

# SALLIE MAE

Credit Suisse Financial Services Conference Steve McGarry, CFO

FEBRUARY 11, 2015



#### **Cautionary Note Regarding Forward-Looking Statements**

The following information is current as of January 22, 2015 (unless otherwise noted) and should be read in connection with SLM Corporation's press release announcing its financial results for the quarter and year ended December 31, 2014, and the audited carve out financial statements filed on Form 8-K on May 6, 2014, and subsequent reports filed with the Securities and Exchange Commission (the "SEC"). Definitions for capitalized terms in this presentation not defined herein can be found in the 2013 Form 10-K (filed with the SEC on February 19, 2014).

This Presentation contains forward-looking statements and information based on management's current expectations as of the date of this presentation. Statements that are not historical facts, including statements about the Company's beliefs or expectations and statements that assume or are dependent upon future events, are forward-looking statements. Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, the risks and uncertainties set forth in Item 1A "Risk Factors" and elsewhere in the Company's Annual Report on Form 10-K for the year ended Dec. 31, 2013 (filed with the SEC on Feb. 19, 2014), the Company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2014, and the Company's Quarterly Report on Form 10-Q for the quarter ended Sept. 30, 2014; increases in financing costs; limits on liquidity; increases in costs associated with compliance with laws and regulations; changes in accounting standards and the impact of related changes in significant accounting estimates; any adverse outcomes in any significant litigation to which the Company is a party; credit risk associated with the Company's exposure to third parties, including counterparties to the Company's derivative transactions; and changes in the terms of student loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). The Company could also be affected by, among other things: changes in its funding costs and availability; failures of its operating systems or infrastructure, including those of third-party vendors; failure to implement the recently executed separation of the Company into two separate publicly traded companies, including failure to transition its origination and servicing operations as planned, increased costs in connection with being a stand-alone company, and failure to achieve the expected benefits of the separation; damage to its reputation; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students and their families; changes in law and regulations with respect to the student lending business and financial institutions generally; changes in banking rules and regulations, including increased capital reguirements; increased competition from banks and other consumer lenders; the creditworthiness of its customers; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments and those of its earning assets vs. its funding arrangements; and changes in general economic conditions. The preparation of the Company's consolidated financial statements also requires management to make certain estimates and assumptions including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this release are gualified by these cautionary statements and are made only as of the date of this release. The Company does not undertake any obligation to update or revise these forward-looking statements to conform the statement to actual results or changes in its expectations.

In connection with the spin-off of Navient Corporation, the Company conformed its policy with that of Sallie Mae Bank to charge off loans after 120 days of delinquency. The Company also changed its loss confirmation period from two years to one year to reflect both the shorter charge-off policy and its related servicing practices. Prior to the spin-off, Sallie Mae Bank sold all loans past 90 days delinquent to an affiliate of what is now Navient Corporation. Post-spin-off, sales of delinquent loans to Navient Corporation have been significantly curtailed. Consequently, many of the pre-spin-off, historical credit indicators and period over-period trends are not comparable and may not be indicative of future performance.

The Company reports financial results on a GAAP basis and also provides certain core earnings performance measures. The difference between the Company's "Core Earnings" and GAAP results for the periods presented were the unrealized, mark-to-market gains/losses on derivative contracts. These are recognized in GAAP but not in "Core Earnings" results. The Company provides "Core Earnings" measures because this is what management uses when making management decisions regarding the Company's performance and the allocation of corporate resources. The Company's "Core Earnings" are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies.

For additional information, see "Key Financial Measures-Core Earnings" in the Company's Form 10-Q for the quarter ended September 30, 2014 for a further discussion, and the Company's press release announcing its financial results for the quarter and year ended December 31, 2014 for a complete reconciliation between GAAP net income and core earnings.

# SallieMae

#### The Sallie Mae Brand



Dream. Invest. Succeed.

- #1 saving, planning and paying for education company with 40-years of leadership in the education lending market
- Top ranked brand: 6 out of 10 consumers of education finance recognize the Sallie Mae brand
- Industry leading market share in private education lending; 53% market share
- Over 2,400 actively managed university relationships across the U.S.
- Complementary consumer product offerings
- Over one million long-term engaged customers across the Sallie Mae brands

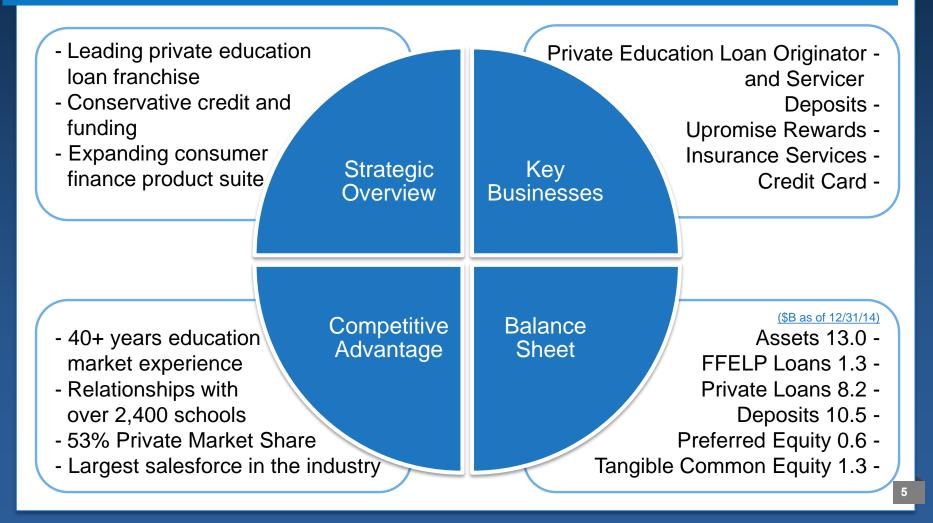


## 2014 Sallie Mae Highlights

- Completed legal separation from Navient on April 30, 2014
- ► Generated "Core Earnings" of \$195 million
- Originated \$4.1 billion of high quality Private Education Loans, 7% increase year-over-year
- Grew Private Education Loan portfolio by 27%
- Completed loan sales of \$1.6 billion at favorable rates
- Recently closed a \$750 million secured funding facility
- Won the Utah Educational Savings Plan 529 program ~\$1billion in deposits
- Completed the roll out of independent servicing and customer support capabilities
- Regulatory Cease and Desist orders in place since 2008 were lifted

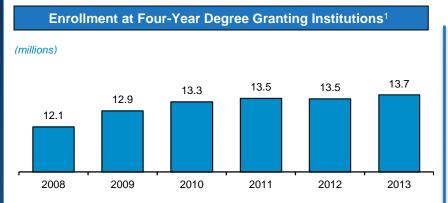


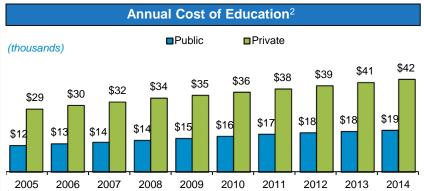
## Sallie Mae Summary



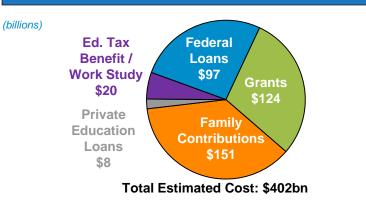


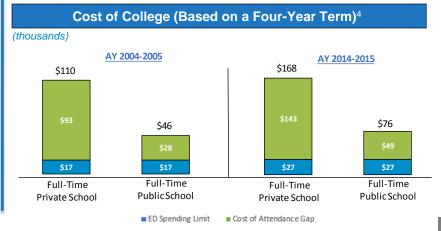
#### Favorable Student Loan Market Trends





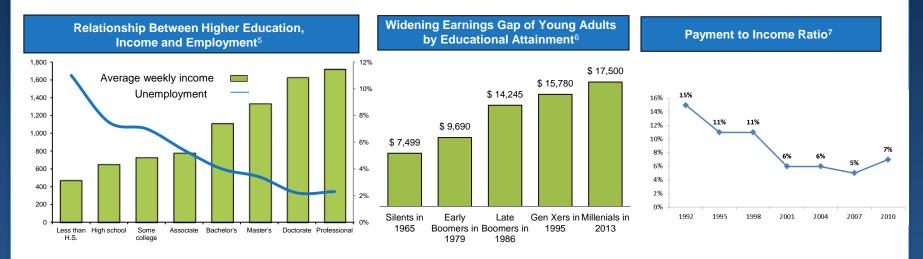
#### Estimated Total Cost of Education – 2014 / 2015 AY<sup>3</sup>







## Higher Education Value Proposition



#### Key Statistics<sup>8</sup>

- The unemployment rate for 25- to 34-year-olds with four-year college degrees was 4.1%, whereas 11.2% of high school graduates in this age range were unemployed
- ▶ 60% of students graduate with student loans
- 69% of student loan borrowers have debt balances less than \$25,000 and 4% have balances above \$100,000 (average borrowings of \$27,300)
- ▶ The average payment-to-income ratio declined from 15% in 1992 to 7% in 2010



#### **Smart Option Overview**

#### Product Features

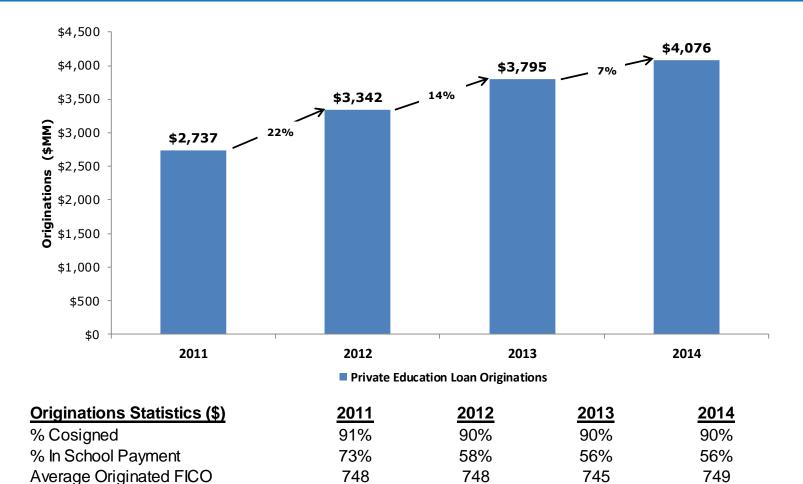
- Offers three repayment options while in school which includes Interest Only, \$25 Fixed Payment and Deferred Repayment
- Variable and Fixed Interest Rate Options
- All loans are certified by the school's financial aid office to ensure all proceeds are for educational expenses

#### Distribution Channels

- Nationally recognized brand
- Largest national sales force in industry actively manages over 2,400 college relationships
- Represented on vast majority of college directed preferred lender lists
- Significant marketing experience to prospective customers through paid search, affiliates, display, direct mail and email
- Leverage low cost customer channels to contribute to significant serialization in following years
- Marketing and distribution through partnerships with banks, credit unions, resellers and membership organizations



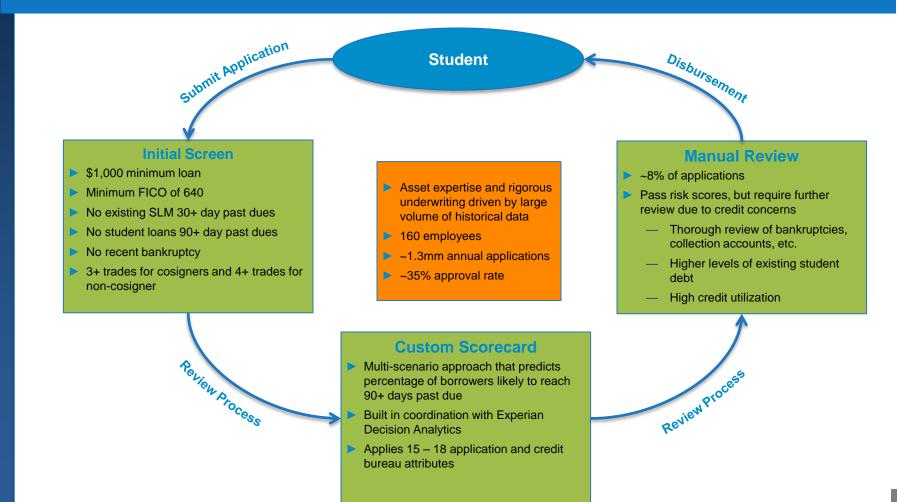
## **High Quality Private Student Loan Originations Growth**



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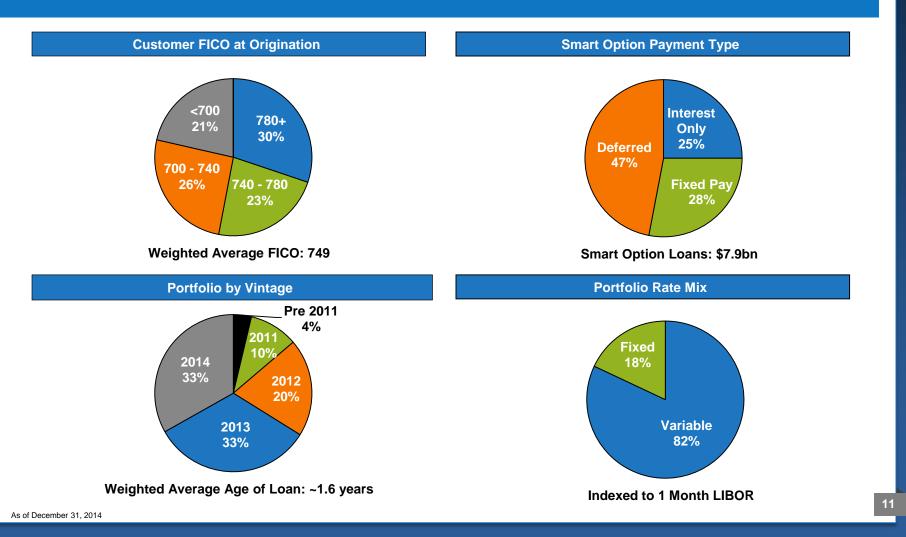


#### Analytical Approach to Credit



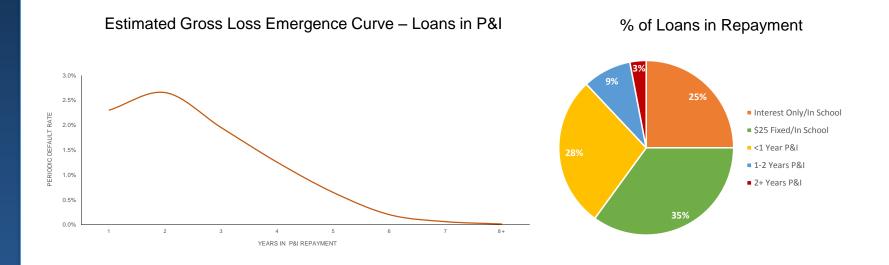


## High Quality Private Education Portfolio





## Portfolio Migrating to Full Principal and Interest Status<sup>9</sup>



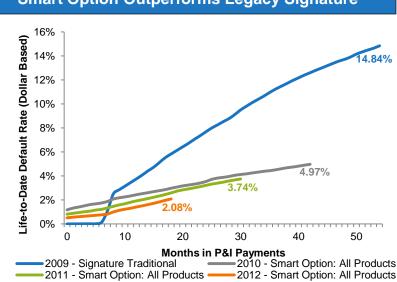
- Charge-offs on Private Education Loans are front loaded. ~50% of charge-offs occur in the first 2 years after entering full principal and interest repayment
- Only 3% of our portfolio has been in full principal and interest repayment for more than 2 years



### Smart Option Credit Outperforming

- Smart Option products outperform prior private education loan products due to more stringent underwriting standards and tailored product options
- Performance of newer vintage loans driven by focused marketing on high quality borrowers, better data and product management and an improving macroeconomic environment

Smart Option Performance Trends <sup>10</sup>											
	2011	2012	2013								
Smart Option Loans	\$4,769	\$7,501	\$10,514								
Smart Option Loans in Repayment	4,195	5,774	7,728								
% Charge-Offs <sup>11</sup>	0.3%	0.5%	0.6%								
% Delinquencies <sup>11</sup>	2.8%	2.9%	3.0%								
% 90+ Day Delinquencies <sup>11</sup>	0.8%	1.0%	1.1%								
% in Forbearance <sup>11</sup>	0.3%	2.1%	2.5%								
% with Co-Signer <sup>11</sup>	94%	93%	92%								
Average FICO at Origination <sup>11</sup>	746	746	746								



Smart Option Outperforms Legacy Signature<sup>12</sup>

Note: Information provided above is for all Smart Option loans originated by Sallie Mae Bank. These loans are currently owned by Sallie Mae, Navient and other third parties.



## **Conservative Funding Approach**

#### Low cost deposit base with no branch overhead

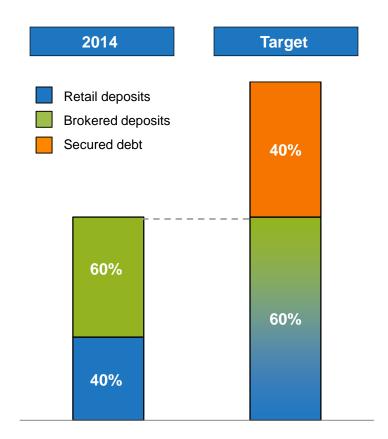
- 90% of retail deposits are savings accounts
- Brokered deposits used as alternative funding source

#### Term funding / securitizations will augment deposit funding for future growth

- Retaining experienced capital markets team
- Capacity to securitize \$2 \$3bn of private education loans

#### Multi-year revolving conduit facility

- Provides seasonal loan funding and backup liquidity
- \$750mm conduit with 2-year term provided by consortium of banks
- Whole loan sales used to manage balance sheet growth
  - Targeting \$1 \$2bn of loan sales annually
- Substantial liquidity portfolio
  - \$2.4bn of on-balance sheet cash provides seasonal loan funding and liquidity





## 2015 Guidance

	Target
2015 Originations	\$4.3 Billion
Operating Expenses	\$325 Million
Additional Restructuring Expense	\$5 Million
Loan Sales at 7.5% Premium	\$1.5 Billion
Provision for Loan Losses, Private	\$116 - \$130 Million
"Core Earnings" diluted EPS	\$0.48-\$0.50



### Sallie Mae Bank

- Market share leader in private student loan industry
- High quality assets and conservatively funded balance sheet
- Predictable balance sheet growth for the next several years
- Strong capital position and funding capabilities
- A financial services company with high growth trajectory and excellent return on equity



## APPENDIX



## "Core Earnings" to GAAP Reconciliation

	Qua	arters Ende	d De	cember 31,	Y	Years Ended December 31,				
(Dollars in thousands, except per share amounts)		2014		2013		2014		2013		
"Core Earnings" adjustments to GAAP:										
GAAP net income attributable to SLM Corporation	\$	19,717	\$	60,202	\$	194,219	\$	258,945		
Preferred stock dividends		4,855		_		12,933				
GAAP net income attributable to SLM Corporation common stock	\$	14,862	\$	60,202	\$	181,286	\$	258,945		
GAAP net income attributable to SLM Corporation	\$	19,717	\$	60,202	\$	194,219	\$	258,945		
Adjustments:										
Net impact of derivative accounting <sup>(1)</sup>		62		527		1,746		645		
Net tax effect <sup>(2)</sup>		24		201		659		246		
Total "Core Earnings" adjustments to GAAP		38		326		1,087		399		
"Core Earnings"	\$	19,755	\$	60,528	\$	195,306	\$	259,344		
GAAP diluted earnings per common share	\$	0.03	\$	0.14	\$	0.42	\$	0.58		
Derivative adjustments, net of tax		_		_		_		_		
"Core Earnings" diluted earnings per common share	\$	0.03	\$	0.14	\$	0.42	\$	0.58		

(1) Derivative Accounting: "Core Earnings" exclude periodic unrealized gains and losses caused by the mark-to-market valuations on derivatives that do not qualify for hedge accounting treatment under GAAP, as well as the periodic unrealized gains and losses that are a result of ineffectiveness recognized related to effective hedges under GAAP. Under GAAP, for our derivatives held to maturity, the cumulative net unrealized gain or loss over the life of the contract will equal \$0.

(2) "Core Earnings" tax rate is based on the effective tax rate at the Bank where the derivative instruments are held.



## **Financial Review**

	(in millions)	<u>(</u>	Q4 2014	<u>c</u>	4 2013	v	ariance		2014		<u>2013</u>	Va	ariance
	PSL	\$	8,325	\$	6,568	\$	1,757	\$	8,325	\$	6,568	\$	1,757
	PSL Reserve		(79)		(62)		(17)		(79)		(62)		(17)
	FFELP		1,268		1,431		(163)		1,268		1,431		(163)
Balance Sheet	FFELP Reserve / Other		(5)		(6)		1		(5)		(6)		1
	Total Loans		9,510		7,931		1,578		9,510		7,931		1,578
	Cash		2,360		2,183		177		2,360		2,183		177
	Other Assets		1,103		592		510		1,103		592		510
	Total Assets		12,972		10,707		2,266		12,972		10,707		2,266
alaı	Brokered Deposits		6,733		5,895		838		6,733		5,895		838
8	Retail Deposits		3,082		3,025		57		3,082		3,025		57
	Other Liabilities		1,328		621		707		1,328		621		707
	Equity		1,830		1,166		664		1,830		1,166		664
	Total Liabilities & Equity	\$	12,972	\$	10,707	\$	2,266	\$	12,972	\$	10,707	\$	2,266
	PSL Reserve % of Balance (Gross)		0.95%		0.94%		0.00%		0.95%		0.94%		0.00%
	Interest Income	\$	179	\$	146	\$	32	\$	674	\$	551	\$	123
	Interest Expense		(28)		(24)		(4)		(96)		(89)		(7)
	Net Interest Income before Provision		151		122		28		578		462		116
	Provision		(30)		(29)		(1)		(86)		(69)		(16)
	NIM After Provision		120		93		27		493		393		100
	Gain On Sale		0		68		(68)		121		260		(139)
đ	Fee Income		11		11		(0)		40		37		3
Ĕ	Gain/(Loss) on Hedging Activities		1		-		1		(4)		1		(5)
ncome Statement	Opex		(88)		(76)		(13)		(316)		(275)		(42)
e S	GAAP Pre-Tax Income	\$	44	\$	97	\$	(53)	\$	334	\$	417	\$	(83)
LO LO	Core Pre-Tax Income	Ś	44	\$	97	Š	(53)	\$	335	\$	417	\$	(82)
Ē	GAAP Net Income	\$	20	\$	60	\$	(40)	\$	194	\$	259	\$	(65)
	Core Earnings Adjustments	φ	20	Ð	0	φ	(40) (0)	Φ	194	φ	<b>259</b> 0	φ	(65)
	Core Earnings Net Income	\$	20	\$	61	\$	(0) (41)	\$	195	\$	259	\$	(64)
	U U U U U U U U U U U U U U U U U U U	φ		φ	01	φ	. ,	φ		φ	259	φ	
	Preferred Dividends		(5)		-		(5)		(13)		-		(13)
	GAAP Earnings Available	\$	15	\$	60	\$	(45)	\$	181	\$	259	\$	(78)
	Core Earnings Available	\$	15	\$	61	\$	(46)	\$	182	\$	259	\$	(77)
Metrics	ROA (Core)		0.63%		2.31%		(1.68%)		1.69%		2.70%		(1.01%)
	ROCE (GAAP)		4.70%		17.91%		(13.21%)		15.05%		21.58%		(6.54%)
	Total Risk Based Capital Ratio (Bank Only)		15.9%		16.5%		(0.6%)		15.9%		16.5%		(0.6%)
Met	CSEs		432		443		(0.070)		432		449		(0.070)
	CSES Core EPS		432 \$0.03		443 \$0.14		(11)		432 \$0.42		449 \$0.58		(16)
			ψ0.03		ψυ.14		(ψυ.10)		ψ <b>0.</b> <del>1</del> 2		ψ0.00		(00.10)

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#### Footnotes

<sup>1</sup> Source: U.S. Department of Education, National Center for Education Statistics, Projections of Education Statistics to 2022

- <sup>2</sup> Source: Trends in College Pricing.© 2014 The College Board, www.collegeboard.org, Note: Academic years, average published tuition, fees, room and board charges at four-year institutions; enrollment-weighted
- <sup>3</sup> "Total post-secondary education spend" is estimated by Sallie Mae by determining the full-time equivalents for both graduates and undergraduates and multiplying by estimated total per person cost of attendance for each school type. In doing so, we utilize information from the US Department of Education, College Board, MeasureOne, National Student Clearinghouse and Company Analysis. Other sources for these data points also exist publicly and may vary from our computed estimates
- <sup>4</sup> Source: Trends in College Pricing.© 2014 The College Board,. www.collegeboard.org, U.S. Department of Education 2014
- <sup>5</sup> Source: U.S. Bureau of Labor Statistics
- <sup>6</sup> Source: PEW Research Center
- <sup>7</sup> Source: Brown Center on Education Policy at Brookings: Is a Student Loan Crisis on the Horizon
- <sup>8</sup> Source: College Board, Trends in Student Aid, 2014
- <sup>9</sup> Sallie Mae converted from a 212 day to a 120 day charge-off policy effective May 1, 2014. The loss curve shown above estimates periodic losses on our Deferred Smart Option Loan product and utilizes historical data for periods before May 1, 2014. Actual performance may vary from estimates.
- <sup>10</sup> The performance trends and defaults rates below include Sallie Mae and Navient owned Smart Option loans, and are based in part on loan data obtained from Navient pursuant to the Data Sharing Agreement between Navient and Sallie Mae. As Navient and Sallie Mae use different charge-off and delinquency policies, future performance may not be comparable.
- <sup>11</sup> Percentage of loans in repayment.
- <sup>12</sup> Signature loans represent traditional Signature loans in full P&I repayment that were originated during the 2006-2008 origination years; Smart Option loans represent Smart Option loans in full P&I repayment that were originated during the 2009-2012 origination years. Life-to-Date Default Rate comparison is based in part on loan data obtained from Navient pursuant to the Data Sharing Agreement between Navient and Sallie Mae.