other Professional and Leadership Experience:

- Director, Sallie Mae Bank-2009 to present
- Member, Board of Governors, Salt Lake Chamber of Commerce—2002 to 2008
- Director, Mountainwest Capital Network—2002 to 2008
- Director, United Way of Greater Salt Lake—2001 to 2008
- Director, Ballet West—2000 to 2008
- Director, Pioneer Theater—2000 to 2006

**Qualifications:** Mr. Child's leadership roles and experience in the accounting field enable him to bring to the Board of Directors experience in the areas of finance, accounting, financial services, and capital markets.

**Age:** 73

Director since: April 2014

# MARY CARTER WARREN FRANKE

Former Managing Director, Head of Corporate Marketing, JPMorgan Chase & Co.

(Independent)

(Board Chair)

Professional Highlights:

- Managing Director, Head of Corporate Marketing, JPMorgan Chase & Co.—2007 to 2013
- Executive Vice President and Chief Marketing Officer, Chase Card Services—1995 to 2007

Other Professional and Leadership Experience:

- Director, Sallie Mae Bank—2014 to present
- Director, Investors Management Corporation— 2021 to present
- Director, The Warfield Fund—2007 to present
- · Director, Saint Mary's School—2014 to 2020
- Director, Hobe Sound Community Chest—2017 to present
- · Director, Paul's Place—2014 to 2017

**Qualifications:** Ms. Franke's leadership roles and experience in marketing and the banking industry enable her to contribute to the Board of Directors experience in the areas of marketing, business development, and financial services.

Age: 65

Director since: April 2014

#### MARIANNE M. KELER

Attorney, Keler & Kershow PLLC (Independent)

(Nominations and Governance Committee Chair)

Professional Highlights:

- Attorney, Keler & Kershow PLLC-2006 to
- Executive Vice President, Consumer Finance, Corporate Strategy & Administration, Sallie Mae-2004 to 2006
- · Senior Vice President & General Counsel, Sallie Mae: President. Student Loan Marketing Association-1997 to 2004
- · Vice President & Associate General Counsel, Student Loan Marketing Association—1990 to 1997; various other positions—1985 to 1997

Other Professional and Leadership Experience:

- Director, Sallie Mae Bank—2010 to present
- Board Chair, Building Hope (charter school lender)-2004 to 2020
- Board Chair, American College of the Mediterranean—2018 to present; trustee since 2007
- Board Chair, American University in Bulgaria-2008 to 2014; trustee since 2001
- Finance Committee Chair, EL Haynes Charter School Board of Directors—2006 to 2012
- Member, Georgetown University Board of Regents—2009 to 2015
- Founding Director. National Student Clearinghouse—1993 to 2009

Directorship of other public companies:

• CubeSmart (NYSE: CUBE)—2007 to present; Board Chair—2018 to present

Qualifications: Ms. Keler's legal background and experience in the student loan industry and with Sallie Mae bring valuable perspective to the Board of Directors in the areas of student and consumer lending, legal and corporate governance, and higher education.

Age: 67

Director since: April 2014

# MARK L. LAVELLE

Chief Executive Officer. X Delivery

(Independent)

(Compensation Committee Chair)

Professional Highlights:

- · Chief Executive Officer, X Delivery-2021 to present
- Chairman and Chief Executive Officer, Deep Lake Capital—2021 to present
- · Senior Vice President, Commerce Cloud, Adobe Inc.-2018 to 2019
- · Chief Executive Officer, Magento Commerce-2015 to 2018
- Senior Vice President, Product, eBay Enterprise—2013 to 2015
- Senior Vice President, Strategy and Partnerships, eBay, Inc.—2012 to 2013
- · Senior Vice President, Strategy and Business Development, PayPal, Inc.—2009 to 2012
- · Co-Founder and Vice President, Corporate Development, Bill Me Later, Inc.—2001 to 2009

Other Professional and Leadership Experience:

- · Director, Sallie Mae Bank—2019 to present
- Director, Armada Inc-2018 to present
- Director, Second Chance—2008 to present

Qualifications: Mr. Lavelle's extensive developing and scaling experience financial businesses encompassing services, commerce, and information technology allows him to provide valuable insight to the Board of Directors in the areas of risk management, strategy, acquisitions, and business operations.

Age: 56

Director since: April 2019

#### **TED MANVITZ**

Managing Director, Grain Management

(Independent)

Professional Highlights:

- Managing Director, Grain Management—2022 to present
- Interim Chief Financial Officer, Optimus Ride— 2021
- Senior Advisor IHS Holding Limited—2019 to 2021; Executive Vice President and Chief Strategy Officer—2018 to 2019; Chief Financial Officer—2016 to 2018; Chief Investment Officer— 2013 to 2016; Chief Operating Officer—2011 to 2013; Executive Director, Corporate Finance and M&A—2010 to 2011
- Managing Director, Arm Capital Partners—2009 to 2010
- Executive Director, J.P. Morgan Securities, Inc.— 2006 to 2009; Vice President—2004 to 2006; Associate Vice President—2002 to 2004

Other Professional and Leadership Experience:

- · Director, Sallie Mae Bank—2021 to present
- · Senior Advisor, Africell 2021 to present
- Adjunct Faculty, American University—2020 to present

**Qualifications:** Mr. Manvitz's extensive experience in the areas of strategic planning, senior executive management, operations, finance, mergers and acquisitions, and capital markets allows him to provide value insight to the Board of Directors in driving growth, building partnerships, and creating value.

Age: 50

Director since: March 2021

#### JIM MATHESON

Chief Executive Officer, NRECA

(Independent)

Professional Highlights:

- Chief Executive Officer, National Rural Electric Cooperative Association—2016 to present
- Principal in the Public Policy Practice, Squire Patton Boggs—2015 to 2016
- Member of the United States House of Representatives—2001 to 2015
- Founder of The Matheson Group—1999 to 2000
- Consultant, Energy Strategies, Inc.—1991 to 1998

Other Professional and Leadership Experience:

- Director, Sallie Mae Bank—2015 to present
- Service on the United States House of Representatives Energy and Commerce Committee—2007 to 2015; Science Committee— 2001 to 2011; Financial Services Committee— 2003 to 2007; and Transportation and Infrastructure Committee—2001 to 2007
- Chief Deputy Whip for the Democratic Caucus of the United States House of Representatives— 2011 to 2015
- Board Member, United States Association of Former Members of Congress—2015 to present

**Qualifications:** Mr. Matheson's extensive experience in public policy and financial services enables him to bring to the Board of Directors a valuable perspective in development of business strategies and on public policy and regulatory matters.

Age: 62

Director since: March 2015

#### SAMUEL T. RAMSEY

Former Chief Risk Officer, Chase, the consumer and small business organization within JP Morgan Chase & Co.

(Independent)

Professional Highlights:

- · Chief Risk Officer, Chase, the consumer and small business organization within JP Morgan Chase & Co.—2011 to 2014
- · Chief Risk Officer, Ally Financial Inc.—2007 to
- · Chief Financial Officer, Global Corporate and Investment Banking, Bank of America-2006 to 2007
- Enterprise Credit and Market Risk Executive, Chief Risk Executive for Global Consumer and Small Business Banking, Enterprise Operational and Market Risk Executive. Bank of America-2004 to 2006

Other Professional and Leadership Experience:

- · Director, Sallie Mae Bank—2021 to present
- Director, Chair of Audit Committee, member of the Compliance and Finance Committees, Ditech Holding Corporation—2018 to 2019

Qualifications: Mr. Ramsey brings more than 30 years of experience in consumer and commercial banking, with expertise in risk management, finance, treasury, and the capital markets to the Board of Directors.

Age: 62

Director since: November 2021

#### VIVIAN C. SCHNECK-LAST

Former Managing Director, Global Head of Technology Governance, Goldman Sachs & Company

(Independent)

(Operational and Compliance Risk Committee Chair)

Professional Highlights:

· Managing Director, Global Head of Technology Governance, Goldman Sachs & Company—2009 to 2014; Managing Director, Global Head of Technology Business Development—2000 to 2014; Managing Director, Global Head of Technology Vendor Management—2003 to 2014

Other Professional and Leadership Experience:

- Director, Sallie Mae Bank—2015 to present
- Advisor/Director, Portrait Capital Systems, LLC— 2015 to 2019
- Advisor/Director, Coronet—2015 to present
- · Director, Bikur Cholim of Manhattan-2014 to present

Directorships of other public companies:

SCVX Corp.—2020 to present

Qualifications: Ms. Schneck-Last's strategic technology experience and background in technology governance in the financial services field bring valuable perspective to the Board of Directors in risk management and on a broad range of enterprise technology matters.

Age: 61

Director since: March 2015

#### **ROBERT S. STRONG**

Former Managing Director, Chairman, Capital Commitments Committee, Bank of America Securities

(Independent)

(Financial Risk Committee Chair)

Professional Highlights:

- Managing Director, Chairman, Capital Commitments Committee, Bank of America Securities—2006 to 2007; Managing Director, Portfolio Management—2001 to 2006
- Executive Vice President, Chief Credit Officer, JP Morgan Chase Bank—1996 to 2001

Other Professional and Leadership Experience:

- · Director, Sallie Mae Bank—2014 to present
- Director, Syncora Guaranty, Inc.—2018 to 2020
- Director, Syncora Capital Assurance, Inc.—2009 to 2017
- Member, Financial Policy Review Board for the State of New Jersey—2013 to 2016
- Director, CamberLink Inc.—2013 to 2016

**Qualifications:** Mr. Strong's extensive experience in the banking and financial services industries allows him to provide valuable insight to the Board of Directors in the areas of finance, risk management, portfolio management, and business operations.

Age: 73

Director since: April 2014

### JONATHAN W. WITTER

Chief Executive Officer, Sallie Mae

> (Executive; Not Independent)

Professional Highlights:

- Chief Executive Officer and Director, Sallie Mae—April 2020 to present
- Executive Vice President and Chief Customer Officer, Hilton Worldwide Holdings—April 2017 to April 2020
- President—Retail and Direct Banking, Capital One Financial Corporation—February 2012 to March 2017; President—Retail and Small Business Banking—September 2011 to February 2012; Executive Vice President—Retail Banking—December 2010 to September 2011
- Chief Operating Officer—Retail Banking Group and President, Morgan Stanley Private Bank— 2009 to December 2010
- Executive Vice President and Head of General Bank Distribution, Wachovia (now Wells Fargo & Company)—2004 to 2009

Other Professional and Leadership Experience:

Director, Sallie Mae Bank—April 2020 to present

**Qualifications:** Mr. Witter's extensive background and significant leadership experience in the banking industry and his customer experience expertise allow him to provide business and leadership insight to the Board of Directors in the areas of banking, financial services, capital markets, business operations, and customer service.

Age: 53

Director since: April 2020

#### KIRSTEN O. WOLBERG

Former Chief Technology and Operations Officer, DocuSign

(Independent)

(Preferred Stock Committee Chair)

Professional Highlights:

- · Chief Technology and Operations Officer, DocuSign—2017 to 2021
- · Vice President, PayPal Separation Executive, PayPal, Inc.—2014 to 2017
- Vice President, Technology, PayPal, Inc.—2012 to 2014
- · Chief Information Officer, Salesforce.com—2008 to 2011

Other Professional and Leadership Experience:

- · Director, Sallie Mae Bank—2016 to present
- · Director, Epidemic Sound-2021 to present
- Director, Pryon-2021 to present
- Director, Pie Insurance-2021 to present
- Director, Duco Technology Limited—2020 to
- · Vice President, Corporate Technology, Charles Schwab & Co.—2001 to 2008
- Director, Year Up—2008 to present
- Director, Jewish Vocational Services—2014 to

Directorships of other public companies:

- Silicon Graphics International Corp.—2016
- CalAmp Corp—2020 to present
- Dynatrace, Inc.—2021 to present

Qualifications: Ms. Wolberg's extensive experience in information technology for the financial services industry allows her to provide valuable insight to the Board of Directors in the areas of finance, information technology risks, and business operations.

Age: 54

Director since: November 2016

# **Board of Directors Recommendation**



THE BOARD OF DIRECTORS RECOMMENDS A VOTE "FOR" THE ELECTION OF THE ELEVEN NOMINEES NAMED ABOVE.

# PROPOSAL 2—ADVISORY VOTE ON **EXECUTIVE COMPENSATION**

Sallie Mae is asking stockholders to approve an advisory resolution (commonly referred to as a "say-on-pay" resolution) on its executive compensation as reported in this proxy statement. Sallie Mae urges stockholders to read the "Compensation Discussion and Analysis" section ("CD&A") of this proxy statement, which describes how our executive compensation policies and procedures operate and are designed to achieve our compensation objectives, as well as the Summary Compensation Table and other related compensation tables and narrative, which provide detailed information on the compensation of Sallie Mae's named executive officers ("NEOs").

At our annual meeting of stockholders held in June 2021, we submitted a non-binding vote to our stockholders to approve our executive compensation. Approximately 89.3 percent of the stockholders voted in favor of the say-on-pay proposal. We attribute that broad support in part to our continued efforts to understand and address the feedback we received from our stockholders. Specifically, in 2021 we continued to focus on performance-based compensation for our NEOs as we (i) tied a significant portion of total NEO compensation to the achievement of performance goals that we believe drive the fundamentals of our business and (ii) awarded a significant percentage, 75 percent, of the NEO's long-term incentive plan equity award ("LTIP") in the form of performance-based awards consisting of performance stock units ("PSUs") and premium priced stock options. The NEOs' 2021 LTIP consisted of (i) 25 percent PSUs; (ii) 50 percent premium priced stock options; and (iii) 25 percent restricted stock units ("RSUs").

The compensation awarded to our Chief Executive Officer ("CEO"), Jonathan W. Witter, and other NEOs for 2021 reflects the positive performance of the Company, notwithstanding a global pandemic. The Compensation Committee is mindful of its responsibility to align executive compensation with the overall performance of the Company, while taking into consideration the need to provide market competitive compensation in order to recruit and retain highly skilled and experienced executives. The CD&A provides a comprehensive discussion and rationale for the 2021 pay decisions made by the Compensation Committee and the correlation to Company performance.

As described in the CD&A, our executive compensation programs are designed to attract, retain, and motivate our NEOs, who are important to our long-term success. Under these programs, we provide our NEOs with appropriate objectives and incentives to achieve our business goals. We believe that our compensation features demonstrate our responsiveness to our stockholders, our commitment to our pay-for-performance philosophy, and our goal of aligning management's interests with those of our stockholders to support the creation of long-term value.

The Board of Directors has adopted a policy providing for annual "say-on-pay" advisory votes. In accordance with this policy and Section 14A of the Exchange Act, and as a matter of good corporate governance, Sallie Mae is asking stockholders to approve the following advisory resolution at the Annual Meeting:

"Resolved, that Sallie Mae's stockholders approve, on an advisory basis, the compensation of the Company's named executive officers, as disclosed in the Compensation Discussion and Analysis and the related compensation tables and narrative disclosure in this proxy statement."

This proposal to approve the resolution regarding the compensation of Sallie Mae's NEOs requires the affirmative vote of the holders of a majority in voting power of the Common Stock present or represented, and entitled to vote thereon. Abstentions have the same effect as votes "AGAINST" the matter. Shares not voted on the matter, including broker non-votes, have no direct effect on the matter. This proposal is advisory in nature and, therefore, is not binding upon the Compensation Committee or the Board of Directors. However, the Compensation Committee will, as the former Nominations, Governance and Compensation Committee (the "NGC Committee") has done in the past, carefully evaluate the outcome of the vote when considering future executive compensation decisions.

## **Board of Directors Recommendation**



THE BOARD OF DIRECTORS RECOMMENDS A VOTE "FOR" THE APPROVAL, ON AN ADVISORY BASIS, OF THE COMPENSATION OF OUR NAMED EXECUTIVE OFFICERS. AS DISCLOSED IN THE COMPENSATION DISCUSSION AND ANALYSIS AND THE RELATED COMPENSATION TABLES AND NARRATIVE DISCLOSURE IN THIS PROXY STATEMENT.

# PROPOSAL 3—RATIFICATION OF THE APPOINTMENT OF THE INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Sallie Mae's independent registered public accounting firm, KPMG LLP ("KPMG"), is selected by the Audit Committee of Sallie Mae's Board of Directors (the "Audit Committee"). The Audit Committee has engaged KPMG as Sallie Mae's independent registered public accounting firm for the fiscal year ending December 31, 2022. Representatives of KPMG are expected to be present at the Annual Meeting, and they will have the opportunity to respond to appropriate questions from stockholders and to make a statement if they desire to do so.

This proposal is put before the stockholders because the Board of Directors believes it is a good corporate governance practice to provide stockholders a vote on ratification of the selection of the independent registered public accounting firm.

For ratification, this proposal will require the affirmative vote of the holders of a majority in voting power of the Common Stock present or represented, and entitled to vote thereon. Abstentions have the same effect as votes "AGAINST" the matter. Shares not voted on the matter have no direct effect on the matter. If the appointment of KPMG is not ratified, the Audit Committee will evaluate the basis for the stockholders' vote when determining whether to continue the firm's engagement. Even if the selection of Sallie Mae's independent registered public accounting firm is ratified, the Audit Committee may direct the appointment of a different independent registered public accounting firm at any time during 2022 if, in its discretion, it determines such a change would be in the Company's best interests.

## **Board of Directors Recommendation**



THE BOARD OF DIRECTORS RECOMMENDS A VOTE "FOR" RATIFICATION OF THE APPOINTMENT OF KPMG AS SALLIE MAE'S INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM FOR 2022.

# CORPORATE GOVERNANCE

# Roles and Responsibilities of the Board of Directors

The Board of Directors believes strong corporate governance is critical to achieving Sallie Mae's performance goals and to maintaining the trust and confidence of investors, employees, regulatory agencies, and other stakeholders.

The primary responsibilities of the Board of Directors are to:

- review Sallie Mae's long-term strategies and set long-term performance metrics;
- review risks affecting Sallie Mae and its processes for managing those risks, and oversee assignment of various aspects of risk
  management, compliance, and governance;
- select, evaluate, and compensate the CEO and our NEOs;
- plan for succession of the CEO and members of the executive management team;
- review and approve Sallie Mae's annual business plan and multi-year strategic plan, and periodically review performance against such plans;
- review and approve major transactions and business initiatives;
- through its Audit Committee, select and oversee Sallie Mae's independent registered public accounting firm;
- · recommend director candidates for election by stockholders; and
- evaluate its own effectiveness.

## **Board Governance Guidelines**

The Board of Directors' Governance Guidelines (the "Guidelines") are reviewed each year by the Nominations and Governance Committee, which from time to time will recommend changes to the Board of Directors. The Guidelines are published at www.salliemae.com under "For Investors," and a written copy may be obtained by contacting the Corporate Secretary at corporatesecretary@salliemae.com or SLM Corporation, 300 Continental Drive, Newark, DE 19713. The Guidelines, along with Sallie Mae's By-Laws, embody the following governance practices, among others:

- A majority of the members of the Board of Directors must be independent directors, and all members of the (i) Audit, (ii) Nominations and Governance, and (iii) Compensation Committees must be independent.
- All directors stand for re-election each year. Directors are elected under a majority vote standard in uncontested elections.
- As of April 19, 2020, we have separated the role of Board Chair from CEO. We no longer have a Lead Independent Director elected by the Board of Directors due to the independence of our Board Chair.
- Each regularly scheduled Board of Directors meeting may conclude with an executive session in which only members of the Board of
  Directors participate. Each regularly scheduled committee meeting also generally concludes with an executive session presided over by
  the committee Chair.
- We maintain stock ownership and retention guidelines for directors and executive officers.
- The Board of Directors and its committees undertake an annual review to evaluate their effectiveness.
- Directors should not serve on more than three other public company boards in addition to the Company's Board of Directors.
- Non-employee directors are to retire no later than at the annual meeting of stockholders following such director's 75th birthday. An
  exception is provided for incumbent directors who are 75 years of age or older as of January 1, 2021 who may stand for re-election to the
  Company's Board of Directors at the annual meeting of stockholders in 2021 and 2022, subject to recommendation from the Nominations
  and Governance Committee and approval of the Board of Directors.

# **Board Leadership Structure**

Ms. Franke, an independent director of the Company and Sallie Mae Bank, our wholly-owned subsidiary (the "Bank"), serves as the first woman to chair the Board of Directors of the Company as well as the Board of Directors of the Bank. Mr. Witter serves as a member of the Board of Directors and CEO. The Board of Directors believes that an independent director is best situated to serve as Board Chair as an effective counterbalance to management and our CEO, who also serves on the Board of Directors. By separating the CEO role from the Board Chair role, the Company is currently put in the best position to oversee all executives of the Company and act in the best interest of stockholders. The Board of Directors believes the Company is currently best served by separating the roles of Board Chair and CEO. However, subject to Sallie Mae's By-Laws, the Board of Directors reserves the right to revisit this structure and combine the two roles, depending on the future needs and strategy of the Company at any given point in time. Our independent Board Chair serves as the principal representative of the Board of Directors, presiding over meetings of the Board of Directors and stockholders.

# **Director Independence**

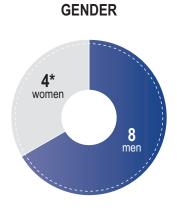
For a director to be considered independent, the Board of Directors must determine the director does not have any direct or indirect material relationship with Sallie Mae. The Board of Directors has adopted the Guidelines, which embody the corporate governance principles and practices of the Company. The Guidelines include the standards for determining director independence, which conform to the independence requirements of the NASDAQ Global Select Market ("NASDAQ") listing standards.

The Board of Directors has determined that each of the individuals who served as a director during 2021 and all nominees standing for election at the Annual Meeting, other than Mr. Witter, our CEO, are independent of Sallie Mae.

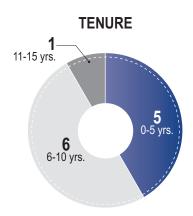
Each member of the Board of Directors' Audit, Nominations and Governance, and Compensation Committees is independent within the meaning of the NASDAQ listing standards, Exchange Act Rule 10A-3, and Sallie Mae's own director independence standards set forth in the Guidelines. The Guidelines are published at www.salliemae.com under "For Investors".

# **Board Diversity**

Our Board believes diversity is important and seeks representation across a range of attributes, including gender, race, ethnicity, and professional experience, and regularly assesses our Board's diversity when identifying and evaluating director candidates. As of December 31, 2021, our Board of Directors consisted of the following:







Pursuant to Nasdaq's Board Diversity Rule, which was approved by the SEC on August 6, 2021, Board diversity disclosure is provided in the table below as of December 31, 2021. The Company is in compliance with the Nasdaq Board Diversity Rule as at least one director selfidentifies as female and at least one additional director self-identifies as an underrepresented minority or LGBTQ+.

### Board Diversity Matrix (As of December 31, 2021)

Total Number of Directors		12			
	Female	Male	Non-Binary	Did Not Disclose Gender	
Part I: Gender Identity					
Directors	4	8			
Part II: Demographic Background					
African American or Black		1			
Alaskan Native or Native American					
Asian					
Hispanic or Latinx					
Native Hawaiian or Pacific Islander					
White	3	7			
Two or More Races or Ethnicities					
LGBTQ+			1		
Did Not Disclose Demographic Background			1		

# **Board Skills and Experience**



# **Board, Committee, and Annual Meeting Attendance**

Our Board of Directors met 13 times in 2021. Each of the incumbent directors attended at least 75 percent of the total number of meetings of the Board of Directors and committees on which he or she served. Directors are expected to attend the Annual Meeting, and 12 out of 13 of the then-serving members of the Board of Directors attended the Annual Meeting in June 2021. Mr. Goode retired on June 8, 2021, the date of the 2021 Annual Meeting. Accordingly, he did not stand for re-election and did not attend the 2021 Annual Meeting.

# Roles of the Board and Its Committees

The Board of Directors has established the following standing committees to assist in its oversight responsibilities: Audit; Compensation; Nominations and Governance; Financial Risk; Operational and Compliance Risk; and Preferred Stock. On June 8, 2021, the Board of Directors separated the NGC Committee into two stand-alone committees, the Compensation Committee and the Nominations and Governance Committee. On September 15, 2021, the Board of Directors changed the name of the Risk Committee to the Financial Risk Committee and amended such committee's responsibilities, which previously included general oversight of all risks at the Company, to focus on oversight of financial risks at the Company. Additionally, on September 15, 2021, the Board of Directors changed the name of the Compliance Committee to the Operational and Compliance Risk Committee and amended such committee's responsibilities, which previously included general oversight of consumer compliance risk at the Bank, to focus more broadly on non-financial risk at the Company, including consumer compliance risk at the Bank. For ease of understanding, this proxy statement generally refers to the current name of each committee, even when referring to the committee prior to its name change. Each committee is governed by a Board-approved written charter, which is evaluated annually and sets forth the respective committee's functions, responsibilities, and delegated authority. Membership of each of the committees is established on an annual basis.

Committee charters are available at www.salliemae.com under "For Investors, Corporate Governance." Stockholders may obtain a written copy of any and all committee charters by contacting the Corporate Secretary at corporatesecretary@salliemae.com or SLM Corporation, 300 Continental Drive, Newark, Delaware 19713.

The following table sets forth the membership and number of meetings held for each committee of the Board of Directors as of December 31, 2021.

	Audit <sup>(1)</sup>	Nominations Governance and Compensation <sup>(2)</sup>	Nominations and Governance <sup>(2)</sup>	Compensation <sup>(2)</sup>	Operational and Compliance Risk <sup>(3)(5)</sup>	Financial Risk <sup>(4)(5)</sup>	Preferred Stock
Paul G. Child(1) (5) (I)	Chair				*		
Mary Carter Warren Franke <sup>(5) (I) (C)</sup>	*	*		*			
Earl A. Goode <sup>(6) (I)</sup>		*(6)					
Marianne M. Keler(1)(I)	*		Chair				*
Mark L. Lavelle <sup>(5) (I)</sup>		*		Chair		*	
Ted Manvitz(1) (I)	*					*	
Jim Matheson(I)	*	*	*				
Frank C. Puleo(5) (8) (I)			*			*	
Samuel T. Ramsey <sup>(1) (5) (I)</sup>							
Vivian Schneck-Last (5) (I)			*		Chair		
William N. Shiebler(7) (I)		Chair <sup>(7)</sup>					
Robert S. Strong <sup>(1) (5) (I)</sup>					*	Chair	
Jonathan W. Witter							
Kirsten O. Wolberg <sup>(5) (I)</sup>		*		*	*		Chair
Number of Meetings in 2021	12	7	2	3	4	8	1

- Committee Member
- (C) Board Chair
- Independent Board Member
- (1) The Board of Directors determined Mr. Child, Ms. Keler, Mr. Manvitz, Mr. Ramsey, and Mr. Strong each qualified as an "Audit Committee Financial Expert" as set forth in Item 407(d)(5) of Regulation S-K. During 2021, none of the Audit Committee members served on the Audit Committee of more than three public companies.
- The NGC Committee was separated into two stand-alone committees, the Nominations and Governance Committee and the Compensation Committee, on June 8, 2021.
- On September 15, 2021, the Compliance Committee was changed to the Operational and Compliance Risk Committee and became a committee of both the Company and the Bank boards of directors.
- On September 15, 2021, the Risk Committee was changed to the Financial Risk Committee.
- (5) The Board of Directors determined Mr. Child, Ms. Franke, Mr. Lavelle, Mr. Puleo, Mr. Ramsey, Ms. Schneck-Last, Mr. Strong, and Ms. Wolberg each qualified as a "Risk Management Expert" as such term is defined by the Dodd-Frank Wall Street Reform and Consumer Protection Act ("Dodd-Frank") and the rules and regulations promulgated thereunder.
- Mr. Goode served on the NGC Committee and the Operational and Compliance Risk Committee through his date of retirement from the Board of Directors on June 8, 2021.
- Mr. Shiebler served as Chair of the NGC Committee through June 8, 2021, when the NGC Committee separated into two stand-alone committees. Mr. Shiebler served on the Nominations and Governance Committee, the Compensation Committee, and the Preferred Stock Committee through his date of retirement from the Board of Directors on November 13, 2021.
- On April 11, 2022, Mr. Puleo notified the Company he will not stand for re-election to the Company's Board of Directors at the Annual Meeting. Mr. Puleo will continue to serve as a director until such meeting.

# Risk Oversight

The Board of Directors and its committees oversee Sallie Mae's overall strategic direction, including setting risk management philosophy, tolerance and parameters, and establishing procedures for assessing the risks of each business line as well as the risk management practices the management team develops and utilizes. Management escalates to the Board of Directors and/or its committees any significant departures from established tolerances and parameters and reviews new and emerging risks. Throughout the year, the Board of Directors and/or its committees dedicate a portion of their meetings to reviewing and discussing specific risk topics in greater detail with senior management, including risks related to cybersecurity. We believe that this risk oversight structure complements our current board leadership structure of separate Chair and CEO. The primary risk oversight responsibilities of each of the standing committees of the Board of Directors are as follows:

#### **Audit Committee**

- review of financial statements and periodic public
- · review reports prepared by management and/or external auditor setting forth significant financial reporting issues;
- review sufficiency of internal controls over financial reporting and disclosure controls;
- engage and communicate with our independent registered public accounting firm; and
- oversee operation of internal audit function, staffing, and work plan.

#### **Nominations and Governance**

- · implement good governance policies and measures for Sallie Mae and our Board of Directors;
- · recommend nominees for election to the Board of Directors:
- · conduct assessments of the performance of the Board of Directors and its committees;
- · review related party transactions; and
- · oversee the environmental, social, and governance ("ESG") function of the Company.

#### **Compensation Committee**

- · oversee all compensation and benefits for our CEO, executive officers, and independent directors;
- · oversee equity-based compensation plans;
- · review management's administration of employee benefit plans;
- · review management succession planning; and
- · confirm our incentive compensation practices properly balance risk and reward and do not encourage excessive risk-taking.

#### **Financial Risk Committee**

- · monitor our major financial risks, including credit, market, and liquidity risks;
- review our risk management framework as it pertains to financial risks and supporting governance structure, roles, and responsibilities established by management:
- review our risk appetite framework and conduct regular reviews of key risk measures with respect to financial risks:
- review and approve loan securitization transactions, loan sales, or debt transactions of our Company or our affiliates; and
- oversee framework and strategies pertaining to liquidity and capital management and review capital and liquidity stress testing scenarios and key assumptions.

#### **Operational and Compliance Risk Committee**

- · monitor our major non-financial risks, including operational and compliance risks;
- · review our risk management framework as it pertains to non-financial risks and supporting governance structure, roles, and responsibilities established by management;
- · review our risk appetite framework and conduct regular reviews of key risk measures with respect to non-financial risks
- · monitor risk management capabilities related to third-party service providers, information and data security, privacy, crisis preparedness, business continuity and disaster recovery plans
- · oversee the Bank's Community Reinvestment Act ("CRA") program and monitor its progress towards CRA performance goals. Through the Bank's CRA program, the Bank focuses on access to finance by fulfilling its CRA obligations through consumer and community development lending, qualified investments, including grants to community development organizations and education scholarships to low- and moderate-income persons, and community development service activity, focusing on underserved communities in the Bank's assessment area; and
- · oversee model risk management framework.

#### **Preferred Stock Committee**

· monitor and evaluate our business activities in light of the rights of holders of the Company's preferred stock.

All members of the Board of Directors also serve as members of the board of directors of the Bank and its committees. Our Audit, Compensation, Nominations and Governance, Financial Risk, and Operational and Compliance Risk committees perform similar oversight roles for the Bank. On September 15, 2021, the Operational and Compliance Risk Committee became a committee of both the Company and the Bank boards of directors.

# **Nominations Process**

The Nominations and Governance Committee considers for nomination to the Board of Directors candidates recommended by stockholders and members of the Board of Directors. The candidates are evaluated based on the needs of the Board of Directors and Sallie Mae at that time. The Board of Directors seeks representation across a range of professional experiences, and that reflects gender, race, ethnic, and geographic diversity. The minimum qualifications and attributes the Nominations and Governance Committee believes a director nominee must possess include:

- knowledge of the business of Sallie Mae;
- proven record of accomplishment;
- willingness to commit the time necessary for Board of Directors service;
- integrity and sound judgment in areas relevant to the business;
- impartiality in representing stockholders;
- ability to challenge and stimulate management; and
- independence.

To recommend a candidate, stockholders should send, in writing, the candidate's name, credentials, contact information, and his or her consent to be considered as a candidate to the Chair of the Nominations and Governance Committee at corporatesecretary@salliemae.com or c/o Corporate Secretary, SLM Corporation, 300 Continental Drive, Newark, Delaware 19713. The stockholder should also include his or her contact information and a statement of his or her share ownership. The nomination deadline for the 2022 Annual Meeting has now closed. A stockholder wishing to nominate a candidate for the 2023 Annual Meeting must comply with the notice and other requirements described under "Stockholder Proposals for the 2023 Annual Meeting" in this proxy statement.

# **Related Party Transactions**

Sallie Mae has a written policy regarding review and approval of related party transactions. Transactions covered by the policy are transactions involving Sallie Mae in excess of \$120,000 in any year in which any director, nominee, executive officer, or greater-than-five percent beneficial owner of the Company, or any of their respective immediate family members, has or had a direct or indirect material interest, other than solely as a director and/or less-than-ten percent owner of an entity involved in the transaction ("Related Party Transactions"). Loans made in the ordinary course of Sallie Mae's business to executive officers, directors, and their family members are considered Related Party Transactions and are pre-approved. Moreover, the Bank has also adopted written policies to implement the requirements of Regulation O of the Board of Governors of the Federal Reserve System, which restricts the extension of credit to directors and executive officers and their family members and other related interests. Under these policies, extensions of credit that exceed regulatory thresholds must be, and are, approved by the board of directors of the Bank. The Company issued a credit card to Daniel P. Kennedy, Executive Vice President and Chief Operational Officer of the Company and President of the Bank. The credit card was issued in the ordinary course of business; is on substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable loans with persons not related to the Company; and does not involve more than the normal risk of collectability or present other features unfavorable to the Company. Since January 1, 2021, we have not had any other transactions with related persons required to be disclosed under Item 404(a) of Regulation S-K, and no such transactions are currently proposed.

Under the Related Party Transactions policy, the Chief Legal, Government Affairs and Communications Officer will notify the Chair of the Nominations and Governance Committee of any proposed Related Party Transaction, and the Chair of the Nominations and Governance Committee will determine if approval under the policy is required. If required, the Nominations and Governance Committee will then review the proposed Related Party Transaction and make a recommendation to the Board of Directors regarding whether to approve the transaction. In considering a transaction, the Nominations and Governance Committee takes into account whether a transaction would be on terms no less favorable than to an unaffiliated third party under the same or similar circumstances, among other factors.

# **Environmental, Social and Governance Practices**

In conducting our business, we continually pursue practices that we believe will drive sustainable, long-term growth and profitability. Such "environmental, social, and governance" or "ESG" practices may mean different things to different investors and stakeholders and to the organizations that evaluate and rate ESG practices. Our ESG practices are shaped by our mission—to power confidence as students begin their unique journeys. In April 2022, we released our third Corporate Social Responsibility report, discussing our commitment to ESG practices. For a full discussion, please read our Corporate Social Responsibility report at http://www.salliemae.com. Neither the report nor our website is incorporated by reference in this proxy statement.

#### **Human Capital Empowerment and Talent Development**

We believe in a just and inclusive, values-based, mission-led culture that inspires commitment and drives performance. Our human capital strategy is focused on the attraction, development, empowerment, recognition, and rewarding of team members as they bring our mission to

We create a diverse culture of inclusion and an environment that encourages and reinforces mutual trust, makes it safe to express thoughts, ideas and concerns, and connects and embraces diverse backgrounds and perspectives to power and fuel our mission. We believe that a diverse and inclusive workforce can lead to a more effective company.

We are focused on providing a total compensation package that enables us to attract, motivate, and retain our employees to help drive our business forward. Our benefits package includes company contributions to the 401(k), educational assistance to our team members and their dependents, flexible work arrangements, and other comprehensive health and welfare programs. We also believe in paying competitive market wages, which is why we established \$20/hour as our new starting rate for all positions in 2021.

As of December 31, 2021, we had approximately 1,450 team members, all located in the United States. We believe an engaged workforce leads to a more innovative, productive, and profitable company. For this reason, we measure employee engagement through culture surveys. These culture surveys provide insights we use to create an environment in which team members thrive and bring their full selves to work.

Ensuring the safety and well-being of our team members continues to be a priority during the COVID-19 pandemic. In March 2020, we enacted a robust business continuity plan, including remote working capabilities for all team members. We further adapted to the changing environment in 2021, and now offer remote, in-office, and hybrid options so our team may work in a manner best suited for them and their positions. We continue to provide team members with the tools and resources necessary to support their success and drive performance of the Company.

Our team members are involved in the communities in which they live and work through the Sallie Mae Employee Volunteer Program and the Sallie Mae Employee Matching Gift Program. In 2021, our team members donated 1,128 hours through our community engagement programs. We also provide matching gifts for team members to support the interests and needs of them and their communities.

### **Corporate Governance**

Sallie Mae's Board of Directors, executive leaders, team members, and business partners are committed to operating under sound principles of corporate governance. We believe that maintaining high standards of accountability and transparency are fundamental for the long-term success of our business. Our corporate governance structure ensures robust Board and management responsibility, responsiveness to our stockholders, and responsible decision-making. Our overarching code of conduct, corporate governance policies, Board committee charters, certificate of incorporation, and By-Laws form the framework of governance at Sallie Mae. Since the formation of the Company, we have attracted and built a strong, qualified, and diverse Board of Directors whose members have expertise relevant to our business and are deeply committed to operating ethically and with integrity. Eleven members of the Board are independent directors, including Ms. Franke, the first female Board Chair in the Company's history.

# **Political Expenditures**

Our current policy on political activities is publicly available on our website at www.salliemae.com under "For Investors" and sets forth the principles regarding our stance on political activities. We comply with federal, state, and local lobbying registration and disclosure requirements. We work closely with the Nominations and Governance Committee to review and reconsider our existing policies, procedures, and decision-making approaches to government relations and political activities.

At this time, we have one long-term, experienced employee engaged in lobbying activities exclusively related to matters that directly or indirectly affect the Private Education Loan (as hereinafter defined) industry and our mission. The compensation of the employee, and other executives, for time attributed to lobbying activity is reported as lobbying expenditure. That employee manages external, bipartisan lobbying/ consulting firms that assist with the same objectives, and we report the lobbying-related expenditures made to external firms in our lobbying disclosures. Our involvement with industry associations is limited to those associations comprised of financial institutions with similar interests.

Quarterly disclosures detailing our lobbying activities and expenditures, as required by the Lobbying Disclosure Act of 1995, are posted online by the Clerk of the U.S. House of Representatives and the Secretary of the U.S. Senate. Disclosures relating to contributions by our Political Action Committee are posted online by the Federal Election Commission ("FEC"). We will continue to comply with all applicable laws and regulations on disclosure of those activities.

# The Sallie Mae Political Action Committee ("PAC")

In June 2015, we formed the Sallie Mae PAC. Our PAC is governed by an Advisory Board comprised of six employees, who represent different divisions within the Sallie Mae organization. The PAC's Advisory Board reviews and approves all PAC contributions. The PAC's Advisory Board evaluates candidates, of any party, on factors that include their views on policy matters that impact Sallie Mae and our employees, their committee or leadership role, and representation of Sallie Mae facilities and employees.

Our PAC contributions are published on the FEC website.

## Stockholder Communications with the Board

Stockholders and other interested parties may submit communications to the Board of Directors, the non-management directors as a group, the Board Chair, or any other individual member of the Board of Directors by contacting the Corporate Secretary in writing at corporatesecretary@salliemae.com or c/o Corporate Secretary, SLM Corporation, 300 Continental Drive, Newark, Delaware 19713.

# **Code of Business Conduct**

We have a Code of Business Conduct that applies to Board of Directors members and all employees. The Code of Business Conduct is available on our website (www.salliemae.com under "For Investors") and a written copy is available from the Corporate Secretary. We intend to post amendments to or waivers of the Code of Business Conduct, if any (to the extent applicable to the Company's chief executive officer, principal financial officer, principal accounting officer, or any director), at this location on our website.

# REPORT OF THE AUDIT COMMITTEE OF THE BOARD **OF DIRECTORS**

The Audit Committee hereby reports as follows:

- Management has the primary responsibility for the financial statements and the reporting process, including the system of internal accounting controls. The Audit Committee, in its oversight role, has reviewed and discussed the audited financial statements with the Company's management.
- The Audit Committee has discussed with KPMG the matters required to be discussed by the applicable requirements of the Public Company Accounting Oversight Board ("PCAOB") and the Securities and Exchange Commission (the "Commission").
- The Audit Committee has received the written disclosures and the letter from KPMG required by applicable requirements of the PCAOB, regarding KPMG's communications with the Audit Committee concerning independence, and has discussed with KPMG its independence.
- The Audit Committee has an established charter outlining the practices it follows. The charter is available on the Company's website at www.salliemae.com under "For Investors."
- The Audit Committee's charter requires the pre-approval by the Audit Committee of all fees paid to, and all services performed by, the Company's independent registered public accounting firm. At the beginning of each year, the Audit Committee approves the proposed services, including the nature, type and scope of service contemplated and the related fees, to be rendered by the firm during the year. In addition, engagements may arise during the course of the year that are outside the scope of the initial services and fees approved by the Audit Committee. Any such additional engagements are approved by the Audit Committee or by the Audit Committee Chair pursuant to authority delegated by the Audit Committee. For each category of proposed service, the independent registered public accounting firm is required to confirm that the provision of such services does not impair its independence. Pursuant to the Sarbanes-Oxley Act of 2002, the fees and services provided as noted in the table on the following page were authorized and approved by the Audit Committee in compliance with the pre-approval requirements described herein.
- Based on the review and discussions referred to in paragraphs (1) through (5) above, the Audit Committee recommended to the Board of Directors of the Company, and the Board of Directors has approved, that the audited financial statements be included in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2021 for filing with the Commission.

# **Audit Committee**

Paul G. Child, Chair Mary Carter Warren Franke Marianne M. Keler Ted Manvitz Jim Matheson

# INDEPENDENT REGISTERED PUBLIC **ACCOUNTING FIRM**

# Independent Registered Public Accounting Firm Fees for 2021 and 2020

Aggregate fees billed for services performed for Sallie Mae by its independent accountant, KPMG, for fiscal years ended December 31, 2021 and 2020, are set forth below.

	2021	2020
Audit Fees	\$1,877,570	\$1,938,773
Audit Related Fees	\$1,110,000	1,040,000
Tax Fees	3,679	_
All other fees	_	_
Total	\$2,991,249	\$2,978,773

Audit Fees. Audit fees include fees for professional services rendered for the audits of the consolidated financial statements of Sallie Mae and statutory and subsidiary audits, issuance of comfort letters, consents, income tax provision procedures, and assistance with review of documents filed with the SEC.

Audit-Related Fees. Audit-related fees include fees for assurance and other services related to service provider compliance reports, trust servicing and administration reports, internal control reviews, and attest services that are not required by statute or regulation.

Tax Fees. Tax fees include fees for federal and state tax compliance, and tax consultation services.

All Other Fees. All other fees for the fiscal year ended December 31, 2021 were \$0. All other fees for the fiscal year ended December 31, 2020 were \$0.

# **Pre-Approval Requirements**

The Audit Committee's charter addresses the approval of audit and non-audit services to be provided by the independent registered public accounting firm to the Company. The Audit Committee's charter requires all services to be provided by our independent registered public accounting firm be pre-approved by the Audit Committee or its Chair. Each approval of the Audit Committee or the Chair of the Audit Committee must describe the services provided and set a dollar limit for the services. The Audit Committee, or its Chair, pre-approved all audit and non-audit services provided by KPMG during 2021. Reporting is provided to the Audit Committee regarding services the Chair of the Audit Committee pre-approved between committee meetings. The Audit Committee receives regular reports from management regarding the actual provision of all services by KPMG. No services provided by our independent registered public accounting firm were approved by the Audit Committee pursuant to the "de minimis" exception to the pre-approval requirement set forth in paragraph (c)(7)(i)(C) of Rule 2-01 of Regulation S-X.

# OWNERSHIP OF COMMON STOCK BY 5 PERCENT OR **MORE HOLDERS**

The following table provides information about each stockholder known to Sallie Mae to beneficially own five percent or more of the outstanding shares of our Common Stock, based solely on the information filed by each such stockholder (i) in 2022 for the year ended December 31, 2021 on Schedule 13G or 13G/A, as applicable, under the Exchange Act or (ii) on Schedule 13D as most recently filed, as applicable, under the Exchange Act.

Name and Address of Beneficial Owner	Shares <sup>(1)</sup>	Percent <sup>(1)</sup>
The Vanguard Group, Inc. <sup>(2)</sup> 100 Vanguard Blvd. Malvern, PA 19355	33,855,794	11.55%
BlackRock, Inc. <sup>(3)</sup> 55 East 52nd Street New York, NY 10055	24,470,874	8.3%
Massachusetts Financial Services Company <sup>(4)</sup> 111 Huntington Avenue Boston, MA 02199	17,587,780	6.0%
Impactive Capital LP, Lauren Taylor Wolfe, and Christian Asmar <sup>(5)</sup> 152 West 57th Street, 17th Floor New York, New York 10019	15,485,159	5.5%

- Based on information in the most recent Schedule 13G or 13G/A, or Schedule 13D, as the case may be, filed with the SEC pursuant to the Exchange Act with respect to holdings of the Company's Common Stock as of December 31, 2021 or as most recently filed, as applicable. Percentages are based on computations contained in the Schedule 13G or 13G/A, or Schedule 13D of the reporting entity.
- (2) Information is as of December 31, 2021 and is based upon a Schedule 13G/A, filed with the SEC on February 10, 2022, by The Vanquard Group, Inc., a Pennsylvania corporation. The reporting entity reported the sole power to vote or direct the voting for 0 shares of Common Stock, the shared power to vote or direct the voting for 150,674 shares of Common Stock, the sole power to dispose of or direct the disposition of 33,459,580 shares of Common Stock, and shared power to dispose of or direct the disposition of 396,214 shares of Common Stock.
- (3) Information is as of December 31, 2021 and is based upon a Schedule 13G/A, filed with the SEC on February 1, 2022, by BlackRock, Inc., a Delaware corporation. The reporting entity reported the sole power to vote or direct the voting for 23,154,985 shares of Common Stock and the sole power to dispose of or direct the disposition of 24,470,874 shares of Common Stock.
- Information is as of December 31, 2021 and is based upon a Schedule 13G, filed with the SEC on February 2, 2022, by Massachusetts Financial Services Company, a Delaware corporation. The reporting entity reported the sole power to vote or direct the voting for 17,116,241 shares of Common Stock and the sole power to dispose of or direct the disposition of 17,587,780 shares of Common Stock.
- Information is as of March 10, 2022 and is based upon a Schedule 13D, filed with the SEC on March 10, 2022, by (i) Impactive Capital LP, a Delaware limited partnership and the investment manager of certain funds and/or accounts, (ii) Impactive Capital LLC, a Delaware limited liability company and the general partner of Impactive Capital LP, and (iii) Lauren Taylor Wolfe and Christian Asmar, each a Managing Member of Impactive Capital LLC. The reporting entities and persons each reported the shared power to vote or direct the voting for 15,485,159 shares of Common Stock and shared power to dispose of or direct the disposition of 15,485,159 shares of Common Stock.

# OWNERSHIP OF COMMON STOCK BY DIRECTORS AND EXECUTIVE OFFICERS

The following table sets forth information concerning the beneficial ownership of Sallie Mae's Common Stock by: (i) our current directors and nominees; (ii) the Named Executive Officers listed in the Summary Compensation Table; and (iii) all of the Company's current directors and executive officers as a group. Under SEC rules, beneficial ownership for purposes of this table takes into account shares as to which the individual has or shares voting and/or investment power as well as shares that may be acquired within 60 days (such as by exercising vested stock options). Information is provided as of February 28, 2022, unless noted otherwise. As of February 28, 2022, the Company had 277,783,422 outstanding shares of Common Stock. The beneficial owners listed have sole voting and investment power with respect to shares beneficially owned, except as to the interests of spouses or as otherwise indicated.

	Shares	Vested Options <sup>(1)</sup>	Total Beneficial Ownership	Percent of Class
Directors and Director Nominees				
Paul G. Child	70,863	_	70,863	*
Mary Carter Warren Franke <sup>(2)</sup>	76,006	_	76,006	*
Marianne M. Keler <sup>(3)</sup>	105,613	_	105,613	*
Mark L. Lavelle	30,932	_	30,932	*
Ted Manvitz	6,847	_	6,847	*
Jim Matheson	66,336	_	66,336	*
Frank C. Puleo	163,546	_	163,546	*
Samuel T. Ramsey	_	_	_	*
Vivian C. Schneck-Last	62,953	_	62,953	*
Robert S. Strong	89,399	_	89,399	*
Jonathan W. Witter <sup>(4)</sup>	621,667	_	621,667	*
Kirsten O. Wolberg	44,926	_	44,926	*
Named Executive Officers				
Steven J. McGarry <sup>(5)</sup>	259,895	_	259,895	*
Kerri A. Palmer	2,482	_	2,482	*
Daniel P. Kennedy	188,795	_	188,795	*
Donna F. Vieira	43,203	_	43,203	*
Current Directors and Executive Officers as a Group (18 Persons)	1,986,848	_	1,986,848	*

Represents beneficial ownership of less than 1 percent.

Shares that may be acquired within 60 days of February 28, 2022, through exercise of vested net settled options. Net settled options are shown on a "spread basis" and if not in-the-money shown as 0.

<sup>(2)</sup> Includes 7,000 shares held by Ms. Franke's spouse in his IRA.

Includes 76,574 shares held in trust.

Includes 402,257 shares that vested on April 20, 2022.

Includes 114 shares credited as phantom stock units due to a deferred compensation plan account.

# **EXECUTIVE OFFICERS**

Our executive officers are appointed annually by the Board of Directors. The following sets forth biographical information concerning Sallie Mae's executive officers who are not directors. Biographical information for Mr. Witter is included in Proposal 1—Election of Directors.

Name and Age	Position and Business Experience				
<b>Daniel P. Kennedy</b> 55	<ul> <li>Executive Vice President and Chief Operational Officer, SLM Corporation and President, Sallie Mae Bank—January 2021 to present; Executive Vice President and Chief Operational Officer, SLM Corporation—September 2020 to December 2020; Senior Vice President and Chief Operational Officer, SLM Corporation—August 2020 to September 2020; Senior Vice President and Chief Information Officer—May 2014 to August 2020</li> </ul>				
<b>Steven J. McGarry</b> 64	<ul> <li>Executive Vice President and Chief Financial Officer, SLM Corporation—May 2014 to present; Senior Vice President—Corporate Finance and Investor Relations, SLM Corporation—June 2013 to April 2014; Senior Vice President—Investor Relations, SLM Corporation—June 2008 to June 2013</li> </ul>				
<b>Kerri A. Palmer</b> 51	<ul> <li>Executive Vice President and Chief Risk Officer, SLM Corporation—April 2022 to present; Executive Vice President and Chief Risk and Compliance Officer, SLM Corporation—January 2021 to April 2022</li> <li>Senior Vice President, Risk Management, Capital One—2013 to January 2021; Managing Vice President and Business Chief Risk Officer, Auto Finance and Mortgage, Capital One—2008 to 2013</li> </ul>				
<b>Donna F. Vieira</b> 57	<ul> <li>Executive Vice President and Chief Commercial Officer, SLM Corporation—August 2020 to present; Executive Vice President and Chief Marketing Officer, SLM Corporation—January 2019 to August 2020</li> <li>Chief Marketing Officer, Consumer Banking and Wealth Management, JPMorgan Chase—May 2014 to October 2018; Chief Marketing Officer, Chase Business Banking, JPMorgan Chase—April 2011 to May 2014</li> <li>Senior Vice President, Relationship Manager, Dun &amp; Bradstreet—March 2010 to April 2011</li> <li>Senior Vice President, General Manager Small Business Products, Dun &amp; Bradstreet—July 2008 to March 2010</li> </ul>				
<b>Jonathan R. Boyles</b> 55	<ul> <li>Senior Vice President, Controller, SLM Corporation—May 2014 to present; Vice President, Corporate Financial Reporting and Accounting Policy, SLM Corporation—May 2010 to April 2014</li> </ul>				
Nicolas Jafarieh 47	<ul> <li>Executive Vice President and Chief Legal, Government Affairs &amp; Communications Officer, SLM Corporation—April 2022 to present; Senior Vice President and Chief Legal, Government Affairs &amp; Communications Officer, SLM Corporation-August 2020 to April 2022; Senior Vice President and General Counsel, SLM Corporation—March 2018 to August 2020; Senior Vice President, Deputy General Counsel, and Assistant Corporate Secretary, SLM Corporation—February 2017 to March 2018; Vice President, Associate General Counsel, and Assistant Corporate Secretary, SLM Corporation—December 2013 to February 2017; Managing Director and Associate General Counsel, Sallie Mae, Inc.—February 2010 to December 2013; Associate General Counsel, Sallie Mae, Inc.—June 2008 to February 2010</li> </ul>				

# **EXECUTIVE COMPENSATION COMPENSATION DISCUSSION AND ANALYSIS**

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# **Executive Summary**

In this Compensation Discussion and Analysis ("CD&A"), we describe our compensation practices and programs in the context of our NEOs. It is worth noting our compensation practices and programs applicable to our NEOs in many cases also apply to senior executive employees other than our NEOs.

Our primary business is to originate and service high-quality Private Education Loans. "Private Education Loans" are education loans for students or their families that are not made, insured, or guaranteed by any state or federal government. We also offer a range of deposit products insured by the Federal Deposit Insurance Corporation. In 2021, more than 397,000 families chose us as their Private Education Loan provider, more than any other private student loan lender. We originated \$5.4 billion of Private Education Loans, an increase of 2 percent from the year ended December 31, 2020. As of December 31, 2021, we had \$19.6 billion of Private Education Loans held for investment, net, outstanding.

Our performance-based compensation programs, including the 2021 Annual Incentive Plan, which consists of a short-term annual cash bonus (the "2021 AIP"), and the performance-based elements of the LTIP, consisting of a grant of (i) premium priced stock options, which have an exercise price 15 percent higher than the closing price of our Common Stock on the grant date; and (ii) PSUs that vest solely based on a relative total shareholder return ("TSR") measure that vests over a three-year period, focus our senior executives on goals that drive our financial performance while balancing risk and reward.

As discussed in more detail herein, our 2021 AIP encourages executives to focus on customer growth (through the Private Education Loan originations metric), while ensuring that such growth comes from high credit quality loans (through the net charge-offs metric). Our 2021 performance-based compensation programs also include the following financial metrics: adjusted core earnings per share, operating expenses, and relative TSR.

We believe this continued emphasis on performance-based compensation, as well as the continued focus on share value as a key metric for equity-based compensation, should further align our executives' compensation with the interests of our stockholders.

While the Company closely monitored the impact of the COVID-19 crisis on the economy and our business, it was ultimately determined that no changes should be made to our executive compensation programs, including the 2021 AIP, in response to COVID-19.

# **Compensation Philosophy**

The pay-for-performance philosophy underlying our executive compensation program provides a competitive total compensation program tied to both Company and individual performance and aligned with the interests of our stockholders as well as designed to attract and retain executives. For 2021, we used the following principles to implement our compensation philosophy and achieve our executive compensation program objectives:

- Tie a significant portion of the total compensation of our executives to the achievement of enterprise-wide goals that drive stockholder value.
- Focus executive compensation toward long-term equity-based incentives to reward long-term growth and focus management on sustained success and stockholder value creation.
- Do not consider amounts realized (or not) from prior annual incentive program or long-term incentive program compensation awards when setting any element of compensation payable to an executive officer.

# **Named Executive Officers**

For the fiscal year ended December 31, 2021, our Named Executive Officers were:

Jonathan W. Witter Chief Executive Officer	Steven J. McGarry Executive Vice President and Chief Financial Officer	Kerri A. Palmer <sup>(1)</sup> Executive Vice President and Chief Risk Officer	Daniel P. Kennedy <sup>(2)</sup> Executive Vice President and Chief Operational Officer and President of Sallie Mae Bank	Donna F. Vieira Executive Vice President and Chief Commercial Officer
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<sup>(1)</sup> On April 12, 2022, Ms. Palmer's title changed from Executive Vice President and Chief Risk and Compliance Officer to Executive Vice President and Chief Risk Officer.

<sup>(2)</sup> On January 1, 2021, Mr. Kennedy was also appointed President of Sallie Mae Bank.

# **Compensation Practices Summary**

## What We Do

- Tie significant portions of compensation to Company performance
- Utilize the 2021 AIP containing a formulaic funding mechanism (based on quantitative metrics) for annual bonuses
- Utilize an LTIP with a significant weighting based on performance-based equity awards, including (i) PSUs that vest solely based on relative TSR, and (ii) premium priced stock options, which have an exercise price 15 percent higher than the closing price of our Common Stock on the grant date
- Annually review and refine all compensation programs and policies based on feedback from stockholders, our independent compensation consultant, and market best practices
- Mitigate risk-taking by utilizing equity awards vesting over a three-year period, while placing caps on potential payments and maintaining equity (as well as cash bonus) clawback provisions, and utilizing a one-year holding period following the vesting of PSUs granted in 2021 and 2022
- Require significant share ownership by the CEO, Executive Vice Presidents, and Senior Vice Presidents
- Compensation Committee, comprised only of independent directors, determines achievement of the funding metrics and individual performance of our NEOs pertaining to the cash payouts under the 2021 AIP, as well as all aspects of their compensation and incentives
- Annually assess risk of significant employee incentive compensation plans
- Retain an independent compensation consultant to advise on market practices and specific compensation programs

#### What We Don't Do

- X Since 2014, no individual employment agreements have been entered into with any executive officer
- X No individual change-in-control agreements
- X No "single-trigger" change-in-control agreements
- X No excise tax gross-ups
- X No hedging or pledging of Common Stock
- X No single-trigger accelerated settlement of equity awards
- X No above-market returns on deferred compensation plans
- No pension benefits provided

# Stockholder Engagement & Say-on-Pay Results

## STOCKHOLDER ENGAGEMENT



Spring



Summer



Fall



Winte

- Active outreach, if necessary, with institutional holders to discuss important governance items to be considered at Annual Meeting
- Publish annual communications to stockholders including the proxy statement and Form 10-K
- Publish annual Corporate Social Responsibility Report

- Conduct Annual Meeting
- Review results and feedback from Annual Meeting with institutional holders
- Share investor feedback with the Board of Directors
- Active outreach, if necessary, with institutional holders to discuss vote and follow up issues
- Conduct annual Board of Directors assessment of governance

- Active outreach to identify priorities for the coming year
- Perform peer group compensation analysis to ensure compensation is appropriate based on financial performance comparisons
- Review governance practices and trends, regulatory developments, and our governance framework

We engage with our stockholders and proxy advisory firms throughout the year and provide stockholders with an annual opportunity to cast an advisory say-on-pay vote. At our 2021 annual meeting of stockholders, approximately 89 percent of the votes present voted in favor of our say-on-pay proposal. Additionally, in 2021 management reached out to investors owning a majority of the outstanding shares and discussed our executive compensation program and other compensation-related matters with a number of them. Through our stockholder engagement and strong say-on-pay vote, we gathered important information on how our compensation policies could continue to improve and continued practices that encourage sustainable long-term growth. We continue to focus on performance-based compensation for our NEOs as we (i) tie a significant portion of total NEO compensation to the achievement of performance metrics and goals pursuant to the AIP and (ii) award a significant percentage, set at 75 percent, of each NEO's LTIP in the form of PSUs and premium priced stock options. Stockholder engagement and the outcome of the say-on-pay vote results will continue to inform future compensation decisions. Over the last five years, stockholders have strongly supported our executive compensation program, with 89% or more of the votes cast in support of the program each year.

# **Historical Say-on-Pay Vote**

Annual Meeting Year	2017	2018	2019	2020	2021
For Say-on-Pay Vote	89.6%	92.2%	96.0%	94.4%	89.3%

# **Stock Performance**

Our stock generated a three-year total return for stockholders of 145.6 percent from 2018 through 2021, compared to 71.8 percent for our peer group of companies, 85.9 percent for the S&P Supercomposite Consumer Finance Sub Industry Index, and 61.3 percent for the S&P 400 Regional Bank Sub-Industry Index. As of December 31, 2021, we ranked in the 70<sup>th</sup> percentile of total returns for the three-year period of our peer group.



For the full roster of members of our peer group, please refer to the section below on page 40 entitled "Peer Group Analysis."

Over the last three years, we have also increased Total Assets by 10 percent and GAAP Diluted Earnings Per Common Share by 237 percent.

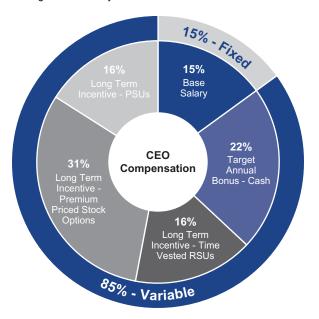
# **Highlights of Company Performance**

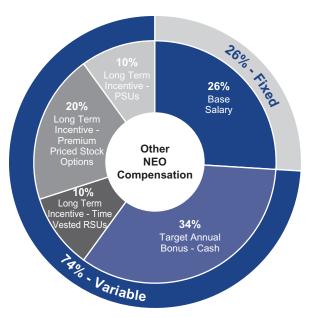
- 2021 Net Income Attributable to Common Stock (calculated in accordance with Generally Accepted Accounting Principles ("GAAP")) of \$1,156 million, as compared to \$871 million in the prior year.
- \$3.61 GAAP Diluted Earnings Per Common Share for 2021, as compared to \$2.25 for the prior year.
- Private Education Loan Originations of \$5.4 billion in 2021, as compared to \$5.3 billion in 2020, a 2 percent increase year-over-year.
- Private Education Loan held for investment portfolio, net, totaled \$19.6 billion as of December 31, 2021, as compared to \$18.4 billion as
  of December 31, 2020, a 6.4 percent increase year-over-year.\*
- Total Assets of \$29.2 billion as of December 31, 2021, as compared to \$30.8 billion as of December 31, 2020.\*\*
- \* The increase in the Private Education Loan portfolio is primarily related to an increase in loan originations during the year and a decrease in the allowance for loan losses, as a result of improved economic forecasts and faster prepayment speeds.

<sup>\*\*</sup> The decrease in Total Assets from 2020 to 2021 was primarily due to additional loan sales in 2021 (approximately \$1 billion more in loan sales in 2021).

# **Allocation of Compensation**

The charts below illustrate, for our CEO and separately for the other NEOs in aggregate, the percentage of 2021 compensation that consisted of base salaries, target annual bonuses (determined and paid in cash in early 2022), and LTIP awards of RSUs, premium priced stock options, and PSUs granted in early 2021.





## **Elements of Compensation**

The compensation program in 2021 for our NEOs consisted of seven elements. These elements, as well as the reasons why each was chosen and the ways in which each achieves our compensation objectives, are described below:

Compensation Element		Description	Objective	
Base Salary		Fixed cash compensation. Reviewed annually and adjusted as appropriate.	To provide a base level of cash compensation for senior executives based on level and responsibility.	
Annual Incentive Bonus		Variable compensation. Annual bonus amounts for 2021 have been determined based on corporate and individual performance. Corporate funding metrics were derived from management's 2021 objectives identified in our annual business plan. Bonuses are payable in cash based on individual performance goals.	To encourage and reward senior executives for achieving annual corporate performance and individual goals.	
Long-Term Equity-Based Incentives	RSUs, PSUs, and Premium Priced Stock Options (2021 Design)	Multi-year variable compensation. Generally granted annually. In 2021, the long-term equity-based incentive plan for the NEOs was further revised to increase the proportion of performance-based compensation from 50 percent to 75 percent. The long-term equity-based incentive plan for the NEOs in 2021 consists of (i) 25 percent RSUs that vest in one-third increments over a three-year period; (ii) 25 percent PSUs that cliff vest in three years based on relative TSR with a one-year holding period after vesting; and (iii) 50 percent premium priced stock options that cliff vest in three years with an exercise price set at a 15 percent premium above the closing price of the Common Stock on the date of grant of the options.	To motivate and retain senior executives by aligning their interests with that of stockholders through sustained performance and growth.	
	Health, welfare, and retirement benefits	Benefits programs that are provided to executives in the same manner as to all our benefits-eligible employees.	To promote employee health and protect financial security.	
Other	Deferred Compensation Plan and Supplemental 401(k) Savings Plan	Retirement benefit. The Sallie Mae Deferred Compensation Plan and the Supplemental 401(k) Savings Plan provide our highly compensated executives with a vehicle into which they can opt to defer a portion of their compensation for retirement. These opportunities are provided in lieu of any pension benefit plans.	To provide retirement planning opportunities.	
	Severance benefits	Fixed cash compensation-based severance payments. Equity awards generally continue to vest on their terms after changes of control, involuntary terminations other than for cause, or if the grantee voluntarily ceases employment and meets our retirement eligibility requirements. For more information, see "Arrangements with Named Executive Officers" below on page 52.	To maintain continuity of management in light of major restructurings or after a change of control and provide temporary income following involuntary terminations of employment other than for cause.	
	Perquisites	Fixed compensation. Consists primarily of executive physical examinations and, in limited instances, housing relocation expenses, as well as directed charitable giving made by an affiliate, The Sallie Mae Fund, upon request of our employees.	To provide business-related benefits to assist in attracting and retaining key executives.	

### **How Our Compensation Decisions Are Made**

Participant	Roles
Board of Directors	Independent members establish CEO's compensation based on findings and recommendations of Compensation Committee and Independent Board Chair.
	<ul> <li>Receives report from Compensation Committee with respect to annual AIP target achievements, bonus pool funding, and PSU progress.</li> </ul>
Compensation Committee	<ul> <li>Sets AIP and PSU targets and approves NEO individual performance goals at the beginning of each year.</li> </ul>
	• Establishes annual long-term, equity-based incentive plan awards for senior executives, including NEOs, and establishes related performance-based metrics.
	Retains independent compensation consultant on annual basis.
	Establishes peer group for comparative compensation data purposes.
	<ul> <li>Participates with Independent Board Chair in the annual performance and compensation review of CEO and recommendation to the Board of Directors.</li> </ul>
	Reviews and approves all aspects of NEO compensation, excluding the CEO.
	Reviews and recommends CEO compensation to the Board of Directors for approval.
	<ul> <li>Approves and/or certifies annual achievement of AIP targets, PSU targets, aggregate AIP bonus pool, and NEO individual performance goals.</li> </ul>
Independent Board Chair	Participates in development and delivery of CEO's performance and compensation review.
Compensation Committee Chair	Participates in development and delivery of CEO's performance and compensation review.
	<ul> <li>Participates with CEO in final review and approval of all individual AIP and LTIP awards to all eligible senior executives other than NEOs.</li> </ul>
Chief Executive Officer	• Reviews performance of all other NEOs with Compensation Committee and makes recommendations with regard to their salaries, bonuses, and LTIP awards.
	<ul> <li>Participates with Compensation Committee Chair in final review and approval of all individual AIP and LTIP awards to all eligible senior executives other than NEOs.</li> </ul>
Compensation Consultant	<ul> <li>Assists the Compensation Committee in the review and oversight of all aspects of our executive compensation programs, particularly as they relate to the development and interpretation of peer group membership, compensation data, and the design and implementation of executive compensation programs in light of prevailing regulatory and market practices.</li> </ul>
Chief Risk Officer	<ul> <li>Conducts a risk assessment prior to the adoption of employee incentive compensation plans to ascertain potential material risks that may be created by such plans. Also conducts a backward-looking review and attestation of the achievement of metrics associated with incentive compensation plans and the method by which the results were achieved, prior to payment pursuant to those plans.</li> </ul>

In establishing compensation levels and structures, policies, and performance for 2021, the Compensation Committee also considered the results of the annual "say-on-pay" advisory vote of stockholders, which received the approval of approximately 89.3 percent of the shares present in person or represented by proxy and entitled to vote at our 2021 annual meeting of stockholders, and recommendations from stockholders as part of our stockholder outreach. Given the results of the stockholder advisory vote, the Compensation Committee's ongoing review of our compensation programs, and feedback from our stockholders, the Compensation Committee believes that our existing executive compensation programs effectively align the interests of our NEOs with our short-term and long-term goals.

### 2021 Annual Incentive Plan for Named Executive Officers

The following are highlights of the 2021 AIP:

- The following four funding metrics were utilized under the 2021 AIP at the following weightings:
  - Adjusted Core Earnings Per Share\* (40 percent)
  - Private Education Loan Originations (25 percent)
  - Operating Expenses (25 percent)
  - Net Charge-Offs (10 percent)
- Each NEO in the 2021 AIP had an established target bonus opportunity, with no guaranteed minimum (i.e., the actual bonus could be 0 percent of target).
- Included a clawback and risk adjustment provision.
- Chief Risk Officer completed a risk assessment and attestation of the 2021 AIP.
- Under the 2021 AIP, the NEOs' annual bonuses were paid 100 percent in cash.
- \* See "Appendix A Reconciliation of Non-GAAP Financial Measures" for a more detailed explanation of "Adjusted Core Earnings Per Share" and a reconciliation to GAAP diluted earnings per share.

#### **Annual Incentive Plan Goal Setting**

Each year, management develops a rigorous business plan that reflects the Company's strategy for achieving operating and financial results to enhance franchise value while prudently growing our business. The Company's business plan was the source of the performance goals approved by the Compensation Committee for purposes of setting our 2021 AIP targets and funding metrics. These performance goals were carefully analyzed and subject to considerable review by the Compensation Committee, with the advice of its independent compensation consultant.

Since establishing Sallie Mae as a stand-alone consumer bank in April 2014, we generally have been able to consistently enhance franchise value by growing assets and earnings, maintaining conservative credit standards, and providing excellent customer service. As a financial institution, our funding metrics for the 2021 AIP were designed to balance asset growth, credit quality, operating expenses, and risk management by utilizing a mix of financial metrics (adjusted core earnings per share and operating expenses), a customer growth metric (private education loan originations), and a credit quality metric (net charge-offs).

In selecting objective performance metrics and establishing challenging target, threshold, and maximum levels, the Compensation Committee considered the upcoming year's business objectives and outlook in light of the unique dynamics of the consumer-banking sector at that point in time. Rather than only examining and relying upon the prior year's targets and actual results—which may not reflect the current year's changes to our strategic business plan—and challenges affecting our industry, the Compensation Committee's goal setting considers particular and timely market trends that are likely to impact our business based on current activity, as well as our Company's projected growth and other factors specific to our business.

Four corporate metrics were established by the Compensation Committee to determine the funding of the 2021 AIP.

As discussed above, these four metrics were derived from management's 2021 objectives identified in our annual business plan. These metrics, their rationale, and the weightings at which they were set are discussed in the table below:

METRIC	WEIGHTING	RATIONALE FOR USING EACH METRIC
Adjusted Core Earnings Per Share	40%	This is the primary metric used by management to measure internally the Company's performance for the year.
		Adjusted Core Earnings Per Share is a non-GAAP measure. The determination of Adjusted Core Earnings Per Share for 2021 starts with GAAP diluted earnings per common share for 2021, increases that amount by (i) the impact of derivative accounting <sup>(1)</sup> per common share for 2021 and (ii) the impact of the GAAP provision for credit losses per common share for 2021, and then decreases the resulting amount by the net charge-offs per common share for 2021, net of the tax impact of those adjustments. See Appendix A – Reconciliation of Non-GAAP Financial Measures for a more detailed explanation of Non-GAAP "Adjusted Core Earnings Per Share" and a reconciliation to GAAP diluted earnings per common share.
		For 2021, the Compensation Committee approved a target of \$2.59 for Adjusted Core Earnings Per Share. The 2021 target was set using, among other items, the gain expected to be recognized by the Company on the potential sale of certain Private Education Loans in 2021 and the expected impact of potential share repurchases in 2021.
Private Education Loan Originations	25%	This measurement serves as a key indicator of the trajectory of our business, including our future earnings and asset growth.
		For 2021, the Compensation Committee approved a target of \$5.7 billion for Private Education Loan Originations, a 5.4 percent decrease from the \$6.028 billion target in 2020, due to the impacts of COVID-19.
Operating Expenses	25%	This is a key measurement to evaluate the expense discipline of the Company regarding costs attributable to running our business.
		For 2021, the Compensation Committee approved a target of \$530 million for Operating Expenses, a 9 percent improvement from the \$583 million target in 2020, due to reorganization cost reductions in 2020 and a focus on efficiencies.
Net Charge-Offs	10%	This metric is used to measure the credit performance of our loan portfolio, a significant indicator of the health of our business.
		For 2021, the Compensation Committee, approved a target of \$270 million for Net Charge-Offs, which was forecasted using historical roll rate performance applied to expected Private Education Loan repayment balances.

<sup>(1)</sup> Derivative Accounting: Non-GAAP "Adjusted Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-market valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

Minimum, target, and maximum achievement levels were set for each performance metric and a weight assigned to each performance metric based on its relative importance to our overall operating plan. Our NEOs were each eligible to receive bonuses up to a stated maximum percentage of their base salary, not to exceed \$5 million, assuming the initial funding threshold is achieved.

## **2021 AIP Funding and Payout Computation**

In May 2021, the Compensation Committee established the bonus pool funding metrics. In February 2022, the Compensation Committee, including the independent Board Chair, reviewed our relative achievement of the previously established bonus pool funding metrics, and after discussions with our CEO, determined that for the year ended December 31, 2021 the bonus pool should be funded at 127 percent based on

the achievement of the four funding metrics as summarized in the table below. It is important to note that the Compensation Committee monitored the impact of the COVID-19 pandemic on the Company's business throughout the year and determined no changes or adjustments to the 2021 AIP were necessary as a result of the pandemic.

Application of the 2021 AIP funding score, based on the four funding metrics approved in May 2021, resulted in the following:

(Dollars in Millions, except per share amounts)

Funding Metric	Min	Target	Max	Actual Performance	Award Factor	Weighting	Funding Metric Score
Adjusted Core Earnings Per Share	\$ 2.34	\$ 2.59	\$ 3.09	\$ 3.11	200%	40%	80.0%
Private Education Loan Originations(1)	\$5,450	\$5,700	\$6,200	\$5,423	0%	25%	0.0%
Operating Expenses	\$ 580	\$ 530	\$ 430	\$ 519	111%	25%	27.8%
Net Charge-Offs	\$ 295	\$ 270	\$ 220	\$ 201	200%	10%	20.0%
Total							127.8%

<sup>(1)</sup> The Company did not achieve the Private Education Loan originations target as a result of a COVID-19 driven demand (application) shortfall.

With a 2021 AIP funding score of 127.8 percent, the Compensation Committee assessed each NEO's individual performance against outcome-based goals as further detailed in the section titled "NEO Achievements" below. Each NEO's respective individual performance was assessed on the following three areas: (i) delivering against investor expectations; (ii) executing our strategic imperatives; and (iii) enhancing the general strength of the organization. With respect to the 2021 AIP, as in prior years, the Compensation Committee had discretion to increase or reduce any bonus amount, including down to zero, that would otherwise be earned or payable to any participant and to take into account assessment of any other additional factors. The annual bonus payment to each NEO under the 2021 AIP is set forth below.

Named Executive Officer	Target Bonus as a % of Base Salary	2021 Target Bonus \$ Amount	2021 AIP Payout
Jonathan W. Witter	150%	\$1,425,000	\$1,809,750
Steven J. McGarry	150%	\$ 750,000	\$ 900,000
Kerri A. Palmer	125%	\$ 687,500	\$ 800,000
Daniel P. Kennedy	125%	\$ 593,750	\$ 700,000
Donna F. Vieira	125%	\$ 593,750	\$ 655,000

### **2021 NEO Long-Term Incentive Program**

In connection with our 2021 NEO LTIP awards, the Compensation Committee utilized a combination of (i) 25 percent RSUs vesting in one-third increments over each anniversary of the grant date, (ii) 25 percent PSUs vesting in 2024 upon certification by the Compensation Committee as to the achievement of the relative TSR performance metric with a one-year holding period after vesting as described in more detail below, and (iii) 50 percent premium priced stock options that cliff vest in three years with an exercise price set at a 15 percent premium above the closing price of the Common Stock on the date of grant of the options. Our 2021 LTIP grants are intended to provide long-term incentive and performance-based compensation to our NEOs in order to retain and attract highly qualified executives and tie their performance to the performance of our Company, thus aligning their interests with the interests of our stockholders.

2021 PSUs for NEO Long-Term Incentive Awards

- For the NEOs including Mr. Witter, we granted PSUs that:
  - vest between 0 percent and 200 percent in 2024 based on the Company's relative TSR from February 5, 2021 to February 5, 2024;
  - vest upon the Compensation Committee's determination of actual performance relative to pre-established targets; and
  - require a one-year holding period immediately following the vesting date of the PSUs.

#### Relative TSR

We believe relative TSR, the sole PSU performance metric, is important because it aligns the interests of our management with those of our stockholders. Our relative TSR will be evaluated by comparing the Company's stock price performance to a defined set of comparable companies based on size, volatility, stock price correlation, and industry.

We annually review the metrics (and related target levels) used in our long-term incentive programs to ensure they remain aligned with our strategic plan and the interest of our stockholders. The PSU goal is derived from a rigorous process that involved input and discussions among the Compensation Committee, our CEO, human resources, finance personnel, risk management, legal, and the Compensation Committee's independent compensation consultant.

The table below sets forth the value of LTIP awards granted in February 2021<sup>(1)</sup>:

Named Executive Officer	2021 LTIP RSUs (\$)	2021 LTIP PSUs <sup>(2)</sup> (\$)	2021 LTIP Options <sup>(3)</sup> (\$)	2021 LTIP Total (\$)
Jonathan W. Witter	\$1,000,000	\$1,000,000	\$2,000,000	\$4,000,000
Steven J. McGarry	\$ 225,000	\$ 225,000	\$ 450,000	\$ 900,000
Kerri A. Palmer	\$ 175,000	\$ 175,000	\$ 350,000	\$ 700,000
Daniel P. Kennedy	\$ 175,000	\$ 175,000	\$ 350,000	\$ 700,000
Donna F. Vieira	\$ 175,000	\$ 175,000	\$ 350,000	\$ 700,000

<sup>(1)</sup> The dollar value amounts of the respective LTIP awards granted to each of the NEOs in 2021 as shown in this table differ from the Summary Compensation Table and the 2021 Grants of Plan-Based Awards Table disclosure due to differences in the accounting valuation of the equity awards on the grant date.

### **NEO Achievements**

Material factors considered in the Committee's assessment of individual performance for 2021 include:

NEO	ACHIEVEMENTS
Jonathan W. Witter, Director and Chief Executive Officer	<ul> <li>Maximized the risk adjusted profitability and growth of the Company's core business;</li> </ul>
	<ul> <li>Expanded the value of the Company's brand and its customer base;</li> </ul>
	Maintained a rigorous capital allocation and return program; and
	<ul> <li>Continued to develop the general strength of the Company by (i) enhancing and improving risk management, compliance, assurance, and regulatory performance; (ii) enhancing communication with and engagement of the Board of Directors; (iii) continuing to strengthen employee talent; and (iv) effectively monitoring the workplace environment to ensure safety and security of the team.</li> </ul>

<sup>(2)</sup> PSUs granted in 2021 to NEOs are disclosed in this column at the target level. PSUs will vest between 0 percent to 200 percent in 2024 based on relative TSR from February 5, 2021 to February 5, 2024, with a one-year holding period after vesting.

<sup>(3)</sup> Premium priced stock options cliff vest in three years with an exercise price set at a 15 percent premium above the closing price of the Common Stock on the date of grant of the options.

NEO	ACHIEVEMENTS
Steven J. McGarry, Executive Vice President and Chief Financial Officer	<ul> <li>Led the Company's efforts to maintain a rigorous and predictable capital allocation and return program to create shareholder value by successfully managing (i) a Common Stock tender offer, (ii) repurchases of common stock, (iii) various loan sales, and (iv) unsecured debt issuances;</li> </ul>
	<ul> <li>Oversaw the Company's maintenance of appropriate levels of capital to support the Bank;</li> </ul>
	<ul> <li>Supported the Company's efforts to maximize the profitability of the core student loan business through the appropriate management of the Bank's exposure to interest rate risk; and</li> </ul>
	<ul> <li>Supported the Company's relentless focus on improving its efficiency by overseeing a rigorous budgeting process.</li> </ul>
Kerri A. Palmer, Executive Vice President and Chief Risk	<ul> <li>Led the cultural and programmatic integration of the Risk and Compliance functions and introduced new governance routines;</li> </ul>
Officer	<ul> <li>Drove effectiveness of risk reporting to the Board of Directors by strengthening reporting processes and content quality;</li> </ul>
	<ul> <li>Led the efforts to formalize the focus on building next generation risk management capabilities; and</li> </ul>
	Strengthened relationships with regulatory agencies.
Daniel P. Kennedy, Executive Vice President and Chief	<ul> <li>Appointed as President of the Bank and assumed leadership responsibility for relationships with banking regulators;</li> </ul>
Operational Officer and President of Sallie Mae Bank	<ul> <li>Led the delivery of a series of enhancements to the Company's credit administration practices;</li> </ul>
	<ul> <li>Oversaw the Company's ongoing response to the COVID-19 pandemic to enable employees to work in an effective and safe environment; and</li> </ul>
	<ul> <li>Continued to focus on operating efficiency by reducing the Company's cost to service its loan portfolio.</li> </ul>
Donna F. Vieira, Executive Vice President and Chief Commercial Officer	<ul> <li>Despite a contracted market, led the Company's origination of \$5.4 billion of Private Education Loans in 2021, a 2 percent increase compared to the prior year, while continuing to gain market share each quarter in 2021;</li> </ul>
	<ul> <li>Drove year-over-year efficiency gains in unit cost to acquire new loans while continuing to unlock value of new market technology investments; and</li> </ul>
	<ul> <li>Launched new tools and resources to help students along their higher education journey that have resulted in increased engagement, positive sentiment, and correlated customer experience improvements.</li> </ul>

The following table summarizes performance-year 2021 compensation for the NEOs as approved by the Compensation Committee:

Name	Base Salary	Annual Incentive Plan	Long Term Incentive Plan*
Jonathan W. Witter	\$950,000	\$1,809,750	\$4,000,000
Steven J. McGarry	\$500,000	\$ 900,000	\$ 900,000
Kerri A. Palmer	\$550,000	\$ 800,000	\$ 700,000
Daniel P. Kennedy	\$475,000	\$ 700,000	\$ 700,000
Donna F. Vieira	\$475,000	\$ 655,000	\$ 700,000

The total LTIP dollar values as shown in this table differ from the Summary Compensation Table and the 2021 Grants of Plan-Based Awards Table disclosure due to differences in the accounting valuation of the equity awards on the grant date.

### **Vesting of the 2019 PSU Grants**

In 2019, 50 percent of the LTIP award granted to Mr. McGarry consisted of PSUs that vested in March 2022 at 179 percent of target based on (i) cumulative charge-offs of 3.3 percent from 2019 — 2021 of the cohort of Private Education Loans first entering full principal and interest repayment status during the fourth guarter of 2018 as detailed in the table below (150 percent of the metric's target); (ii) pre-tax, pre-provision income of \$1,517,607,997 as detailed in the table below (136.39 percent of the metric's target); and (iii) a relative TSR modifier in the 88th percentile as detailed in the table below (125 percent of modifier to PSU award):

### Cumulative Charge-offs Performance Chart (50% weight) for 2019 PSU Grant

### Based on Performance Period from January 1, 2019 through December 31, 2021:

Cumulative Charge-offs	Percentage of Target Award — PSU Payout (50% weight)
≤4.0%	150%
4.25%	125%
4.75%	100%
5.25%	75%
5.5%	50%
5.75%	25%
>5.75%	0%

### Pre-tax, Pre-provision Income December 31, 2021 Performance Chart (50% weight) for 2019 PSU Grant

Pre-tax, pre-provision December 31, 2021 Income	Percentage of Target Award – PSU Payout (50% WEIGHT)
>\$1,553,000,000	150%
\$1,553,000,000	150%
\$1,164,000,000 to \$1,423,000,000	100%
\$1,035,000,000	50%
<\$1,035,000,000	0%

### TSR Modifier based on the performance period from January 1, 2019 to December 31, 2021

TSR of the Corporation relative to TSR of the Peer Group	Percentage of Modifier to Final Award of PSUs
≤25%	-25%
>75%	+25%

Pursuant to the terms of the 2019 PSU awards, in March 2022, the Compensation Committee approved and certified the actual performance of (i) the cumulative charge-offs performance goal for the performance period from January 1, 2019 through December 31, 2021 relative to pre-established targets; (ii) the pre-tax, pre-provision income performance goal as of December 31, 2021 relative to pre-established targets; and (iii) the TSR modifier based on the performance period from January 1, 2019 through December 31, 2021. It is important to note that the Compensation Committee monitored the impact of the COVID-19 pandemic on the Company's business throughout the year and determined no changes or adjustments to the 2019 PSUs should be made notwithstanding the pandemic.

Accordingly, because the 2019 PSUs vested at 179 percent of target, in March 2022, Mr. McGarry received the following number of shares of Common Stock pursuant to the vesting of his 2019 PSU grants:

Name	Target Number of Shares of Common Stock Pursuant to the 2019 PSU Award	Actual Shares Number of Shares of Common Stock Pursuant to the 2019 PSU Award <sup>(1)</sup>
Steven J. McGarry	31,077	55,628

(1) Includes Dividend Equivalent Units.

Mr. Witter, Ms. Palmer, Mr. Kennedy, and Ms. Vieira did not receive PSUs in 2019, and thus did not have any PSU grants that vested in March 2022.

### **Risk Assessments and Attestations of Compensation Plans**

The Chief Risk Officer ("CRO") coordinates forward-looking risk assessments, backward-looking attestations, and ongoing oversight of Sallie Mae's incentive compensation plans with a cross-functional team of Sallie Mae's senior officers from the risk, human resources, internal audit, compliance, and legal departments. The CRO's responsibilities include: oversight of the annual forward-looking risk assessments and backward-looking attestations of our incentive compensation plans to help ensure our employees are not incentivized to take inappropriate risks that could impact our financial position and controls, reputation, and operations; and developing policies and procedures to help ensure our incentive compensation plans are designed to achieve their business goals within acceptable risk parameters. The CRO periodically reports to the Compensation Committee on the results of the reviews of our incentive compensation plans.

As part of the annual forward-looking risk assessment in 2021, the CRO presented conclusions to the Compensation Committee, and the Compensation Committee agreed, that with respect to our 2021 AIP and LTIP, the risks embedded in those plans were within our ability to effectively monitor and manage, properly balance risk and reward, and were not likely to promote excessive risk-taking. In addition, as part of the annual backward-looking attestation of incentive compensation plans, in the first quarter of 2022, the CRO presented a review and conclusions to the Compensation Committee, that confirmed our incentive compensation plans, including the 2021 AIP and LTIP, are sufficiently risk sensitive, do not encourage excessive risk-taking, and are consistent with the safety and soundness of Sallie Mae and are otherwise consistent with applicable law and the applicable regulatory rules and guidance.

### **Compensation Consultant**

The Compensation Committee retains an independent compensation consultant to advise on relevant market practices and specific compensation programs. A representative of the compensation consultant attended meetings of the Compensation Committee, as requested, and communicated with the Chair of the Compensation Committee. Frederic W. Cook & Co., Inc. served as the Compensation Committee's compensation consultant from May 2015 to September 2021. Commencing September 2021, Aon's Human Capital Solutions practice, a division of Aon PLC (otherwise known as McLagan), has served as the Compensation Committee's compensation consultant. The compensation consultants have provided the following services, among other things:

- assisting in developing a peer group of companies for benchmarking director and executive compensation;
- providing market-relevant information as to the composition of director and executive compensation;
- providing views on the reasonableness of amounts and forms of director and executive compensation;
- assisting the Compensation Committee with incentive plan design decisions;
- · providing guidance on regulatory changes; and
- reviewing drafts and commenting on the Compensation Discussion and Analysis and related compensation tables for the proxy statement.

From time to time, but no less than annually, the Compensation Committee considers the independence of the Compensation Consultant in light of SEC rules and NASDAQ listing standards. At this time, the Compensation Committee has concluded there is no conflict of interest with regard to either of the compensation consultants.

### **Compensation Committee Interlocks and Insider Participation**

All members of the Compensation Committee are independent directors, and no current member is or has been an employee of Sallie Mae. During 2021, none of our executive officers served on a compensation committee (or its equivalent) or board of directors of another entity whose executive officer served on the Compensation Committee.

### **Peer Group Analysis**

Recognizing that the Company has a limited number of direct peer companies, the Compensation Committee works with the compensation consultant to select a peer group for purposes of considering market compensation data in determining the compensation of our CEO and other NEOs. The peer group, which is periodically reviewed and updated by the Compensation Committee, consists of companies that are similar in size (revenue and market capitalization) and in generally similar industries as the Company and with whom the Company may compete for executive talent. The following changes were made to the peer group in 2021: (i) removing the following ten traditional bank peers that have relatively limited consumer lending portfolios: Bank OZK, First Republic Bank/CA, Hancock Whitney Company, PacWest Bancorp, Signature Bank, SVB Financial Group, Texas Capital Bancshares, Inc., Valley National Bancorp, Webster Financial Corp., and Western Alliance Bancorporation; and (ii) adding the following eight new specialty lenders / fintech firms focusing on consumer-based lending and/or financial education and wellbeing: Ally Financial Inc., Axos Financial Inc., Credit Acceptance Corp., Enova International Inc., Lending Club Corp., LendingTree Inc., OneMain Holdings Inc., and Upstart Holdings Inc.

The peer group utilized for purposes of setting NEO compensation components is as follows:

Peer G	roup
Ally Financial Inc.	LendingClub Corp.
Axos Financial Inc.	LendingTree Inc.
BankUnited Inc.	OneMain Holdings Inc.
Commerce Bancshares Inc.	Prosperity Bancshares, Inc.
Credit Acceptance Corp.	Synovus Financial Corp.
Enova International Inc.	Upstart Holdings Inc.
F.N.B. Corp.	

The Compensation Committee believes it is appropriate to continuously monitor relative compensation amounts with respect to the same peer group used by management and the Board of Directors for financial performance comparisons.

## Other Arrangements, Policies, and Practices Related to Executive Compensation Programs

**Share Ownership Guidelines** 

As of December 31, 2021, the guidelines for beneficial ownership of our Common Stock, which are expected to be achieved over a five-year period from date of hire or appointment, were as follows:

- CEO (Mr. Witter)—lesser of 1 million shares or \$5 million in value;
- Executive Vice President (including Mr. McGarry, Ms. Palmer, Mr. Kennedy, and Ms. Vieira)—lesser of 200,000 shares or \$1 million in value; and
- Senior Vice President—lesser of 70,000 shares or \$350,000 in value.

The guidelines encourage continued beneficial ownership of a significant amount of our Common Stock acquired through equity awards and help align the interests of senior executives with the interests of our stockholders. Executives generally must hold all Common Stock acquired through equity grants until the applicable thresholds are met, and an executive will not be eligible to receive further equity grants for the year if he or she sells the stock and such sale would result in a decrease below the established thresholds.

All current NEOs were in compliance with the share ownership guidelines as of December 31, 2021 or are expected to achieve compliance within the applicable five-year period.

In January 2022 the Compensation Committee approved changes to the share ownership guidelines in order to continue to align the interests of our executives with our stockholders. As of April 1, 2022 (the effective date of the updated guidelines), the share ownership guidelines are as follows:

- CEO (Mr. Witter)—six times the CEO's annual base salary;
- Executive Vice President (including Mr. McGarry, Ms. Palmer, Mr. Kennedy, and Ms. Vieira)—three times the Executive Vice President's annual base salary; and
- Senior Vice President—1.5 times the Senior Vice President's annual base salary.

In addition, the updated guidelines remove the time limit to achieve such minimum beneficial ownership of our Common Stock and provide for a percentage of net shares that can be sold before the individual achieves such guidelines.

#### **Hedging and Pledging Prohibition**

Pursuant to the Company's Stock Trading Window Policy, we prohibit directors, executive officers, and senior management from selling Common Stock short, buying or selling call or put options or other derivatives, or entering into other transactions that have the effect of hedging the economic value of any of their beneficial ownership of our shares.

Pursuant to the Company's Stock Trading Window Policy, we also prohibit directors, executive officers, and senior management from purchasing Common Stock on margin or otherwise pledging Common Stock as collateral for a loan.

We prohibit hedging and pledging by our directors, executive officers, and senior management because they have the greatest ability to influence the direction of the Company and have a proportionally higher equity ownership than other employees generally. Accordingly, we expect our directors, executive officers, and senior management to bear the risks and rewards of stock ownership. We believe that prohibiting hedging and pledging of Company securities by our directors, executive officers, and senior management is an important governance matter because it promotes alignment with our stockholders.

#### Clawback

Equity and cash bonus awards made to executives, including our NEOs, under the SLM Corporation 2021 Omnibus Incentive Plan (the "2021 Plan") as well as the SLM Corporation 2012 Omnibus Incentive Plan (the "Predecessor Plan") contain clawback provisions in the event of a material misstatement of our financial results and certain other events. In addition, in November 2021, the Compensation Committee approved a new Incentive Compensation Adjustment Policy outlining the Compensation Committee's authority and responsibilities to review and potentially adjust employee incentive compensation, including reducing or eliminating incentive compensation, and/or clawing back previously paid compensation.

#### Section 16(a) Beneficial Ownership Reporting Compliance

Section 16 of the Exchange Act requires Sallie Mae's executive officers and directors, as well as persons who beneficially own more than 10 percent of the Common Stock, to file reports on their holdings of and transactions in our Common Stock. Based solely on a review of the copies of such forms in our possession and on written representations from reporting persons, we believe that during the fiscal year 2021 all required reports were filed in a timely manner.

#### Tax Information: Section 162(m) of the Internal Revenue Code

Section 162(m) of the Internal Revenue Code limits the tax deductibility of compensation for certain executive officers that is more than \$1 million. The Compensation Committee continues to have the flexibility to pay non-deductible compensation if it believes it is in the best interests of the Company.

#### Compensation Committee—Delegation of Authority

Pursuant to the Compensation Committee Charter and to the extent permitted by applicable law, rules, or regulations, the Compensation Committee may form and delegate all or a portion of its authority to subcommittees composed of one or more members of the Compensation Committee or to members of the Company's management. Each subcommittee has the full power and authority of the Compensation Committee as it relates to matters delegated to the subcommittee.

In addition, pursuant to the 2021 Plan, the Compensation Committee has delegated limited authority to a subcommittee consisting of our CEO (who is a director) and the Chair of the Compensation Committee to approve bonuses, including RSUs, paid to non-NEO employees. The Compensation Committee has also delegated limited authority to our CEO (who is a director) to make grants to new hires as well as promotional and/or special one-time, grants to employees who are not subject to Section 16(b) of the Exchange Act. Neither subcommittee is permitted to make grants to our NEOs or persons subject to Section 16(b) of the Exchange Act.

## **COMPENSATION COMMITTEE REPORT**

The components of our compensation program are in place to promote prudent management decision-making and to profitably drive the evolution of our consumer banking business, all while ensuring we motivate, reward, and retain employees. Accordingly, we have reviewed and discussed with management the Compensation Discussion and Analysis contained in this proxy statement. Based on this review and discussion, we have recommended to the Board of Directors its inclusion herein and its incorporation by reference in the Company's Annual Report on Form 10-K for the year ending December 31, 2021.

**Compensation Committee** 

Mark Lavelle, Chair Mary Carter Warren Franke Kirsten O. Wolberg

## **SUMMARY COMPENSATION TABLE**

The table below summarizes compensation paid or awarded to or earned by each of the NEOs for the fiscal years ended December 31, 2021, December 31, 2020, and December 31, 2019.

Name and Principal Position	Year	Salary (\$)	Bonus (\$) <sup>(1)</sup>	Stock Awards (\$) <sup>(2)</sup>	Option Awards (\$) <sup>(3)</sup>	Non-Equity Incentive Plan Compensation (\$) <sup>(4)</sup>	Change in Pension Value and Nonqualified Deferred Compensation Earnings (\$) <sup>(5)</sup>	All Other Compensation (\$) <sup>(6)</sup>	Total (\$)
Jonathan W. Witter <sup>(7)</sup>	2021	950,000	_	2,223,345	2,000,000	1,809,750	_	63,967	7,047,062
Chief Executive Officer	2020	657,692	_	8,824,635	_	1,623,930	_	_	11,106,257
Steven J. McGarry	2021	500,000	_	500,241	449,997	900,000	_	29,450	2,379,688
Executive Vice President and Chief Financial Officer	2020	519,231	_	697,510	_	811,188	_	43,700	2,071,629
Filiancial Officer	2019	500,000	_	680,817	_	732,000	_	43,450	1,956,267
Kerri A. Palmer <sup>(8)</sup> Executive Vice President and Chief Risk Officer	2021	516,154	_	389,074	349,997	800,000	_	4,450	2,059,675
Daniel P. Kennedy <sup>(9)</sup> Executive Vice President and Chief Operational Officer and President of Sallie Mae Bank	2021	472,116 417,308	_	389,074 399,993	349,997	700,000 621,212	_	27,177 39,250	1,938,364 1,477,763
Donna F. Vieira <sup>(10)</sup>	2020	472,116	_	389,074	349,997	655,000		25,000	1,891,187
Executive Vice President and Chief Commercial Officer	2020	467,308	_	590,206	— —	621,212	_	39,250	1,717,976
Commordial Cities	2019	415,385	550,000	449,995	_	554,625	_	152,065	2,122,070

- (1) Consists of a sign-on cash bonus provided to Ms. Vieira upon her commencement of employment in January 2019.
- (2) Consists of (i) the PSUs granted to NEOs in 2021, 2020, and 2019; (ii) the NEOs' 2021, 2020, and 2019 long-term incentive awards of RSUs; (iii) in Mr. Witter's case for 2020, the RSUs granted pursuant to his make-whole sign-on equity grant upon his commencement of employment in April 2020; (iv) in Ms. Vieira's case for 2019, the RSUs granted pursuant to her commencement of employment as Chief Marketing Officer; and (v) in Ms. Palmer's case for 2021, the RSUs and PSUs granted pursuant to her commencement of employment as Chief Risk and Compliance Officer. The amounts shown are the grant date fair values of the RSUs and the PSUs and in each case are computed in accordance with the Financial Accounting Standards Board's ("FASB") Accounting Standards Codification ("ASC") Topic 718. Additional details on accounting for stock-based compensation can be found in "Note 2—Significant Accounting Policies" and "Note 15—Stock-Based Compensation Plans and Arrangements" to the audited consolidated financial statements included in the Company's 2021 Form 10-K.
- (3) Represents premium priced stock options that were granted at a 15 percent premium over the closing Sallie Mae stock price on the date of the grant.
- (4) Represents the cash portions of the AIP (formerly the Management Incentive Plan (the "MIP")) awards paid to the NEOs with respect to performance in 2021, 2020, and 2019. For 2021, 2020, and 2019, all AIP or MIP awards, as applicable, for the NEOs were paid 100 percent in cash.
- (5) The Company terminated its tax-qualified pension plan and nonqualified supplemental pension plan in 2011. The Company does not pay any above-market earnings on nonqualified deferred compensation plans.

(6) For 2021, the components of "All Other Compensation" are as follows:

Name	Employer Contributions to Defined Contribution Plans (\$) <sup>(a)</sup>	Relocation (\$)	Executive Physical (\$)	Total (\$)
Jonathan W. Witter	25,000	37,533	1,434	63,967
Steven J. McGarry	25,000	_	4,450	29,450
Kerri A. Palmer	0	_	4,450	4,450
Daniel P. Kennedy	25,000	_	2,177	27,177
Donna F. Vieira	25,000	_	_	25,000

- (a) Amounts credited to the Company's tax-qualified and nonqualified defined contribution plans. The combination of both plans provides participants with an employer contribution of up to five percent of the sum of base salary plus annual performance bonus up to \$790,000 of total eligible plan compensation. For information regarding amounts credited in respect of nonqualified defined contribution plans, see "Nonqualified Deferred Compensation for Fiscal Year 2021—Supplemental 401(k) Savings Plan" on page 51.
- (7) Mr. Witter commenced his employment with the Company as Chief Executive Officer on April 20, 2020. Accordingly, no information is displayed for 2019.
- Ms. Palmer commenced her employment with the Company as Executive Vice President and Chief Risk and Compliance Officer on January 19, 2021. Accordingly, no information is displayed for 2019 or 2020.
- Mr. Kennedy was appointed Chief Operational Officer on August 25, 2020 and President of Sallie Mae Bank on January 1, 2021, and was not an NEO prior to 2020. Accordingly, no information is displayed for 2019.
- (10) Ms. Vieira commenced her employment with the Company as Executive Vice President and Chief Marketing Officer on January 14, 2019.

## 2021 GRANTS OF PLAN-BASED AWARDS TABLE

The following table provides information regarding all plan-based awards attributable to 2021 performance, including all annual performance bonuses under the 2021 AIP (which were determined and paid in early 2022), and with respect to the 2021 LTIP awards granted on February 5, 2021: (i) three-year, annual time-vesting RSU awards; (ii) three-year PSUs that cliff vest based on relative TSR, with a one-year holding period following the vesting date; and (iii) three-year premium priced stock options that cliff vest (denoted by "NQ" as provided in the table below). The awards listed in this table were granted under the Predecessor Plan and are described in more detail under "Compensation Discussion and Analysis."

			Date of Board or	No	stimated Fut Payouts Und n-Equity Ince Plan Awards	er ntive	Pa Eqi P	mated Ful youts Und uity Incent Ian Award	ler ive	All Other Stock Awards: Number of Shares of Stock	All Other Option Awards: Number of Securities Underlying	Exercise or Base Price of Option Awards	Grant Date Fair Value of Stock and Option
Name	Award Type(1)	Grant Date	Committee Action	Threshold (\$)	Target (\$)	Maximum (\$)	Threshold (#)	Target (#)	Maximum (#)	or Units (#)	Options (#)	(\$/ Share)	Awards (\$) <sup>(2)</sup>
Jonathan W.	2021 LTIP RSU	2/5/21	1/25/21							65,189			999,999
Witter	2021 LTIP PSU	2/5/21	1/25/21					72,992	109,488				1,223,346
	2021 LTIP NQ	2/5/21	1/25/21								441,501	17.65	2,000,000
	2021 AIP(3)	5/27/21	5/27/21		1,425,000	2,850,000							
Steven J.	2021 LTIP RSU	2/5/21	1/25/21							14,667			224,992
McGarry	2021 LTIP PSU	2/5/21	1/25/21					16,423	24,635				275,249
	2021 LTIP NQ	2/5/21	1/25/21								99,337	17.65	449,997
	2021 AIP(3)	5/27/21	5/27/21		750,000	1,500,000							
Kerri A.	2021 LTIP RSU	2/5/21	1/25/21							11,408			174,999
Palmer	2021 LTIP PSU	2/5/21	1/25/21					12,773	19,160				214,075
	2021 LTIP NQ	2/5/21	1/25/21								77,262	17.65	349,997
	2021 AIP(3)	5/27/21	5/27/21		687,500	1,375,000							
Daniel P.	2021 LTIP RSU	2/5/21	1/25/21							11,408			174,999
Kennedy	2021 LTIP PSU	2/5/21	1/25/21					12,773	19,160				214,075
	2021 LTIP NQ	2/5/21	1/25/21								77,262	17.65	349,997
	2021 AIP(3)	5/27/21	5/27/21		593,750	1,187,500							
Donna F.	2021 LTIP RSU	2/5/21	1/25/21							11,408			174,999
Vieira	2021 LTIP PSU	2/5/21	1/25/21					12,773	19,160				214,075
	2021 LTIP NQ	2/5/21	1/25/21								77,262	17.65	349,997
	2021 AIP(3)	5/27/21	5/27/21		593,750	1,187,500							

<sup>(1)</sup> RSU and PSU awards are eligible to accrue dividends as Dividend Equivalent Units ("DEUs"), which vest on the same schedule as the underlying grant. "2021 LTIP NQ" refers to premium priced stock options.

<sup>(2)</sup> The grant date fair value of the RSU awards is determined by multiplying the original number of RSUs granted by the closing price of the Company's Common Stock on the grant date. The Company did not issue fractional RSUs to account for the number between the grant date fair value and the amount approved by the Compensation Committee. No discounts have been applied to reflect the delayed vesting of these awards. The PSU fair value is determined by using a 20 day trading average leading up to the grant date to determine a target number of awards granted, multiplied by the fair value as determined under ASC Topic 718. The premium option fair value is determined by the fair value on the grant date as determined under ASC Topic 718 using a Monte Carlo simulation (a strike price at a 15 percent premium, a 10 year term, an expected volatility of 34.97 percent, a risk-free rate of 1.19 percent, and a dividend yield of 0.78 percent).

<sup>(3)</sup> For Mr. Witter, Mr. McGarry, Ms. Palmer, Mr. Kennedy, and Ms. Vieira, the "Target" and "Maximum" amounts set forth in this row in the "Estimated Future Payouts under Non-Equity Incentive Plan Awards" column constitute each NEO's target bonus and maximum bonus, respectively, potentially payable in cash under the 2021 AIP amounts were awarded in cash on February 25, 2022, and the actual amounts awarded are reported in the "Non-Equity Incentive Plan Compensation" column of the 2021 Summary Compensation Table.

## **OUTSTANDING EQUITY AWARDS AT 2021 FISCAL YEAR-END TABLE**

The table below sets forth information regarding Company options and stock awards of the NEOs that were outstanding as of December 31,

		Optio	n Awards		Stock	k Awards
Name	Number of Securities Underlying Unexercised Options Exercisable (#)	Number of Securities Underlying Unexercised Options Unexercisable (#) <sup>(5)</sup>	Option Exercise Price (\$)	Option Expiration Date	Number of Shares or Units of Stock That Have Not Vested (#)(1)(2)	Market Value of Shares or Units of Stock That Have Not Vested (\$)(3)
Jonathan W. Witter <sup>(4)</sup>	_	441,501	17.6500	2/5/31	_	_
	_	_	_	_	1,022,786	20,118,207
Steven J. McGarry	_	99,337	17.6500	2/5/31	_	_
	_	_	_	_	121,425	2,388,447
Kerri A. Palmer	_	77,262	17.6500	2/5/31	_	_
	_	_	_	_	24,443	480,793
Daniel P. Kennedy	_	77,262	17.6500	2/5/31	_	_
	_	_	_	_	62,829	1,235,852
Donna F. Vieira	_	77,262	17.6500	2/5/31	_	_
	_	_	_	_	81,480	1,602,706

<sup>(1)</sup> The vesting dates of the NEOs' unvested RSU awards and any underlying DEUs that were outstanding as of December 31, 2021 are:

Name	Grant Date	# of RSUs Underlying Award	# of RSUs Vesting - Vesting Date 2022	# of RSUs Vesting - Vesting Date 2023	# of RSUs Vesting - Vesting Date 2024
Jonathan W. Witter <sup>(4)</sup>	04/20/2020	640,191	399,800 - 4/20	240,391 - 4/20	_
	02/05/2021	65,895	21,964 - 2/5	21,965 - 2/5	21,966 - 2/5
Steven J. McGarry	01/28/2019	9,928	9,928 - 1/28	_	_
	01/30/2020	19,341	9,671 - 1/30	9,670 - 1/30	_
	02/05/2021	14,207	4,735 - 2/5	4,736 - 2/5	4,736 - 2/5
Kerri A. Palmer	02/05/2021	11,532	3,843 - 2/5	3,844 - 2/5	3,845- 2/5
Daniel P. Kennedy	01/28/2019	13,547	13,547 - 1/28	_	_
	01/30/2020	24,839	12,419 - 1/30	12,420 - 1/30	_
	02/05/2021	11,532	3,843 - 2/5	3,844 - 2/5	3,845 - 2/5
Donna F. Vieira	01/28/2019	14,345	14,345 - 1/28	_	_
	01/30/2020	17,078	8,538 - 1/30	8,540 - 1/30	_
	02/05/2021	11,532	3,843 - 2/5	3,844 - 2/5	3,845 - 2/5

(2) The vesting dates of the NEOs' unvested PSU awards and any underlying DEUs that were outstanding as of December 31, 2021 contingent upon the achievement of the performance goals at target are:

Name	Grant Date	# of Performance Underlying Award	# of PSUs Vesting - Vesting Date 2022	# of PSUs Vesting - Vesting Date 2023	# of PSUs Vesting - Vesting Date 2024
Jonathan W. Witter <sup>(4)</sup>	04/20/2020	242,918	_	242,918 - 1/30	_
	02/05/2021	73,783	_	_	73,783 - 2/5
Steven J. McGarry	01/28/2019	31,077	31,077 - 1/28	_	_
	01/30/2020	30,271	_	30,271 - 1/30	_
	02/05/2021	16,601	_	_	16,601 - 2/5
Kerri A. Palmer	02/05/2021	12,911	_	_	12,911 - 2/5
Daniel P. Kennedy	02/05/2021	12,911	_	<u> </u>	12,911 - 2/5
Donna F. Vieira	01/30/2020	25,614	_	25,614 - 1/30	_
	02/05/2021	12,911	_	_	12,911 - 2/5

- (3) Market value of shares or units is calculated based on the closing price of the Company's Common Stock on December 31, 2021 of \$19.67.
- (4) Mr. Witter's commencement of employment as the Chief Executive Officer occurred on April 20, 2020, resulting in a combination of awards consisting of: (i) RSUs that vest in one-third increments over a three-year period; (ii) RSUs that vest over a three-year period in increments of 40 percent/40 percent/20 percent; and (iii) PSUs that vest in January 2023.
- The vesting dates of the NEOs' unvested premium priced stock options with an exercise price set at a 15 percent premium above the closing price of the Company's Common Stock on the date of grant that were outstanding as of December 31, 2021 are:

Name	Grant Date	Number of Securities Underlying Unexercised Options Unexercisable (#)	# of Options Vesting - Vesting Date 2022	# of Options Vesting - Vesting Date 2023	# of Options Vesting - Vesting Date 2024
Jonathan W. Witter	02/05/2021	441,501	_	_	441,501 - 2/5
Steven J. McGarry	02/05/2021	99,337	_	_	99,337 - 2/5
Kerri A. Palmer	02/05/2021	77,262	_	_	77,262 - 2/5
Daniel P. Kennedy	02/05/2021	77,262	_	_	77,262 - 2/5
Donna F. Vieira	02/05/2021	77,262	_	_	77,262 - 2/5

## **OPTION EXERCISES AND STOCK VESTED IN 2021**

	Option A	wards	Stock Awards		
Name	Number of Shares Acquired on Exercise (#)	Value Realized on Exercise (\$)	Number of Shares Acquired on Vesting (#)	Value Realized on Vesting (\$) <sup>(1)</sup>	
Jonathan W. Witter	_	_	396,217	7,444,745	
Steven J. McGarry	_	_	55,314	740,903	
Kerri A. Palmer	_	_	_	_	
Daniel P. Kennedy	_	_	37,918	516,942	
Donna F. Vieira	_	_	22,634	314,869	

<sup>(1)</sup> The value realized on vesting is the number of shares vested, including any accrued DEUs where applicable, multiplied by the closing market price of the Company's Common Stock on the vesting date.

## **EQUITY COMPENSATION PLAN INFORMATION**

The following table summarizes information as of December 31, 2021 relating to equity compensation plans or arrangements pursuant to which options, restricted stock, RSUs, PSUs, stock units, or other rights to acquire shares may be granted from time to time.

Name	Number of securities to be issued upon exercise of outstanding options and rights	Weighted average exercise price of outstanding options and rights	Average remaining life (years) of options outstanding	Number of securities remaining available for future issuance under equity compensation plans	Types of awards issuable <sup>(1)</sup>
Equity compensation plans approved by security holders:					NQ, ISO, PSU, SAR, RES, RSU, ST
SLM Corporation 2021 Omnibus Incentive Plan					
Traditional options	_	\$ —	_		
Net-settled options	_	_	_		
RSUs/RES/PSUs	51,903	_	_		
Total	51,903		_	20,642,011	NQ, ISO, PSU, SAR, RES, RSU, ST
Employee Stock Purchase Plan <sup>(2)</sup>	_	_	_	14,149,397	Common Stock purchase right
Expired Plans					NQ, ISO, PSU, SAR, RES, RSU, ST
Traditional options	998,891	\$17.65	2.0		
Net-settled options	<u> </u>	_	_		
RSUs/RES/PSUs	5,305,773	_	_		
Total	6,304,664	17.65	2.0	_	
Total approved by security holders	6,356,567	17.65	2.0	34,791,408	
Equity compensation plans not approved by security holders:					
Compensation arrangements	_	_	_	_	
Total not approved by security holders		<u> </u>	_	<u> </u>	
Total	6,356,567	\$17.65	2.0	34,791,408	

<sup>(1)</sup> NQ (Non-Qualified Stock Option), ISO (Incentive Stock Option), PSU (Performance Stock Unit), SAR (Stock Appreciation Rights), RES (Restricted/Performance Stock), RSU (Restricted Stock Unit), ST (Stock Awards), and Common Stock purchase right.

Number of shares available for issuance under the Employee Stock Purchase Plan (ESPP) as of December 31, 2021. The ESPP was amended and restated on June 25, 2014, and amended on June 25, 2015.

## NONQUALIFIED DEFERRED COMPENSATION FOR **FISCAL YEAR 2021**

### **Deferred Compensation Plan for Key Employees**

The table below provides information about the nonqualified deferred compensation of the NEOs in 2021. Under the Sallie Mae Deferred Compensation Plan for Key Employees ("DC Plan"), eligible employees may elect to defer up to 100 percent of their annual cash performance bonus and up to 85 percent of their base salary. Amounts deferred by plan participants are credited to record-keeping accounts, and participants are general creditors of the Company with regard to their accounts.

We make contributions to the DC Plan only if, and to the extent that, a participant's deferral under this plan reduces the contribution that would have been made under our tax-qualified defined contribution plan. No such contributions under the DC Plan were made for any NEO for 2021. Participants' accounts are credited with earnings based on the investment performance of underlying investment funds, as selected by participants. Our stock previously served as one of the available investment options under the DC Plan, but has since been removed as an option. Earnings credited do not constitute "above-market" earnings as defined by the SEC. Earnings are credited daily.

Participants elect the time and form of payment of their accounts. Accounts may be distributed either in a lump sum, annual installments, or a formula acceptable to us. Accounts may also be paid while a participant is "in service" on a pre-specified date, provided that the distribution date is at least two years after the date of the last deferral.

### **Supplemental 401(k) Savings Plan**

Under the Sallie Mae Supplemental 401(k) Savings Plan ("Supplemental 401(k)"), eligible employees may elect to defer five percent of their base salary and annual bonus or up to \$790,000 of total eligible pay.

We may also make matching contributions to a participant's account. We will match a participant's contribution after the participant completes 12 months of service. Participants are fully vested in our matching contributions at all times. Participants may elect to have their plan accounts deemed invested in the core investment funds offered under our tax-qualified 401(k) plan, and earnings are credited to participants' Supplemental 401(k) accounts when such amounts would have been credited under our tax-qualified 401(k) plan. Earnings credited to the participants' accounts do not constitute "above-market" earnings as defined by the SEC.

Participants elect the time and form of payment from their accounts. Accounts are paid in cash in a lump sum or by annual installments over 10 years. A participant may request an early distribution if the participant experiences a substantial, unforeseen financial hardship (as defined in the plan).

Name	Plan Name	Executive Contributions in Last FY (\$)	Company Contributions in Last FY <sup>(1)</sup> (\$)	Aggregate Earnings in Last FY (\$)	Aggregate Withdrawals/ Distributions (\$)	Aggregate Balance at Last FYE (\$)
Jonathan W. Witter	Supplemental 401(k)	25,000	25,000	12,098	_	62,098
Steven J. McGarry	Supplemental 401(k)	25,000	25,000	133,330	_	754,225
	DC Plan			7,887	_	34,125
Kerri A. Palmer	_	_	_	_	_	_
Daniel P. Kennedy	Supplemental 401(k)	25,000	25,000	66,635	_	488,514
Donna F. Vieira	Supplemental 401(k)	25,000	25,000	10,575	_	119,955

Company Contributions listed here are included under the heading "Employer Contributions to Defined Contribution Plans" in Footnote 6 to the Summary Compensation Table.

## ARRANGEMENTS WITH NAMED EXECUTIVE **OFFICERS**

### **Executive Severance Plan**

Under our long-standing Executive Severance Plan for Senior Officers (the "Severance Plan"), eligible officers who do not have an individually negotiated severance arrangement will receive a lump sum cash payment equal to: (1) a multiple of base salary and an average of the last 24 months of bonus compensation; plus (2) prorated target bonus for the year of termination, upon the following events: (a) resignation from employment for good reason (as defined in the plan); (b) our decision to terminate an eligible officer's employment for any reason other than for cause (as defined in the plan); (c) death or disability; or (d) upon mutual agreement of the Company and the eligible officer. The multiplier for each eligible officer position is as follows: CEO (x 2.0); Higher than Executive Vice President (x 1.5); Executive or Senior Vice President (x 1.0). Under the Severance Plan, in no event will a severance payment exceed a multiple of three times an officer's base salary and incentive bonus.

In addition to the cash severance payment, eligible officers will receive subsidized medical benefits and outplacement services for 18 months (24 months for the CEO). Treatment of equity upon severance is governed by the terms of the applicable equity agreement and not the Severance Plan. All payments and benefits provided under the Severance Plan are conditioned on the participant's continuing compliance with the terms of the Severance Plan and the participant's execution of a release of claims, covenant not to sue, and noncompetition and nonsolicitation agreements.

### **Change in Control Severance Plan**

Under our long-standing Change in Control Severance Plan for Senior Officers (the "Change in Control Severance Plan"), if a termination of employment for reasons defined in the plan occurs within 24 months following a change in control of the Company, the participant is entitled to receive a lump sum cash payment equal to two times the sum of his or her base salary and average annual performance bonus (based on the prior two years). A participant will also be entitled to receive a prorated portion of his or her target annual performance bonus for the year in which the termination occurs, as well as continuation of medical insurance benefits for a two-year period. Under the Change in Control Severance Plan, equity awards become vested and non-forfeitable in connection with a change in control only if the participant's employment is terminated or if the acquiring or surviving entity does not assume the awards. The Change in Control Severance Plan does not allow for gross-ups. All payments and benefits provided under the Change in Control Severance Plan are conditioned on the participant's continuing compliance with the Change in Control Severance Plan and the participant's execution of a release of claims, covenant not to sue, and noncompetition and nonsolicitation agreements.

### Offer Letter with Ms. Palmer

On January 7, 2021, the Company and Ms. Palmer entered into a letter agreement (the "Palmer Offer Letter") pursuant to her commencement of employment as the Company's Chief Risk and Compliance Officer on January 19, 2021. Pursuant to the Palmer Offer Letter, Ms. Palmer's annual base salary was established at \$550,000 and she was eligible to receive a target annual bonus set at 125 percent of her base salary and participate in the Company's compensation and benefit plans. In addition, Ms. Palmer received a \$700,000 equity grant in February 2021, subject to the terms and vesting conditions of the Company's 2021 LTIP. Also, starting in 2022, Ms. Palmer was eligible to receive an equity grant based on the full year target level reward for her position, which was \$550,000.

### Offer Letter with Mr. Witter

On March 4, 2020, the Company and Mr. Witter entered into a letter agreement (the "Witter Offer Letter") regarding Mr. Witter's commencement as the Company's Chief Executive Officer. Pursuant to the Witter Offer Letter, Mr. Witter had an annual base salary of \$950,000 and participated in the Company's compensation and benefit plans. Pursuant to the Company's 2020 LTIP, Mr. Witter received an equity grant on his start date based on the full-year target level award for his position, which for 2020 was \$3,250,000, with the same terms and conditions as such grants made to the Company's other executive officers in 2020. In addition, Mr. Witter received a sign-on equity grant equal to the value of his existing equity awards from his prior employer that were outstanding, unvested, and subject to forfeiture (excluding any awards he received from his prior employer in 2020), with such value based on the average closing price of his prior employer's common stock for the 20-day trailing period ending on March 4, 2020, and the number of the Company's shares underlying the RSUs based on the average closing price of the Company's Common Stock for the 20-day trailing period ending on April 20, 2020. To the extent any such outstanding equity awards from his prior employer were not forfeited, Mr. Witter would forfeit the number of the Company's RSUs that hold an equivalent value to the equity awards that were permitted to vest.

### Offer Letter with Ms. Vieira

On September 13, 2018, the Company and Ms. Vieira entered into a letter agreement (the "Vieira Offer Letter") pursuant to her commencement of employment as the Company's Chief Marketing Officer on January 14, 2019. Pursuant to the Vieira Offer Letter, Ms. Vieira's annual base salary was established at \$450,000, and she was eligible to receive a target annual bonus set at 125 percent of her base salary and participate in the Company's compensation and benefit plans. In addition, pursuant to her commencement of employment with the Company, Ms. Vieira received a one-time cash sign-on bonus of \$550,000 and an equity grant of \$450,000 in the form of RSUs that fully vested on January 28, 2022. Also, starting in 2020, Ms. Vieira became eligible to receive an equity grant based on the full-year target level reward for her position, which was \$450,000 at that time.

## POTENTIAL PAYMENTS UPON TERMINATION OR **CHANGE IN CONTROL**

The table below reflects the amount of compensation that would have been payable to Mr. Witter, Mr. McGarry, Ms. Palmer, Mr. Kennedy, and Ms. Vieira on December 31, 2021, if such individual's employment had terminated on that date, given the individual's compensation and service levels as of December 31, 2021. The values reported in the table below with respect to equity vesting are based on the Company's closing stock price on December 31, 2021 of \$19.67 per share.

The following severance arrangements were effective for Mr. Witter, Mr. McGarry, Ms. Palmer, Mr. Kennedy, and Ms. Vieira on December 31, 2021: (i) the Severance Plan; (ii) the Change in Control Severance Plan; and (iii) equity acceleration and settlement provisions contained in awards issued pursuant to the 2021 Plan and predecessor equity plans.

## POTENTIAL PAYMENTS UPON TERMINATION OR CHANGE IN CONTROL TABLE

	Change in Control without Termination <sup>(1)</sup> (\$)	Change in Control with Termination without Cause or for Good Reason <sup>(2)</sup> (\$)	Termination by the Company without Cause or by the Executive for Good Reason(3) (\$)	Termination by the Company with Cause <sup>(4)</sup> (\$)	Termination by the Executive upon Retirement <sup>(5)</sup> (\$)	Termination by Death or Disability <sup>(6)</sup> (\$)
Jonathan W. Witter						
Equity	_	21,010,039	21,010,039	_	_	21,010,039
Cash Severance	_	7,419,500	5,333,680	_	_	5,333,680
Medical Insurance/Outplacement	_	32,528	47,528	_	_	47,528
Total	_	28,462,067	26,391,247	_	_	26,391,247
Steven J. McGarry						
Equity	_	2,733,431	2,733,431	_	2,733,431	2,733,431
Cash Severance	_	3,800,000	1,355,594	_	_	1,355,594
Medical Insurance/Outplacement	_	31,940	38,955	_	_	38,955
Total	_	6,565,371	4,127,980	_	2,733,431	4,127,980
Kerri A. Palmer						
Equity	_	636,862	636,862	_	_	636,862
Cash Severance	_	3,525,001	1,293,750	_	_	1,293,750
Medical Insurance/Outplacement	_	23,858	32,893	_	_	32,893
Total	_	4,185,721	1,963,505	_	_	1,963,505
Daniel P. Kennedy						
Equity	_	1,391,921	1,391,921	_	_	1,391,921
Cash Severance	_	3,062,501	1,135,606	_	_	1,135,606
Medical Insurance/Outplacement	_	31,940	38,955	_	_	38,955
Total	_	4,486,362	2,566,482	_	_	2,566,482
Donna F. Vieira						
Equity	_	1,758,775	1,758,775	_	_	1,758,775
Cash Severance	_	2,972,501	1,113,106	_	_	1,113,106
Medical Insurance/Outplacement	_	32,528	39,396	_	_	39,396
Total	_	4,763,804	2,911,277	_	_	2,911,277

- (1) For Equity Vesting—Assumes all equity awards are assumed by the surviving/acquiring company in a change in control.
- (2) For Equity Vesting—Amounts shown are the value of RSU awards (including all DEUs) plus the spread value of net stock options that would vest for each individual on December 31, 2021, based on the closing market price of the Company's Common Stock on that date of \$19.67. Assumes RSUs and stock options are not assumed by the acquiring or surviving entity in a change of control. For medical Insurance/Outplacement—Consists of the Company's estimated portion of the cost of health care benefits for
- For Equity Vesting—Upon termination, these awards generally continue to vest based on their original vesting terms. For Medical Insurance/Outplacement—Consists of the Company's estimated portion of the cost of health care benefits for 18 months (24 months in Mr. Witter's case), plus \$15,000 of outplacement services.
- For Equity Vesting—Vested and unvested equity awards forfeit upon a termination for cause (as defined in the Predecessor Plan and the 2021 Plan).
- (5) For Equity Vesting—Employees are considered retirement eligible at age 55 or more, with 70 or more years of combined age and years of service with the Company or its subsidiaries. Upon eligible retirement, these awards generally continue to vest based on their original terms. On December 31, 2021, Mr. McGarry was retirement eligible.
- For Equity Vesting—Unvested equity awards accelerate upon termination by death or disability (as defined in the 2021 Plan or the Predecessor Plan, as applicable). Amounts shown are the value of RSU awards plus the spread value of net stock options that would vest for each individual on December 31, 2021, based on the closing market price of the Company's Common Stock on that date of \$19.67.

## **2021 PAY RATIO DISCLOSURE**

### **Pay Ratio**

In accordance with the requirements of Section 953(b) of Dodd-Frank and Item 402(u) of Regulation S-K (which we collectively refer to as the "Pay Ratio Rule"), we are providing the following estimated information for 2021:

- the median of the annual total compensation of all our employees (except our CEO) was \$88,566;
- the annual total compensation of our CEO was \$7,047,062; and
- the ratio of these two amounts was 80 to 1. We believe that this ratio is a reasonable estimate calculated in a manner consistent with the
  requirements of the Pay Ratio Rule.

SEC rules for identifying the median employee and calculating the pay ratio allow companies to apply various methodologies and assumptions and, as a result, the pay ratio reported by us may not be comparable to the pay ratio reported by other companies.

### Methodology for Identifying our "Median Employee"

Pursuant to the SEC Rules, a company must identify its "median employee" once every three years, unless there has been a change in its employee population or employee compensation arrangements such that the company reasonably believes the change would result in a significant change in the CEO pay ratio. After a detailed review, we determined that it is appropriate to use the same median employee identified last year at December 31, 2020 because there have not been changes to our employee population or employee compensation arrangements that we reasonably believe would result in a significant change in the CEO pay ratio. For your reference, we have provided the methodology below that was used last year to identify our "median employee."

#### **Employee Population**

To identify the median of the annual total compensation of all of our employees (other than our CEO), we first identified our total employee population from which we determined our "median employee." We determined that, as of December 31, 2020, our employee population consisted of approximately 1,600 individuals (as reported in Item 1, *Business*, in our 2020 Form 10-K). Our employee population consisted of our workforce of full-time, part-time, seasonal, and temporary employees.

We selected December 31, 2020, which is within the last three months of 2020, as the date upon which we would identify the "median employee" because we wanted to measure the median employee's compensation on the same date our CEO's pay is calculated.

#### **Determining our Median Employee**

To identify our "median employee" from our total employee population, we compared the amount of base pay and bonus (base pay included all wages paid during the year, plus any equivalent paid time off, including leave pay, military pay, volunteer pay and holiday pay, and the bonus calculation included any performance-based incentive payment). We identified our "median employee" using this compensation measure, which was consistently applied to all our employees included in the calculation. We did not make any cost-of-living adjustments in identifying our "median employee."

#### **Our Median Employee**

Using the methodologies described above, we determined that our "median employee" was a full-time, salaried employee located in the United States who provides support in our operations business.

## Determination of Annual Total Compensation of our "Median Employee" and our CEO

Once we identified our "median employee," we then calculated such employee's annual total compensation for 2021 using the same methodology we used for purposes of determining the annual total compensation of our NEOs for 2021 (as set forth in the 2021 Summary Compensation Table on page 44 of this proxy statement), adjusted to include the cost to the Company in 2021 of specified employee benefits that are provided on a nondiscriminatory basis, including employee assistance benefits (including tuition reimbursements and participation in a medical and wellness assistance program).

Our CEO's annual total compensation for 2021 for purposes of the CEO Pay Ratio Rule is equal to the amount reported in the "Total" column in the 2021 Summary Compensation Table, adjusted, to the extent applicable, in a similar manner as the annual total compensation of our "median employee."

## DIRECTOR COMPENSATION

Our directors' compensation program is designed to reasonably compensate our non-employee directors for work required for a company of our size and to align the directors' interests with that of our stockholders. The Compensation Committee reviews the compensation level of our non-employee directors on an annual basis and makes recommendations to the Board of Directors.

## 2021 DIRECTOR COMPENSATION TABLE

The following table provides summary information for the year ended December 31, 2021, relating to compensation paid to or accrued by us on behalf of our non-employee directors who served in this capacity during 2021.

Name	Fees Earned or Paid in Cash (\$) <sup>(1)</sup>	Stock Awards (\$) <sup>(2)</sup> <sup>(3)</sup>	Option Awards (\$) <sup>(4)</sup>	All Other Compensation (\$) <sup>(5)</sup>	Total(\$)
Paul G. Child	107,500	99,983		21	207,504
Mary Carter Warren Franke	192,500	99,983		21	292,504
Earl A. Goode	75,000	0		50,011 <sup>(6)</sup>	125,011
Marianne M. Keler	97,500	99,983		21	197,504
Mark L. Lavelle	60,000	134,955		21	194,976
Ted Manvitz	30,000	134,955		16	164,971
Jim Matheson	57,500	134,955		21	192,476
Frank C. Puleo	60,000	134,955		21	194,976
Samuel T. Ramsey	11,667	0		2	11,669
Vivian C. Schneck-Last	95,000	99,983		21	195,004
William N. Shiebler	58,333	117,470		19	175,822
Robert S. Strong	65,000	134,955		21	199,976
Kirsten O. Wolberg	90,000	99,983		21	190,004

- (1) Director fees are paid quarterly in arrears.
- The non-employee directors elected to our Board of Directors at the 2021 Annual Meeting each received a restricted stock award on June 8, 2021, which vests in full upon the 2022 Annual Meeting. The grant date fair market value for each share of restricted stock granted on June 8, 2021 to directors is based on the closing market price of our stock on June 8, 2021, which was \$20.33. Additional details on accounting for stock-based compensation can be found in Note 2, "Significant Accounting Policies," and Note 15, "Stock-Based Compensation Plans and Arrangements," of Sallie Mae's Consolidated Financial Statements contained in the Company's 2021 Form 10-K. Each director received a total of 4.918 shares of restricted Common Stock as a result of the aforementioned awards that will vest upon the Company's 2022 Annual Meeting if the director is still incumbent at that time. After the Company's 2021 Annual Meeting, non-employee directors were given the option to receive shares of Common Stock in lieu of cash pertaining to the Board of Directors cash retainer. Messrs. Lavelle, Manvitz, Matheson, Puleo, and Strong each elected this option. In addition, Mr. Shiebler elected this option until his retirement from the Board of Directors on November 13, 2021. Such grants of Common Stock in lieu of cash were awarded on September 23, 2021 and December 23, 2021 based on the respective closing market price of the Company's Common Stock on those particular days, \$17.88 and \$19.11.
- Stock Awards outstanding as of December 31, 2021 for each director consisted of Restricted Stock Awards (including DEUs), as follows: Paul G. Child 4,955; Mary Carter Warren Franke - 4,955; Earl A. Goode - 0; Marianne M. Keler - 4,955; Mark L. Lavelle - 4,955; Ted Manvitz - 4,955; Jim Matheson - 4,955; Frank C. Puleo - 4,955; Samuel T. Ramsey - 0; Vivian C. Schneck-Last - 4,955; William N. Shiebler - 0; Robert S. Strong - 4,955; Kirsten O. Wolberg - 4,955.
- (4) We did not grant any stock options to the non-employee directors during 2021. The non-employee directors' vested and outstanding stock options are reported in the Ownership of Common Stock by Directors and Executive Officers section in this proxy statement.
- Includes annual premiums paid by us to provide a life insurance benefit of \$50,000.
- In connection with Mr. Goode's retirement from the Board of Directors on June 8, 2021, The Sallie Mae Fund, an affiliate of the Company, made a charitable donation in the amount of \$50,000 on his behalf.

### **Director Compensation Elements**

The following table highlights the material elements of our 2021 director compensation program:

Membership/Retainer	Annual Cash Retainer
Board of Directors Retainer*	\$ 70,000
Board Chair Retainer	\$125,000
<ul> <li>Committee Chair Retainer</li> <li>Audit Committee</li> <li>Nominations and Governance Committee</li> <li>Compensation Committee</li> <li>Financial Risk Committee</li> <li>Operational and Compliance Risk Committee</li> </ul>	\$ 30,000 \$ 20,000 \$ 20,000 \$ 20,000 \$ 20,000
<ul> <li>Committee Membership Retainer</li> <li>Audit Committee</li> <li>Nominations and Governance Committee</li> <li>Compensation Committee</li> <li>Financial Risk Committee</li> <li>Operational and Compliance Risk Committee</li> </ul>	\$ 15,000 \$ 10,000 \$ 10,000 \$ 10,000 \$ 10,000

Certain directors elected to receive shares of Common Stock in lieu of cash pertaining to the Board of Director's quarterly cash retainer.

In addition to the committees above, some of our non-employee directors are also members of our Preferred Stock Committee. No fees were paid in 2021 in connection with this committee.

In addition to the cash retainers set forth above, our non-employee directors each received \$100,000 in restricted stock awards, which resulted in a grant date fair value of \$99,983. These restricted stock awards will vest and become transferable upon the Company's 2022 Annual Meeting. These awards will be forfeited if the grantee ceases to be a member of the Board of Directors prior to the vesting event for any reason other than death, disability, or change of control.

We reimburse directors for any out-of-pocket expenses incurred in connection with service as a director.

Directors' compensation is determined by the Board of Directors, and the Compensation Committee makes recommendations to the Board of Directors based on periodic benchmarking assessments and advice received from the Compensation Committee's independent compensation consultant. In making recommendations to the Board of Directors, the Compensation Committee considers the competitive positioning of the aggregate and individual components of compensation, as well as the mix of pay and structure versus both direct competitors and other comparable companies. The Compensation Committee also considers the unique skill set required to serve on our Board of Directors and the time commitment associated with preparation for and attendance at meetings of the Board of Directors and its committees as well as external commitments, such as engagement with our stockholders and regulators.

## Stock Ownership Guidelines

We maintain stock ownership guidelines for our non-employee directors. Under our stock ownership guidelines, each director is expected, within five years of initial election to the Board of Directors, to own Common Stock with a value equivalent to four times his or her annual cash retainer for serving on our Board of Directors. As of December 31, 2021, all then-current directors were in compliance with our stock ownership guidelines or are expected to achieve compliance within the applicable five-year period.

## Other Compensation

We provide non-employee directors with Company-paid business travel accident insurance, as well as annual premiums paid by us to provide a life insurance benefit.

### **Deferred Compensation Plan**

Under our Deferred Compensation Plan for Directors ("Director Deferral Plan"), non-employee directors may elect annually to defer receipt of all or a percentage of their annual retainer. Deferrals are credited with earnings based on the performance of certain investment funds selected by the participant. Deferrals are fully vested at all times and are payable in cash (in lump sum or in installments at the election of the director) or Company stock upon termination of the director's service on the Board of Directors (except for hardship withdrawals in limited circumstances). During 2021, none of the non-employee directors actively participated in the Director Deferral Plan.

## **OTHER MATTERS**

### Other Matters for the 2022 Annual Meeting

As of the date of this proxy statement, there are no matters the Board of Directors intends to present for a vote at the Annual Meeting other than the business items discussed in this proxy statement. In addition, Sallie Mae has not been notified of any other business proposed to be presented at the Annual Meeting. If other matters now unknown to the Board of Directors come before the Annual Meeting, the proxy given by a stockholder electronically, telephonically, or on a proxy card gives discretionary authority to the persons named by Sallie Mae to serve as proxies to vote such stockholder's shares on any such matters in accordance with their best judgment.

### Stockholder Proposals for the 2023 Annual Meeting

A stockholder who intends to introduce a proposal for consideration at Sallie Mae's 2023 annual meeting may seek to have that proposal and a statement in support of the proposal included in the Company's 2023 proxy statement if the proposal relates to a subject that is permitted under Rule 14a-8 of the Exchange Act ("Rule 14a-8"). To be considered for inclusion, the proposal and supporting statement must be received by the Company no later than January 5, 2023, and must satisfy the other requirements of Rule 14a-8. The submission of a stockholder proposal does not guarantee it will be included in Sallie Mae's 2023 proxy statement.

Sallie Mae's By-Laws provide that a stockholder may otherwise propose business for consideration or nominate persons for election to the Board of Directors, in compliance with federal proxy rules, applicable state law and other legal requirements and without seeking to have the proposal included in our proxy statement pursuant to Rule 14a-8. Sallie Mae's By-Laws provide that any such proposals or nominations for our 2023 annual meeting must be received by it not earlier than the close of business on February 21, 2023, nor later than the close of business on March 23, 2023. Any such notice must satisfy the other requirements in Sallie Mae's By-Laws applicable to such proposals and nominations. If a stockholder fails to meet these deadlines or fails to comply with the requirements of Rule 14a-4(c) under the Exchange Act, Sallie Mae may exercise discretionary voting authority under proxies it solicits to vote on any such proposal.

### **Solicitation Costs**

All expenses in connection with the solicitation of proxies for the Annual Meeting will be paid by us. In addition, officers, directors, regular employees, or other agents of Sallie Mae may solicit proxies by telephone, telefax, personal calls, or other electronic means. We will request banks, brokers, custodians, and other nominees in whose names shares are registered to furnish to the beneficial owners of Sallie Mae's Common Stock Notices of Availability of the materials related to the Annual Meeting, and including, if so requested by the beneficial owners, paper copies of the 2021 Form 10-K, this proxy statement, and the proxy card and, upon request, we will reimburse such registered holders for their out-of-pocket and reasonable expenses in connection therewith.

## Householding

To reduce the expense of delivering duplicate proxy materials to stockholders who may have more than one account holding stock but sharing the same address, we have adopted a procedure approved by the SEC called "householding." Under this procedure, certain registered stockholders who have the same address and last name, and who do not participate in electronic delivery of proxy materials, will receive one copy of the Notice of Availability and, as applicable, any additional proxy materials that are delivered until such time as one or more of these stockholders notifies us that they want to receive separate copies. We hereby undertake to deliver promptly, upon written or oral request, a separate copy of the Notice of Availability or proxy materials, as the case may be, to a stockholder at a shared address to which a single copy of the document(s) was delivered. Stockholders who participate in householding will continue to have access to and utilize separate proxy voting instructions.

If you are a registered stockholder and would like to have separate copies of the Notice of Availability or proxy materials mailed to you in the future, or you would like to have a single copy of the Notice of Availability or proxy materials mailed to you in the future, you must submit a request in writing to Broadridge Financial Solutions, Inc., Householding Department, 51 Mercedes Way, Edgewood, New York 11717 or by calling 1-866-540-7095. If you are a beneficial stockholder, please contact your bank or broker to opt in or out of householding.

However, please note that if you want to receive a separate proxy card or vote instruction form or other proxy materials for purposes of this year's Annual Meeting, you should follow the instructions included in the Notice of Availability that was sent to you and we will deliver, promptly upon written or oral request, separate copies of the proxy materials for this year's Annual Meeting.

## **QUESTIONS AND ANSWERS ABOUT THE ANNUAL MEETING AND VOTING**

Who may vote? Only stockholders who owned shares of our Common Stock, par value \$.20 per share, at the close of business on April 22, 2022, the record date for the Annual Meeting, are entitled to notice of, and to vote at, the Annual Meeting. Sallie Mae's Common Stock is listed on the NASDAQ under the symbol "SLM." On April 22, 2022, 269,214,100 shares of Common Stock were outstanding and eligible to be voted.

Why did I receive a "Notice Regarding the Availability of Proxy Materials"? We are furnishing proxy materials to our stockholders primarily via the Internet, instead of mailing printed copies of those materials to each stockholder. By doing so, we save costs and reduce the environmental impact of the Annual Meeting. On or about May 5, 2022, we mail a Notice Regarding the Availability of Proxy Materials ("Notice of Availability") to the Company's stockholders. The Notice of Availability contains instructions on how to access our proxy materials and vote online or vote by telephone. The Notice of Availability also contains a 16-digit control number that you will need to vote your shares. If you previously chose to receive our proxy materials electronically, you will continue to receive access to these materials via an email that will provide electronic links to these documents unless you elect otherwise.

How do I request paper copies of the proxy materials? You may request paper copies of the proxy materials for the Annual Meeting by following the instructions listed in the Notice of Availability, at www.proxyvote.com, by telephoning 1-800-579-1639, or by sending an email to sendmaterial@proxyvote.com.

What is the difference between holding shares as a beneficial owner in street name and as a stockholder of record? If your shares are held in street name through a broker, bank, trustee, or other nominee, you are considered the beneficial owner of shares held in street name. As the beneficial owner, you have the right to direct your broker, bank, trustee, or other nominee how to vote your shares. Without your voting instructions, your broker, bank, trustee, or other nominee may only vote your shares on routine matters. Routine matters DO NOT include Proposals 1 and 2 but do include Proposal 3 (relating to the ratification of the appointment of the independent registered public accounting firm). For non-routine matters, your shares will not be voted without your specific voting instructions. Accordingly, Sallie Mae encourages you to vote your shares.

If your shares are registered directly in your name with our transfer agent, Computershare, you are considered to be a stockholder of record with respect to those shares. As a stockholder of record, you have the right to grant your voting proxy directly to Sallie Mae or to a third party, or to vote at the Annual Meeting.

How do I vote? We encourage stockholders to vote in advance of the Annual Meeting, even if you plan to attend the Annual Meeting. You may vote in one of the following ways:

- By Internet prior to the meeting. You may vote electronically via the Internet at www.proxyvote.com. Votes submitted via the Internet must be received by 11:59 p.m., Eastern Daylight Time, on June 20, 2022. Please have your Notice of Availability or proxy card available when you log on.
- · By Telephone. If you wish to vote by telephone, you may call the toll-free telephone number on the Notice of Availability or your proxy card, which is available 24-hours a day, and follow the prerecorded instructions. Please have your Notice of Availability or proxy card available when you call. If you hold your shares in street name, your broker, bank, trustee, or other nominee may provide you additional instructions regarding voting your shares by telephone. Votes submitted telephonically must be received by 11:59 p.m., Eastern Daylight Time, on June 20, 2022.
- By Internet during the meeting. You may vote electronically via the Internet at www.virtualshareholdermeeting.com/SLM2022.
- By Mail. If you receive a paper copy of the proxy materials, you will need to mark, sign, and date the proxy card or the voting instruction form and return it in the prepaid return envelope provided. Your proxy card or voting instruction form must be received no later than the date indicated on the proxy card or voting instruction form.

What if I hold my shares in street name and I do not provide my broker, bank, trustee, or other nominee with instructions about how to vote my shares? You may instruct your broker, bank, trustee, or other nominee about how to vote your shares using the methods described above. If you do not provide voting instructions to the firm that holds your shares prior to the Annual Meeting, the firm has discretion to vote your shares with respect to Proposal 3 on the proxy card (relating to the ratification of the appointment of the independent registered public accounting firm), which is considered a routine matter. However, the firm will not have discretion to vote your shares with respect to Proposals 1 and 2 on the proxy card, as these are each considered to be a non-routine matter. You are encouraged to participate in the election of directors and vote on all of the proposals by returning your voting instructions to your broker, bank, trustee, or other nominee.

How do proxies work? The Board of Directors is requesting your proxy. Giving your proxy means you authorize the persons named as proxies therein to vote your shares at the Annual Meeting in the manner you specify in your proxy (or to exercise their discretion as described herein). If you hold your shares as a record holder and sign and return a proxy card but do not specify how to vote on a proposal, the persons named as proxies will vote your shares in accordance with the Board of Directors' recommendations. The Board of Directors has recommended that stockholders vote:

- "FOR" the election of each of the director nominees named in Proposal 1;
- "FOR" advisory approval of Sallie Mae's executive compensation set forth in Proposal 2; and
- "FOR" ratification of the appointment of Sallie Mae's independent registered public accounting firm set forth in Proposal 3.

In the absence of voting instructions to the contrary, shares of Common Stock represented by validly executed proxies will be voted in accordance with the foregoing recommendations. Sallie Mae does not know of any other matters to be presented at the Annual Meeting as of the date of this proxy statement.

Can I change my vote? Yes. If you hold your shares as a record holder, you may revoke your proxy or change your vote at any time prior to the final tallying of votes by:

- Delivering a written notice of revocation to Sallie Mae's Corporate Secretary at the Office of the Corporate Secretary, 300 Continental Drive, Newark, Delaware 19713;
- Submitting another timely vote via the Internet, by telephone, or by mailing a new proxy (following the instructions listed under the "How do I vote?" section); or
- Voting at the Annual Meeting live via the Internet at www.virtualshareholdermeeting.com/SLM2022.

If your shares are held in street name, contact your broker, bank, trustee, or nominee for instructions on how to revoke or change your voting instructions.

What constitutes a quorum? A quorum is necessary to transact business at the Annual Meeting. A quorum exists if the holders of a majority in voting power of the Common Stock and entitled to vote at the Annual Meeting are present in person or represented by proxy, including proxies on which abstentions (withholding authority to vote) are indicated. Abstentions and broker non-votes will be counted in determining whether a quorum exists. Virtual attendance at the Annual Meeting constitutes presence for purposes of a quorum.

Who will count the vote? Votes will be tabulated by our Chief Legal, Government Affairs & Communications Officer, who will act as the Inspector of Elections at the Annual Meeting.

Who can attend the Annual Meeting? Only holders of Common Stock as of the record date, April 22, 2022, or duly appointed proxies, may attend. No one who is not a stockholder will be allowed to attend the Annual Meeting.

What do I need to attend the Annual Meeting? You may attend the Annual Meeting live via the Internet at www.virtualshareholdermeeting.com/SLM2022. Stockholders will need the 16-digit control number provided on their proxy card, voting instruction form, or notice. We suggest you log in at least 15 minutes before the start of the meeting.

Can I ask questions at the Annual Meeting? Stockholders as of our record date will have an opportunity to submit questions live via the Internet during the meeting.

### How to Participate in the Annual Meeting

### Online:

- 1. Visit www.virtualshareholdermeeting.com/SLM2022 and
- 2. Enter the 16-digit control number included on your Notice Regarding the Availability of Proxy Materials on your proxy card (if you received a printed copy of the proxy materials), or on the instructions that accompanied your proxy materials.

The meeting will begin promptly at 1:00 p.m., Eastern Daylight Time, on June 21, 2022. We suggest you log in to the meeting platform at least 15 minutes before the start of the meeting.

## **APPENDIX A**

#### **Reconciliation of Non-GAAP Financial Measures**

(Dollars in thousands, except per share amounts)	Year Ended December 31, 2021
Non-GAAP "Adjusted Core Earnings" adjustments to GAAP:	
GAAP net income	\$1,160,513
Preferred stock dividends	4,736
GAAP net income attributable to SLM Corporation common stock	\$1,155,777
Non-GAAP "Adjusted Core Earnings" adjustments to GAAP:	
Net impact of derivative accounting <sup>(1)</sup>	23,216
Add provisions for credit losses	(32,957)
Less: net charge-offs	(200,762)
Net tax benefit(2)	(50,907)
Total Non-GAAP "Adjusted Core Earnings" adjustments to GAAP	(159,596)
Non-GAAP "Adjusted Core Earnings" attributable to SLM Corporation common stock	\$ 996,181
GAAP diluted earnings per common share	\$ 3.61
Total adjustments, net of tax	(0.50)
Non-GAAP "Adjusted Core Earnings" diluted earnings per common share	\$ 3.11

<sup>(1)</sup> Derivative Accounting: Non-GAAP "Adjusted Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-fair value valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, but include current period accruals on the derivative instruments. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

<sup>(2)</sup> Non-GAAP "Adjusted Core Earnings" tax rate is based on the effective tax rate at the Bank, where the derivative instruments are held.



**SLM CORPORATION** ATTN: CORPORATE SECRETARY 300 CONTINENTAL DRIVE NEWARK, DE 19713

TO VOTE, MARK BLOCKS BELOW IN BLUE OR BLACK INK AS FOLLOWS:

Signature [PLEASE SIGN WITHIN BOX]

Date

#### SCAN TO VIEW MATERIALS & VOTE [ QR Barcode ]

VOTE BY INTERNET

Before The Meeting—Go to www.proxyvote.com or scan the QR Barcode above

Use the Internet to transmit your voting instructions and for electronic delivery of information. Vote by
11:59 p.m., Eastern Daylight Time, the day before the meeting date for shares held directly. Have your
proxy card in hand when you access the website and follow the instructions to obtain your records and to create an electronic voting instruction form.

E35580-P00228

During The Meeting—Go to www.virtualshareholdermeeting.com/SLM2022
You may attend the meeting via the Internet and vote during the meeting. Have the information that is printed in the box marked by the arrow available and follow the instructions.

#### VOTE BY PHONE—1-800-690-6903

Use any touch-tone telephone to transmit your voting instructions. Vote by 11:59 p.m., Eastern Daylight Time, the day before the meeting date for shares held directly. Have your proxy card in hand when you call and then follow the instructions.

#### VOTE BY MAIL

Mark, sign, and date your proxy card and return it in the postage-paid envelope we have provided or return it to Vote Processing, c/o Broadridge, 51 Mercedes Way, Edgewood, NY 11717.

Date

KEEP THIS PORTION FOR YOUR RECORDS

	ORPORATION								
	rd of Directors recommends you vote e following proposals:								
1. Elec	ction of Directors								
Nor	ninees:	For	Against	Abstain			For	Against	Abs
1a.	Paul G. Child					1j. Jonathan W. Witter			
1b.	Mary Carter Warren Franke					1k. Kirsten O. Wolberg			
1c.	Marianne M. Keler				2.	Advisory approval of SLM Corporation's executive compensation.			
1d.	Mark L. Lavelle					compensation.			
1e.	Ted Manvitz				3.	Ratification of the appointment of KPMG LLP as SLM Corporation's independent registered public accounting			
1f.	Jim Matheson					Corporation's independent registered public accounting firm for 2022.			
1g.	Samuel T. Ramsey								
1h.	Vivian C. Schneck-Last								
li.	Robert S. Strong				this ma dir Dir bef the	VTE: This proxy is revocable and the shares represented by a proxy, when properly executed, will be voted in the nner directed herein by the undersigned stockholder. If no extenion is made, the proxy will be voted as the Board of ectors recommends. If any other matters properly come ore the meeting or any adjournments or postponements recof, the persons named in this proxy will vote in their cretion.			

Signature (Joint Owners)

#### Important Notice Regarding the Availability of Proxy Materials for the Annual Meeting:

The Notice and Proxy Statement and Form 10-K are available at www.proxyvote.com.

## PLEASE VOTE, SIGN, AND DATE THIS PROXY CARD ON THE REVERSE SIDE AND RETURN PROMPTLY IN THE ENCLOSED ENVELOPE.

#### ELECTRONIC DELIVERY OF FUTURE PROXY MATERIALS

If you would like to reduce the costs incurred by our company in mailing proxy materials, you can consent to receiving all future proxy statements, proxy cards, and annual reports electronically via email or the Internet. To sign up for electronic delivery, please follow the instructions to vote using the Internet and, when prompted, indicate that you agree to receive or access proxy materials electronically in future years.

## IF YOU HAVE NOT VOTED VIA THE INTERNET OR TELEPHONE, FOLD ALONG THE PERFORATION, ▼ DETACH AND RETURN THE BOTTOM PORTION IN THE ENCLOSED ENVELOPE. ▼

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E35581-P00228

# SLM CORPORATION Annual Meeting of Stockholders June 21, 2022 1:00 PM Eastern Daylight Time

Via the Internet at <a href="www.virtualshareholdermeeting.com/SLM2022">www.virtualshareholdermeeting.com/SLM2022</a>

#### THIS PROXY IS SOLICITED ON BEHALF OF THE BOARD OF DIRECTORS

The undersigned hereby appoints Nicolas Jafarieh and Richard M. Nelson or each of them, each with full power of substitution, as the lawful attorneys and proxies of the undersigned to attend the Annual Meeting of Stockholders of SLM Corporation to be held on June 21, 2022, and any adjournments or postponements thereof, to vote the number of shares the undersigned would be entitled to vote if personally present, and to vote in their discretion upon any other business that may properly come before the meeting.

THIS PROXY, WHEN PROPERLY EXECUTED, WILL BE VOTED AS SPECIFIED BY THE UNDERSIGNED STOCKHOLDER. IF NO CHOICE IS SPECIFIED BY THE STOCKHOLDER, THIS PROXY WILL BE VOTED "FOR" ALL PORTIONS OF PROPOSALS 1, 2, and 3, AND IN THE PROXY'S DISCRETION ON ANY OTHER MATTERS PROPERLY COMING BEFORE THE MEETING.