

News Release

For Immediate Release

Sallie Mae Reports Second-Quarter 2024 Financial Results

NEWARK, Del., July 24, 2024 - Sallie Mae (Nasdaq: SLM), formally SLM Corporation, today released second-quarter 2024 financial results. Complete financial results and related materials are available at www.SallieMae.com/investors. The materials will also be available on the Securities and Exchange Commission's website at www.sec.gov.

Sallie Mae will host an earnings conference call today, July 24, 2024, at 5:30 p.m. ET. Executives will be on hand to discuss various highlights of the quarter and to answer questions related to Sallie Mae's performance. A live audio webcast of the conference call and presentation slides may be accessed at www.SallieMae.com/investors and the hosting website.

A replay of the webcast will be available via the company's investor website approximately two hours after the call's conclusion.

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Sallie Mae (Nasdaq: SLM) believes education and life-long learning, in all forms, help people achieve great things. As the leader in private student lending, we provide financing and know-how to support access to college and offer products and resources to help customers make new goals and experiences, beyond college, happen. Learn more at SallieMae.com. Commonly known as Sallie Mae, SLM Corporation and its subsidiaries are not sponsored by or agencies of the United States of America.

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Investors

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NEWARK, Del., July 24, 2024 — Sallie Mae (Nasdaq:SLM), formally SLM Corporation, today released its second-quarter 2024 financial

\$1.11

GAAP Diluted Earnings Per Common Share

6%

Private Education Loan Originations Growth from Year-Ago Quarter

\$1.6B

Sale of Private Education Loans in Q2 2024

\$80M

Total Net Charge-Offs (2.1% of Average Loans in Repayment (annualized))

\$159M

Non-Interest Expenses

'We delivered strong results in the second quarter and first half of the year driven by our core Private Education Loan business, improvements in credit trends, and the gain on our second loan sale of the year. We believe we are well-positioned to continue this positive performance throughout the remainder of the year, which is reflected in our updated guidance."

Jonathan Witter, CEO, Sallie Mae

Balance Sheet & Capital Allocation

Common stock dividend paid in Q2 2024

Total risk-based capital ratio and CET1 capital ratio of 13.4%

2.9M

Shares repurchased in Q2 2024 for \$62M⁽³

\$562M

Capacity remaining under the 2024 Share Repurchase Program as of June 30, 2024

Income Statement & Earnings Summary

\$247M

GAAP Net Income attributable to common stock in Q2 2024

5.36%

Net interest margin for Q2 2024; decrease of 16 basis points from Q2 2023

\$112M

Gain on sale of loans in Q2 2024; decrease of \$13M from Q2 2023

\$17M

Provision for credit losses: decrease from Q2 2023 attributable to \$103M release of provision from loan sale and improvements in the economic outlook, offset by originations

Private Education Loan Portfolio Trends

- \$20.5B of average loans outstanding, net, down 1% from Q2 2023.
- \$17M in provisions for credit losses in Q2 2024, compared with \$18M in Q2 2023.
- 6.1% allowance as a percentage of the ending total loan balance and accrued interest to be capitalized, compared with 6.5% in Q2 2023.
- 0.8% loans in a hardship forbearance, up from 0.2% in Q2 2023.(1)
- 2.8% delinquencies, excluding those loans within a loan modification qualifying period, as a percentage of loans in repayment, down from 3.3% in Q2 2023. (2)
- 2.19% net charge-offs as a percentage of average loans in repayment (annualized), compared with 2.69% in Q2 2023.

2024 Guidance* For the full year 2024, the Company expects:

\$2.70 - \$2.80

Diluted Earnings Per Common Share

7% - 8%

Private Education Loan Originations Year-over-Year Growth

\$325 million - \$345 million

Total Loan Portfolio Net Charge-Offs, or 2.1% - 2.3% of Average Loans in Repayment

\$635 million - \$655 million

Non-Interest Expenses

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^{*} The 2024 Guidance and related comments constitute forward-looking statements and are based on management's current expectations and beliefs. There can be no guarantee as to whether and to what extent this guidance will be achieved. The Company undertakes no obligation to revise or release any revision or update to these forward-looking statements. See our Forward-Looking Statements disclosures on pg. 4 for more information.

Quarterly Financial Highlights

	Q2 2024	Q1 2024	Q2 2023
Income Statement (\$ millions)			
Total interest income	\$641	\$664	\$634
Total interest expense	269	277	247
Net interest income	372	387	387
Less: provisions for credit losses	17	12	18
Total non-interest income	142	174	144
Total non-interest expenses	159	162	156
Income tax expense	87	97	92
Net income	252	290	265
Preferred stock dividends	5	5	4
Net income attributable to common stock	\$247	\$285	\$261
Ending Balances (\$ millions)			
Private Education Loans held for investment, net	\$18,433	\$19,688	\$18,649
FFELP Loans held for investment, net	483	513	571
Deposits	\$20,744	\$20,903	\$20,361
Brokered	10,033	10,289	8,720
Retail and other	10,711	10,614	11,641
Key Performance Metrics (\$ in millions)			
Net interest margin	5.36%	5.49%	5.52%
Yield - Total interest-earning assets	9.25%	9.41%	9.05%
Private Education Loans	10.91%	11.01%	10.79%
Cost of Funds	4.16%	4.18%	3.75%
Return on Assets ("ROA") ⁽⁴⁾	3.6%	4.1%	3.7%
Return on Common Equity ("ROCE") ⁽⁵⁾	50.6%	65.6%	65.2%
Private Education Loan sales	\$1,590	\$2,100	\$2,100
Per Common Share			
GAAP diluted earnings per common share	\$1.11	\$1.27	\$1.10
Average common and common equivalent shares outstanding (millions)	222	224	238

Footnotes:

- (1) We calculate the percentage of loans in hardship and other forbearances as the ratio of (a) Private Education Loans in hardship and other forbearances (excluding loans in an extended grace period) numerator to (b) Private Education Loans in repayment and forbearance denominator. If the customer is in financial hardship, we work with the customer and/or cosigner and identify any available alternative arrangements designed to reduce monthly payment obligations, which may include a short-term hardship forbearance. Loans in hardship and other forbearances (excluding loans in an extended grace period) were approximately \$145 million and \$154 million at June 30, 2024 and 2023, respectively.
- (2) This metric excludes loans in a loan modification qualifying period, which at June 30, 2024 and 2023, totaled approximately \$169 million and \$77 million, respectively. When giving a customer facing financial difficulty an interest rate reduction under our programs, we evaluate their ability to pay and provide customized repayment terms based upon their financial condition. As part of demonstrating the ability and willingness to pay, the customer must make three consecutive monthly payments at the reduced payment to qualify for the program. After successfully completing the qualifying period (if eligible), borrowers will have their interest rate reduced, term extended and, if re-age eligible, be brought current, consistent with established loan program servicing policies and procedures.
- (3) Common shares were repurchased under Rule 10b5-1 trading plans authorized under the Company's 2024 Share Repurchase Program. As of June 30, 2024, we had \$562 million of capacity remaining under the 2024 Share Repurchase Program.
- (4) We calculate and report our Return on Assets ("ROA") as the ratio of (a) GAAP net income numerator (annualized) to (b) the GAAP total average assets denominator.
- (5) We calculate and report our Return on Common Equity ("ROCE") as the ratio of (a) GAAP net income attributable to common stock numerator (annualized) to (b) the net denominator, which consists of GAAP total average equity less total average preferred stock.

CAUTIONARY NOTE AND DISCLAIMER REGARDING FORWARD LOOKING STATEMENTS

This press release contains "forward-looking statements" and information based on management's current expectations as of the date of this press release. Statements that are not historical facts, including statements about the Company's beliefs, opinions, or expectations and statements that assume or are dependent upon future events, are forward-looking statements. These include, but are not limited to: strategies; goals and assumptions of SLM Corporation and its subsidiaries, collectively or individually as the context requires (the "Company"); the Company's expectation and ability to execute loan sales and share repurchases; statements regarding future developments surrounding COVID-19 or any other pandemic, including, without limitation, statements regarding the potential impact of any such pandemic on the Company's business, results of operations, financial condition, and/or cash flows; the Company's expectation and ability to pay a quarterly cash dividend on our common stock in the future, subject to the approval of our Board of Directors; the Company's 2024 guidance; the Company's three-year horizon outlook; the impact of acquisitions we have made or may make in the future; the Company's projections regarding originations, net charge-offs, non-interest expenses, earnings, balance sheet position, and other metrics; any estimates related to accounting standard changes; and any estimates related to the impact of credit administration practices changes, including the results of simulations or other behavioral observations.

Forward-looking statements are subject to risks, uncertainties, assumptions, and other factors, many of which are difficult to predict and generally beyond the control of the Company, which may cause actual results to be materially different from those reflected in such forwardlooking statements. There can be no assurance that future developments affecting the Company will be the same as those anticipated by management. The Company cautions readers that a number of important factors could cause actual results to differ materially from those expressed in, or implied or projected by, such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A, "Risk Factors" and elsewhere in the Company's most recently filed Annual Report on Form 10-K and subsequent filings with the Securities and Exchange Commission; the societal, business, and legislative/regulatory impact of pandemics and other public heath crises; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; failure to comply with consumer protection, banking, and other laws or regulations; our ability to timely develop new products and services and the acceptance of those products and services by potential and existing customers; changes in accounting standards and the impact of related changes in significant accounting estimates, including any regarding the measurement of our allowance for credit losses and the related provision expense; any adverse outcomes in any significant litigation to which the Company is a party; credit risk associated with the Company's exposure to third parties, including counterparties to the Company's derivative transactions; the effectiveness of our risk management framework and quantitative models; and changes in the terms of education loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). We could also be affected by, among other things: changes in our funding costs and availability; reductions to our credit ratings; cybersecurity incidents, cyberattacks, and other failures or breaches of our operating systems or infrastructure, including those of third-party vendors; damage to our reputation; risks associated with restructuring initiatives, including failures to successfully implement cost-cutting programs and the adverse effects of such initiatives on our business; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students, and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; changes in banking rules and regulations, including increased capital requirements; increased competition from banks and other consumer lenders; the creditworthiness of our customers, or any change related thereto; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of our earning assets versus our funding arrangements; rates of prepayments on the loans owned by us; changes in general economic conditions and our ability to successfully effectuate any acquisitions; and other strategic initiatives. The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions, including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect.

All oral and written forward-looking statements attributed to the Company are expressly qualified in their entirety by the factors, risks, and uncertainties set forth in the foregoing cautionary statements, and are made only as of the date of this press release or, where the statement is oral, as of the date stated. We do not undertake any obligation to update or revise any forward-looking statements to conform to actual results or changes in our expectations, nor to reflect events or circumstances that occur after the date on which such statements were made. In light of these risks, uncertainties, and assumptions, you should not put undue reliance on any forward-looking statements discussed.

CONSOLIDATED BALANCE SHEETS (Unaudited)

· · ·		June 30,	December 31,			
(Dollars in thousands, except share and per share amounts)		2024		2023		
Assets	•	5 000 110	•	4 4 4 0 0 0 0		
Cash and cash equivalents	\$	5,262,448	\$	4,149,838		
Investments:						
Trading investments at fair value (cost of \$45,171 and \$43,412, respectively)		60,473		54,481		
Available-for-sale investments at fair value (cost of \$2,428,037 and \$2,563,984, respectively)		2,283,262		2,411,622		
Other investments		107,064		91,567		
Total investments		2,450,799		2,557,670		
Loans held for investment (net of allowance for losses of \$1,269,652 and \$1,339,772, respectively)		18,915,333		20,306,357		
Restricted cash		142,230		149,669		
Other interest-earning assets		6,362		9,229		
Accrued interest receivable		1,391,081		1,379,904		
Premises and equipment, net		126,440		129,501		
Goodwill and acquired intangible assets, net		66,102		68,711		
Income taxes receivable, net		351,126		366,247		
Other assets		56,923		52,342		
Total assets	\$	28,768,844	\$	29,169,468		
Liabilities						
Deposits	\$	20,744,030	\$	21,653,188		
Long-term borrowings		5,403,012	•	5,227,512		
Other liabilities		338,564		407,971		
Total liabilities		26,485,606		27,288,671		
Commitments and contingencies	_	, ,		, ,		
Equity						
Preferred stock, par value \$0.20 per share, 20 million shares authorized:						
Series B: 2.5 million and 2.5 million shares issued, respectively, at stated value of \$100 per share		251,070		251,070		
Common stock, par value \$0.20 per share, 1.125 billion shares authorized: 440.3 million and 438.2 million shares issued, respectively		88,056		87,647		
Additional paid-in capital		1,173,735		1,148,689		
		1,170,700		1,140,000		
Accumulated other comprehensive loss (net of tax benefit of (\$25,378) and (\$24,176), respectively)		(78,809)		(75,104)		
Retained earnings		4,107,980		3,624,859		
Total SLM Corporation stockholders' equity before treasury stock		5,542,032		5,037,161		
Less: Common stock held in treasury at cost: 222.8 million and 217.9 million shares, respectively		(3,258,794)		(3,156,364)		
Total equity		2,283,238		1,880,797		
Total liabilities and equity	\$	28,768,844	\$	29,169,468		
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CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

		Three Months Ended June 30,				Six Months Ended June 30,			
(Dollars in thousands, except per share amounts)		2024		2023		2024		2023	
Interest income:									
Loans	\$	565,338	\$	568,342	\$ ^	1,161,945	\$ 1	1,151,126	
Investments		15,139		12,037		29,646		23,368	
Cash and cash equivalents		60,999		53,526		113,443		97,009	
Total interest income		641,476		633,905	,	1,305,034	,	1,271,503	
Interest expense:									
Deposits		211,286		191,407		431,731		374,938	
Interest expense on short-term borrowings		3,310		3,299		6,872		6,317	
Interest expense on long-term borrowings		54,708		52,568		107,243		98,549	
Total interest expense		269,304		247,274		545,846		479,804	
Net interest income		372,172		386,631		759,188		791,699	
Less: provisions for credit losses		16,830		17,729		28,871		131,841	
Net interest income after provisions for credit losses		355,342		368,902		730,317		659,858	
Non-interest income:									
Gains on sales of loans, net		111,929		124,754		254,968		124,745	
Gains (losses) on securities, net		2,103		(1,213)		4,221		498	
Other income		27,773		20,513		56,774		40,522	
Total non-interest income		141,805		144,054		315,963		165,765	
Non-interest expenses:									
Operating expenses:									
Compensation and benefits		85,261		78,233		181,737		165,882	
FDIC assessment fees		11,727		9,851		25,039		21,380	
Other operating expenses		60,218		66,080		110,863		121,441	
Total operating expenses		157,206		154,164		317,639		308,703	
Acquired intangible assets amortization expense		1,394		2,245		2,609		4,517	
Total non-interest expenses		158,600		156,409		320,248		313,220	
Income before income tax expense		338,547		356,547		726,032		512,403	
Income tax expense		86,554		91,482		184,108		128,820	
Net income		251,993		265,065		541,924		383,583	
Preferred stock dividends		4,628		4,274		9,281		8,337	
Net income attributable to SLM Corporation common stock	\$	247,365	\$	260,791	\$	532,643	\$	375,246	
Basic earnings per common share	\$	1.13	\$	1.11	\$	2.42	\$	1.57	
Average common shares outstanding		218,924		235,061		219,670		238,261	
Diluted earnings per common share	\$	1.11	\$	1.10	\$	2.39	\$	1.56	
Average common and common equivalent shares outstanding		222,467		237,592		223,156		240,554	
Declared dividends per common share	\$	0.11	\$	0.11	\$	0.22	\$	0.22	