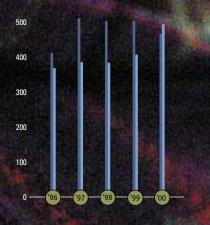


# SalleMae like never before

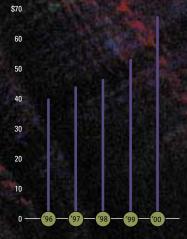
\$3.5

# I NET INCOME "CORE CASH BASIS"\* NET INCOME (dollars in millions)

\$600

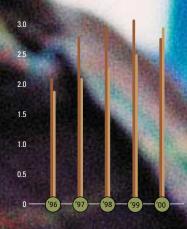




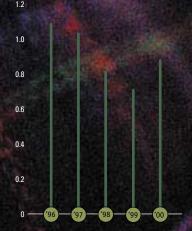


# DILUTED EPS

"CORE CASH BASIS"\* DILUTED EPS



OPERATING EXPENSES\*\* AS % OF AVERAGE MANAGED LOANS (percent average)



<sup>\*</sup>See \*Pro-forma 'Core Cash Basis' Consolidated Statements of Income, \*Page14.

\*\*Exclusive of certain one-time, non-recurring expenses incurred in the third quarter of 1997 and a one-time integration charge incurred in the third quarter of 2000.

# SallieMae like never before



# SALLIE MAE MISSION

To make education accessible and affordable for all Americans at all times of their lives:

- > To be the most trustworthy provider of education credit and related services to school and student customers.
- To be the most costeffective education finance partner to the American taxpayer.
- > To provide superior returns to shareholders.

# 2000 FINANCIAL HIGHLIGHTS

| (Dollars in millions, except share and per share amounts) | 2000        | 1999        | Increase<br>(Decrease)<br>% |
|---|-------------|-------------|-----------------------------|
| AT DECEMBED 24  |             | Tiber s     |                             |
| AT DECEMBER 31: On-balance sheet student loans            | \$37,647    | \$33,809    |                             |
|   |             |             |                             |
| Off-balance sheet student loans                           | 29,868      | 19,467      |                             |
| Managed student loans                                     | \$67,515    | \$53,276    | 27                          |
|   |             |             |                             |
| FOR THE YEARS ENDED                                       |             |             |                             |
| DECEMBER 31:  |             |             |                             |
| Pro-forma "core cash basis"*                              |             |             |                             |
| net income  | \$ 492      | \$ 405      | 21                          |
| Pro-forma "core cash basis"*                              |             |             |                             |
| diluted earnings  |             |             |                             |
| per common share  | 2.93        | 2.48        | 18                          |
| Dividends per common share                                | .66         | .61         | 8                           |
| Average common and common                                 |             |             |                             |
| equivalent shares outstanding                             | 164,354,935 | 163,157,943 | 1                           |
| oquiratent shares outstanding                             |             | 200,207,010 |                             |

<sup>\*</sup> See "Pro-forma 'Core Cash Basis' Consolidated Statements of Income," Page 14.

#### Dear Fellow Shareholder:

At last! After three years of steady progress, Sallie Mae provided real value for all its major constituencies: schools, students, shareholders, employees and last, but not least, the American taxpayer. With the strength and commitment of our loyal shareholders and employees, we have reaped the benefits of our 1997 transformation. In 2000, Sallie Mae evolved from a wholesale buyer of loans to a retail, one-school-at-atime service provider. This evolution allows us to better fulfill our important mission: to make education accessible and affordable for all Americans at all times of their lives.

We worked to imbue a customer-focused culture so we could restore Sallie Mae to prominence in the new economic and competitive student loan marketplace, which was drastically transformed earlier in the 1990s. We needed to grow much faster and with much lower operating costs. Our 2000

operating results demonstrate our progress. The 18-percent growth in "core cash earnings" over 1999 was very satisfying indeed. Even more rewarding though was the 42-percent growth in lending done on our origination systems ("control channel"). Nothing better demonstrates our turnaround and the success of our strategy than our control channel strength. Loans originated at the retail level—rather than bought wholesale—expand our customer relationships, cost less and remain profitable on our books years longer.

Our day-to-day focus on each school customer builds control channel success. Today, more than 200 professional sales representatives, supporting half a dozen distinct brands, serve the school marketplace—fivefold the coverage we provided only three years ago. On campus, our sales, servicing and technology teams work with the school's financial aid staff to meet students' every need with a combination of

**FAFSA:** Future college students must complete the Free Application for Federal Student Aid (FAFSA) and submit it to the U.S. Department of Education (DOE) to determine eligibility for aid.



# Value like never before



"In 2000, we completed our full-service retail evolution by joining forces with USA Group. Consequently, Sallie Mae is now the principal provider of student loan guarantee services in America. Indeed, with the USA Group merger, the service picture for our customers is now complete—with capabilities in place for every aspect of the loan delivery cycle."

Albert L. Lord Vice Chairman and Chief Executive Officer taxpayer-subsidized and private-credit products. Sallie Mae thrives when faced with the challenge of investing private capital to bring these service solutions to our customers.

We join many others in helping students invest in their higher education dreams, thereby fulfilling the public's desire for a better-educated America. In fact, Sallie Mae provided more than \$20 billion of education capital in 2000. Sufficient capital is one challenge, but so is finding an appropriate mix of capital resources for each student, whether they be in the form of scholarships, grants, work-study funds or loans. The financial aid community serving our nation's higher education institutions confronts this maze day in and day out. They are truly higher education's unsung heroes.

In 2000, we completed our full-service retail evolution by joining forces with USA Group. Consequently, Sallie Mae

Award Package: Schools send financial aid packages to prospective students, providing information about the type and amount of aid for which they qualify. Aid may include a combination of grants, work-study, scholarships and loans.

**Loan Application:** Students who decide to take out a loan to help pay for school must sign a lender's promissory note, which their school of choice then submits for approval.

**School Selection:** College-bound students must select a school by evaluating and comparing acceptance and award letters, including the entire financial aid award package.

Federal Guarantee: A guarantor approves the loan, provides the federal guarantee and directs the lender to proceed with loan disbursement.

is now the principal provider of student loan guarantee services in America. Indeed, with the USA Group merger, the service picture for our customers is now complete—with capabilities in place for every aspect of the loan delivery cycle.

The USA Group agreement provides our newest growth opportunities and our most immediate management challenge. For perspective, the acquisition doubled our work force, added \$6 billion of student loans to our portfolio and, on a full-year basis, expanded our total revenues by nearly 40 percent. The transaction—which grows and diversifies our non-interest revenue sources—already is accretive to earnings per share. Integration is proceeding smoothly, beginning with the consolidation of several servicing centers and the melding of the companies' major IT databases and operations.

Beneficiaries of the transaction include our customers and industry partners. Our largest guarantee service customer,

USA Funds, will benefit from Sallie Mae's growing customer base. In addition, the USA Group Foundation (recently renamed the Lumina Foundation for Education)—the seller in the transaction—will continue to serve the higher education community with \$1 billion in new capital generated from the deal.

Yes, the ship has changed course—so where are we headed? In charting expansive new waters, we will do what we enjoy to do most: compete to deliver the highest-quality service. Our resources are unmatched in the industry—bolstered by an extraordinarily talented sales and servicing staff, innovative products and a dedicated corporate focus. As we sail forward with an integrated, enlarged work force, schools will enjoy even better service levels.

The Board's goal and my single focus since our election in 1997 has been to return Sallie Mae to the No. 1 position in our important industry. Our recent control channel success has made us a close second to the Federal Direct Loan Program as the largest loan originator. However, we are not

In School: No loan payments on the loan principal are required if students remain in school at least half-time. The government pays interest that accrues on subsidized loans during this period. In contrast, students are responsible for interest that accrues while in school on unsubsidized loans.

**Default Aversion:** Loan servicers proactively contact borrowers who have fallen behind on loan payments to prevent the borrower from defaulting on the loan.



(4)









# Growth like never before



"Sallie Mae completed a historic year by just about any standard. We acquired and originated record levels of student loans, merged the top two industry players and were rewarded with a stock price that reached an all-time high. It is particularly gratifying to me as the company's first president to witness the evolution of Sallie Mae from its birth as a secondary market to its remaking as a retail-level leader that is now well positioned to improve all aspects of the higher education credit marketplace."

Edward A. Fox Chairman of the Board satisfied with second place. We execute our business plan mindful of the American taxpayers' interest in making education more accessible and affordable. We are their largest and most reliable private-sector partner, and we provide them with the lowest-cost opportunity. I personally look forward to working with our higher education customers, the Congress and the new Administration to provide the taxpayer with an even better deal.

As shareholders, your Board, Management and our employees smile more these days. We are acutely aware that today's share value reflects your expectations of us; it is not a reward for yesterday's news. I wish I had the opportunity to tell each of you in person that we are just getting started. Thank you again for your investment in Sallie Mae. I look forward to seeing many of you at our shareholders meeting in Fishers, Indiana, home of the former USA Group and now our Servicing and Information Technology headquarters.

Sincerely,

Albert L. Lord

Vice Chairman and Chief Executive Officer

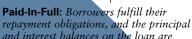
**Default Collection:** Loan servicers work to locate and collect on defaulted accounts for the benefit of U.S. taxpayers.

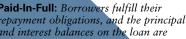


Loan Default: A loan made under a federal



and interest balances on the loan are reduced to zero.







program that is 270 days delinquent is a defaulted

# Unity Creates New Opportunities

"Never underestimate the power of dreams," said Wilma Rudolph, who overcame polio to become a three-time Olympic gold-medal winner, "because the potential for greatness lies within each of us."

For nearly three decades, Sallie Mae has helped millions of men and women realize their potential by providing funds for affordable educational loans, primarily federally guaranteed student loans originated under the Federal Family Education Loan Program (FFELP). Today, the company serves in excess of seven million borrowers through its ownership and management of more than \$67 billion in student loans.

In the year 2000, Sallie Mae intensified its commitment to help individuals tap their potential through a college education. We forged new relationships and alliances, enhanced services and support to students, schools, lenders and guarantors, and sought innovative ways to maximize opportunities for customers and shareholders. Among Sallie Mae's major accomplishments in 2000: the \$770 million acquisition of the guarantee servicing, student loan servicing and secondary market operations of USA Group.

The merging of these two industry leaders advances
Sallie Mae's mission of making education accessible and
affordable like never before, with the immediate beneficiaries
being America's students, colleges and universities.

Combining the respective talents and resources of one of the nation's leading student loan service providers, USA Group, with Sallie Mae, the largest student loan capital provider, also adds unprecedented value to the offerings we can provide to the education community.

We now have the most powerful student loan sales force in the country, giving us the ability to have one-on-one contact with every major college and university and to keep a constant pulse on what schools want and need. Equally important, the merger gives Sallie Mae the opportunity to create a company that is now a single source of service for customers—from the point of loan application to successful repayment.

The combination also allows Sallie Mae to pursue new business lines, in addition to the opportunity to market to an expanded customer base of 5,000 schools, and millions of student and parent borrowers. Finally, for our investors and shareholders, the acquisition means enormous future earnings potential as it expands Sallie Mae's revenue base by adding nearly 40 percent in new, fee-based business lines.

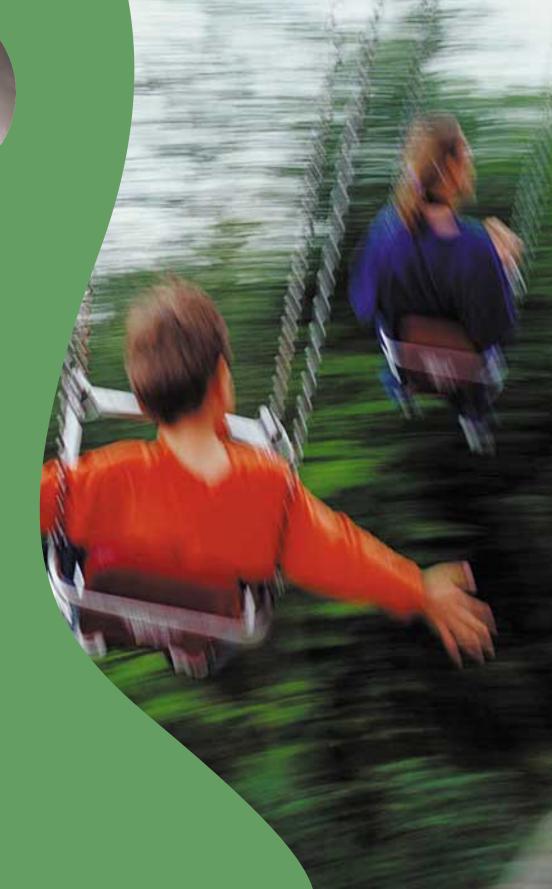
These and other efforts complete the campus-based loan delivery picture for the "new Sallie Mae," allowing us to participate in every aspect of access to higher education. Decades from now, we will recall the year 2000 as an incredible milestone—a time in which we positioned ourselves to embrace the challenges and opportunities of the future like never before.

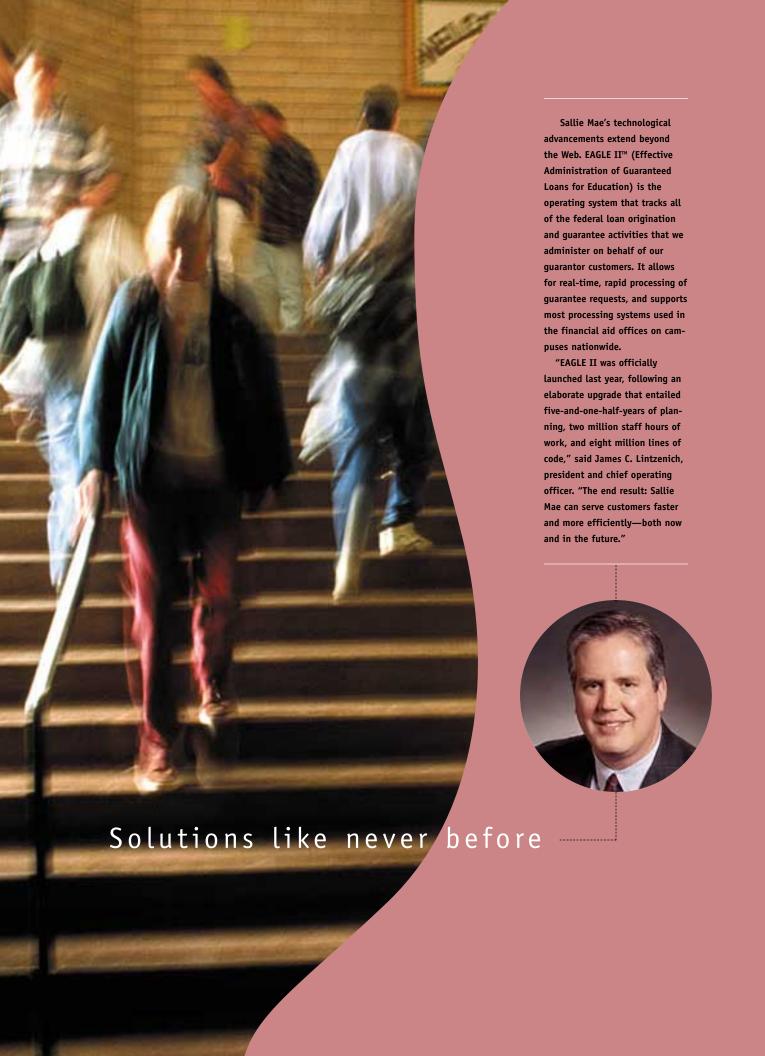
Opportunities like never before



The USA Group transaction not only re-affirmed Sallie Mae's commitment to exceed the expectations of its primary constituencies—students, schools and shareholders—but also ideally positioned the company to develop cutting-edge products and services, and a seamless channel of loan delivery.

"Sallie Mae strives to be the best value possible for its customers," said Thomas J. Fitzpatrick, president and chief marketing and administrative officer for Sallie Mae. "Our success is based on the strength of our customer relationships and our ability to deliver on our promises."





#### Technology Leads to Improved Service

If companies are to thrive in the 21<sup>st</sup> century, technology will play a pivotal role. Since 1972, innovation has been a cornerstone upon which Sallie Mae has met the needs of its customers. To ensure future success, we must maintain, sustain and grow our business. We need to anticipate the changing desires of our school customers and provide solutions that help them serve students and parents in the most efficient and effective manner possible. This means a continual investment in and application of technology in new systems, products and processes.

In 2000, Sallie Mae made substantial progress on this front. We expanded our capacity to better serve customers with Laureate®, Sallie Mae's online student loan delivery system. Since its official launch, Laureate has revolutionized the student loan application, approval and disbursement processes on more than 200 college and university campuses, processing in excess of \$1 billion in loan volume. Sallie Mae added several new features to this system in 2000, increasing the loan types it accommodates, expanding its reporting and reconciliation flexibility, and meeting the next generation of school and borrower application, guarantee and disbursement needs.

Our portfolio of services was further enhanced with the purchase of USA Group. This important transaction included the addition of NetWizard™, USA Group's Internet-based loan delivery system. Looking ahead, our challenge is to develop and migrate to a future loan delivery platform: a system that combines the best features of NetWizard and Laureate. The blending of these two products with the most advanced technology ultimately will establish a new performance standard in the student loan industry. In the interim, as we work toward this ambitious goal, our valued customers will retain the service relationships and product sets on which they depend.

As in 2000, Sallie Mae will spend 2001 seeking innovative answers to issues confronting borrowers, schools, lenders and guarantors. No matter what challenges emerge, we remain dedicated to the mission that has guided Sallie Mae for nearly 30 years: to make education accessible and affordable for all Americans at all times of their lives. Working together, we will continue to lead the way in opening the doors of opportunity for every student.

# Services That Meet and Exceed Customer Expectations

The year 2000 was a time in which Sallie Mae took bold, new steps to diversify its products, services and systems, and to clarify and solidify its commitment to higher education.

We expanded our product and service offerings with SLM Financial's Career Training Loan<sup>SM</sup>, a new funding option designed to meet the needs of a growing market: non-traditional students. Sallie Mae already had responded to this emerging niche of adult learners, distance learners and individuals pursuing a specialized certificate program with the launch in 1999 of SLM Financial, a subsidiary that provides funding support for lifelong learners. This year, SLM Financial helped more than 93,000 students in their quest for continuing education.

We renewed our commitment to helping student loan borrowers avoid the consequences of default by investing in new products, technology and default-aversion programs. In 2000, we partnered with congressional leaders, the National Association for the Advancement of Colored People (NAACP) and the Princeton Review to present more than 75 Paying for College seminars throughout the country. These free workshops educate college-bound students and their families on the financial aid process, giving them important information and resources on how to finance a college education.

Our online debt-management services, such as those offered by Nellie Mae, a subsidiary of Sallie Mae, provide schools and borrowers with specialized loan-financing tools, including repayment calculators, information on student loan borrowing and tips on managing credit card debt.

We solidified our role as a leader in the student loan marketplace by forming strategic partnerships that added tremendous value to the services we offer our seven million borrowers. Our newest collaboration with Lending Tree, Inc., the premier online loan marketplace and loan exchange provider, gives customers access to fast, simple and economical home loans. An array of other resources can be found on our Web site at the Sallie Mae Mall, where guests can find significant savings and discounts on products and services that include credit cards, insurance, long distance telephone service, car rentals and more.

Finally, Sallie Mae significantly enhanced its default-prevention and debt-management efforts in 2000 with the acquisition of USA Group. The transaction enables Sallie Mae to benefit from USA Group's historic success in the area of default prevention, setting the stage for the company to pioneer new default-aversion services and programs in the future.

But we're not finished. After nearly three decades of serving higher education, Sallie Mae is, perhaps, better positioned now than ever to provide services and resources that meet the ever-changing needs of students and families. From before a student has applied to a higher education institution, to the time he or she spends on campus, to when graduation is a distant memory, the "new Sallie Mae" will be there like never before.



Most of Sallie Mae's prospective customers have never set foot on a college campus. Fortunately, there's a way to present information in a medium in which college-bound students at the time of their first collegefinancing decision can relate: the Internet.

To spread the word on planning and paying for college, Sallie Mae offers wiredscholar.com<sup>SM</sup>, a comprehensive, one-stopshop for students and parents with higher education needs. Launched in the spring of 2000, the site has become the foremost online resource for college preparation, evaluation, selection, application and financing.

In August, wiredscholar.com was cited in Forbes magazine's "Best of Web" issue as the "ultimate online resource for going-to-college information."



|  | December 31, |              |  |  |  |
|--|--------------|--------------|--|--|--|
| (Dollars in thousands, except share and per share amounts)   | 2000         | 1999         |  |  |  |
| ASSETS   |              |              |  |  |  |
| Student loans  | \$37,647,297 | \$33,808,867 |  |  |  |
| Warehousing advances   | 987,352      | 1,042,695    |  |  |  |
| Academic facilities financings   | 851,168      | 1,027,765    |  |  |  |
| Investments  | 5,206,022    | 5,184,956    |  |  |  |
| Cash and cash equivalents  | 734,468      | 589,750      |  |  |  |
| Other assets, principally accrued interest receivable  | 3,365,481    | 2,370,751    |  |  |  |
| Total assets   | \$48,791,788 | \$44,024,784 |  |  |  |
| LIABILITIES  |              |              |  |  |  |
| Short-term borrowings  | \$30,463,988 | \$37,491,251 |  |  |  |
| Long-term notes  | 14,910,939   | 4,496,267    |  |  |  |
| Other liabilities  | 1,787,642    | 982,469      |  |  |  |
| Total liabilities  | 47,162,569   | 42,969,987   |  |  |  |
| Commitments and contingencies  |              |              |  |  |  |
| Minority interest in subsidiary  | 213,883      | 213,883      |  |  |  |
| Stockholders' equity   |              |              |  |  |  |
| Preferred stock, par value \$.20 per share, 20,000,000 shares authorized:  |              |              |  |  |  |
| 3,300,000 and 3,300,000 shares, respectively, issued at stated value of \$50 per share Common stock, par value \$.20 per share, 250,000,000 shares authorized: | 165,000      | 165,000      |  |  |  |
| 190,851,936 and 186,069,619 shares issued, respectively  | 38,170       | 37,214       |  |  |  |
| Additional paid-in capital   | 225,211      | 62,827       |  |  |  |
| Unrealized gains on investments (net of tax of \$167,624 and \$160,319, respectively)  | 311,301      | 297,735      |  |  |  |
| Retained earnings  | 1,810,902    | 1,462,034    |  |  |  |
| Stockholders' equity before treasury stock   | 2,550,584    | 2,024,810    |  |  |  |
| Common stock held in treasury at cost: 26,707,091 and 28,493,072 shares, respectively  | 1,135,248    | 1,183,896    |  |  |  |
| Total stockholders' equity   | 1,415,336    | 840,914      |  |  |  |
| Total liabilities and stockholders' equity   | \$48,791,788 | \$44,024,784 |  |  |  |

The financial statements should be read in conjunction with the financial statements and notes thereto included in the Company's Form 10-K to the Securities and Exchange Commission.

|   | Years ended Decem |  |     |  |     | ber 31,   |  |  |  |
|---|-------------------|--|-----|--|-----|---|--|--|--|
| (Dollars and shares in thousands, except per share amounts)   |                   | 2000   |     | 1999   |     | 1998  |  |  |  |
| Interest income: Student loans Warehousing advances Academic facilities financings Investments  | \$2               | 2,854,231<br>56,410<br>66,709<br>501,309                           | \$2 | ,426,506<br>67,828<br>74,358<br>239,883              | \$2 | 2,094,488<br>101,905<br>85,288<br>294,602                   |  |  |  |
| Total interest income Interest expense  |                   | 3,478,659<br>2,836,871   |     | ,808,575<br>,114,785                                 |     | ,576,283<br>,924,997  |  |  |  |
| Net interest income<br>Less: provision for losses   | _                 | 641,788<br>32,119  |     | 693,790<br>34,358                                    |     | 651,286<br>36,597   |  |  |  |
| Net interest income after provision for losses  | _                 | 609,669  |     | 659,432  |     | 614,689   |  |  |  |
| Other income: Gains on student loan securitizations Servicing and securitization revenue Gains on sales of student loans Gains on sales of securities Guarantor servicing fees Other Total other income | _                 | 91,846<br>295,646<br>67<br>18,555<br>127,522<br>153,996<br>687,632 |     | 35,280<br>288,584<br>27,169<br>15,832<br>—<br>83,925 |     | 117,068<br>280,863<br>—<br>10,734<br>—<br>87,646<br>496,311 |  |  |  |
| Operating expenses Integration charge   |                   | 532,710<br>53,000  |     | 358,570<br>—   |     | 360,869   |  |  |  |
| Income before income taxes and minority interest in net earnings of subsidiary Income taxes  Minority interest in net earnings of subsidiary  |                   | 711,591<br>235,880<br>10,694                                       |     | 751,652<br>240,127<br>10,694                         |     | 750,131<br>237,973<br>10,694                                |  |  |  |
| Net income<br>Preferred stock dividends   |                   | 465,017<br>11,522  |     | 500,831<br>1,438                                     |     | 501,464<br>—  |  |  |  |
| Net income attributable to common stock   | \$                | 453,495  | \$  | 499,393  | \$  | 501,464   |  |  |  |
| Basic earnings per common share   | \$                | 2.84   | \$  | 3.11   | \$  | 2.99  |  |  |  |
| Average common shares outstanding   | _                 | 159,482  |     | 160,577  |     | 167,684   |  |  |  |
| Diluted earnings per common share   | \$                | 2.76   | \$  | 3.06   | \$  | 2.95  |  |  |  |
| Average common and common equivalent shares outstanding   | _                 | 164,355  |     | 163,158  |     | 170,066   |  |  |  |

The financial statements should be read in conjunction with the financial statements and notes thereto included in the Company's Form 10-K to the Securities and Exchange Commission.

The following pro-forma statements of income present the Company's results of operations under the assumption that the securitization transactions are financings, and that the securitized student loans were not sold. As such, no gain on sale or subsequent servicing and securitization revenue is recognized. Instead, the earnings of the student loans in the trusts and related financing costs are reflected over the life of the underlying pool of loans. The effect of floor revenue, certain one-time gains on sales of investment securities and student loans, certain one-time, non-recurring expenses incurred in 1997, a one-time integration charge related to the July 2000 acquisition of USA Group and the amortization of goodwill from acquisitions also are excluded from net income. Management refers to these pro-forma results as "core cash basis" statements of income. Management monitors the periodic "core cash basis" earnings of the Company's managed student loan portfolio and believes that they assist in a better understanding of the Company's student loan business.

|  | Years ended December 31, |           |     |           |     |          |  |
|--|--------------------------|-----------|-----|-----------|-----|----------|--|
| (Dollars and shares in thousands, except per share amounts)                    |                          | 2000      |     | 1999      |     | 1998     |  |
| Interest income:   |                          |           |     |           |     |          |  |
| Student loans  | \$!                      | 5,014,858 | \$3 | 3,641,544 | \$3 | ,311,074 |  |
| Warehousing advances   |                          | 56,411    |     | 67,828    |     | 101,905  |  |
| Academic facilities financings   |                          | 66,711    |     | 74,358    |     | 85,288   |  |
| Investments  |                          | 528,957   |     | 244,135   |     | 298,612  |  |
| Total interest income  | į                        | 5,666,937 | 4   | 4,027,865 | 3   | ,796,879 |  |
| Interest expense   |                          | 4,627,783 | 3   | 3,101,279 | 2   | ,905,168 |  |
| Net interest income  | :                        | 1,039,154 |     | 926,586   |     | 891,711  |  |
| Less: provision for losses   |                          | 52,951    |     | 51,289    |     | 52,586   |  |
| Net interest income after provision for losses                                 |                          | 986,203   |     | 875,297   |     | 839,125  |  |
| Other income:  |                          |           |     |           |     |          |  |
| Gains on sales of securities   |                          | 1,334     |     | 1,303     |     | 374      |  |
| Guarantor servicing fees   |                          | 127,522   |     | _         |     | _        |  |
| Other Other  |                          | 152,349   |     | 82,945    |     | 86,535   |  |
| Total other income   |                          | 281,205   |     | 84,248    |     | 86,909   |  |
| Operating expenses   |                          | 514,093   |     | 355,804   |     | 360,869  |  |
| Income before income taxes and minority interest in net earnings of subsidiary |                          | 753,315   |     | 603,741   |     | 565,165  |  |
| Income taxes   |                          | 250,128   |     | 187,689   |     | 173,235  |  |
| Minority interest in net earnings of subsidiary                                |                          | 10,694    |     | 10,694    |     | 10,694   |  |
| Net income   |                          | 492,493   |     | 405,358   |     | 381,236  |  |
| Preferred stock dividends  |                          | 11,520    |     | 1,438     |     |          |  |
| Net income attributable to common stock  | \$                       | 480,973   | \$  | 403,920   | \$  | 381,236  |  |
| Basic earnings per common share  | \$                       | 3.02      | \$  | 2.52      | \$  | 2.27     |  |
| Average common shares outstanding  |                          | 159,482   |     | 160,577   |     | 167,684  |  |
| Diluted earnings per common share  | \$                       | 2.93      | \$  | 2.48      | \$  | 2.24     |  |
| Average common and common equivalent shares outstanding                        | _                        | 164,355   |     | 163,158   |     | 170,066  |  |

The following table sets forth selected financial and other operating information of the Company. The selected financial data in the table is derived from the "Management Discussion and Analysis of Financial Condition and Results of Operations" included in the Company's Form 10-K to the Securities and Exchange Commission.

| (Dollars in millions, except per share amounts) | 2000     | 1999     | 1998      | 1997     | 1996      |  |
|---|----------|----------|-----------|----------|-----------|--|
| OPERATING DATA:                                 |          |          |           |          |           |  |
| Net interest income                             | \$ 642   | \$ 694   | \$ 651    | \$ 781   | \$ 894    |  |
| Net income                                      | 465      | 501      | 501       | 508      | 409       |  |
| Basic earnings per common share                 | 2.84     | 3.11     | 2.99      | 2.80     | 2.10      |  |
| Diluted earnings per common share               | 2.76     | 3.06     | 2.95      | 2.78     | 2.09      |  |
| Dividends per common share                      | .66      | .61      | .57       | .52      | .47       |  |
| Return on common stockholders' equity           | 49%      | 78%      | 81%       | 65%      | 50%       |  |
| Net interest margin                             | 1.52     | 1.85     | 1.93      | 1.80     | 1.96      |  |
| Return on assets                                | 1.06     | 1.28     | 1.41 1.12 |          | .86       |  |
| Dividend payout ratio                           | 24       | 20       | 19        | 19       | 22        |  |
| Average equity/average assets                   | 2.34     | 1.59     | 1.65      | 1.64     | 1.66      |  |
| BALANCE SHEET DATA:                             |          |          |           |          |           |  |
| Student loans                                   | \$37,647 | \$33,809 | \$28,283  | \$29,443 | \$33,696  |  |
| Total assets                                    | 48,792   | 44,025   | 37,210    | 39,832   | 47,572    |  |
| Total borrowings                                | 45,375   | 41,988   | 35,399    | 37,717   | 45,124    |  |
| Stockholders' equity                            | 1,415    | 841      | 654       | 675      | 834       |  |
| Book value per common share                     | 7.62     | 4.29     | 3.98      | 3.89     | 3.89 4.44 |  |
| OTHER DATA:                                     |          |          |           |          |           |  |
| Securitized student loans outstanding           | \$29,868 | \$19,467 | \$18,059  | \$14,262 | \$ 6,329  |  |
| PRO-FORMA "CORE CASH BASIS" RESULTS:(1)         |          |          |           |          |           |  |
| Net interest income                             | \$ 1,039 | \$ 927   | \$ 892    | \$ 937   | \$ 939    |  |
| Net income                                      | 492      | 405      | 381       | 384      | 367       |  |
| Diluted earnings per common share               | 2.93     | 2.48     | 2.24      | 2.10     | 1.88      |  |
| Net interest margin                             | 1.53%    | 1.68%    | 1.76%     | 1.75%    | 1.89%     |  |
| Return on assets                                | .71      | .71      | .72       | .70      | .71       |  |

<sup>(1)</sup> The pro-forma results present the Company's results of operations under the assumption that the securitization transactions are financings, and that the securitized student loans were not sold. As such, no gain on sale or subsequent servicing and securitization revenue is recognized. Instead, the earnings of the student loans in the trusts and related financing costs are reflected over the life of the underlying pool of loans. The effect of floor income, certain one-time gains on sales of investment securities and student loans, certain one-time, non-recurring expenses incurred in 1997, a one-time integration charge related to the July 2000 acquisition of USA Group and the amortization of goodwill from acquisitions also are excluded from net income. Management refers to these pro-forma results as "core cash basis" results. Management monitors the periodic "core cash basis" earnings of the Company's managed student loan portfolio and believes that they assist in a better understanding of the Company's student loan business.

|   |          | 2000      |       |          | 1999      |       |          | 1998      |       |          | 1997      |       |          | 1996      |       |
|---|----------|-----------|-------|----------|-----------|-------|----------|-----------|-------|----------|-----------|-------|----------|-----------|-------|
|   |          | *Income/  |       |          | *Income/  |       |          | *Income/  |       |          | *Income/  |       |          | *Income/  |       |
| (Dollars in millions)                         | Balance  | Expense   | Rate  |
| ASSETS  |          |           |       |          |           |       |          |           |       |          |           |       |          |           |       |
| Student loans                                 | \$34,637 | \$2,854.2 | 8.24% | \$33,028 | \$2,426.5 | 7.35% | \$27,589 | \$2,094.5 | 7.59% | \$31,949 | \$2,485.1 | 7.78% | \$33,273 | \$2,634.5 | 7.92% |
| Warehousing advances                          | 825      | 56.4      | 6.84  | 1,173    | 67.8      | 5.78  | 1,718    | 101.9     | 5.93  | 2,518    | 151.1     | 6.00  | 3,206    | 193.8     | 6.04  |
| Academic facilities financings                | 974      | 82.8      | 8.50  | 1,144    | 93.3      | 8.16  | 1,318    | 107.4     | 8.15  | 1,436    | 123.0     | 8.57  | 1,500    | 126.4     | 8.43  |
| Investments                                   | 7,486    | 509.7     | 6.81  | 3,932    | 252.4     | 6.42  | 4,843    | 306.9     | 6.34  | 9,592    | 583.6     | 6.08  | 9,444    | 558.5     | 5.91  |
| Total interest earning assets                 | 43,922   | 3,503.1   | 7.98% | 39,277   | 2,840.0   | 7.23% | 35,468   | 2,610.7   | 7.36% | 45,495   | 3,342.8   | 7.35% | 47,423   | 3,513.2   | 7.41% |
| Non-interest earning assets                   | 2,711    |           |       | 2,166    |           |       | 2,012    |           |       | 1,916    |           |       | 1,804    |           |       |
| Total assets                                  | \$46,633 |           |       | \$41,443 |           |       | \$37,480 |           |       | \$47,411 |           |       | \$49,227 |           |       |
| LIABILITIES AND<br>STOCKHOLDERS' EQUITY       |          |           |       |          |           |       |          |           |       |          |           |       |          |           |       |
| Short-term borrowings                         | \$35,330 | 2,266.2   | 6.41% | \$33,204 | 1,762.1   | 5.31% | \$24,282 | 1,297.8   | 5.34% | \$26,548 | 1,462.0   | 5.51% | \$20,978 | 1,138.3   | 5.43% |
| Long-term notes                               | 8,636    | 570.6     | 6.61  | 6,292    | 352.6     | 5.60  | 11,194   | 627.2     | 5.60  | 18,677   | 1,064.2   | 5.70  | 26,024   | 1,444.6   | 5.55  |
| Total interest bearing liabilities            | 43,966   | 2,836.8   | 6.45% | 39,496   | 2,114.7   | 5.35% | 35,476   | 1,925.0   | 5.43% | 45,225   | 2,526.2   | 5.59% | 47,002   | 2,582.9   | 5.50% |
| Non-interest bearing liabilities              | 1,574    |           |       | 1,287    |           |       | 1,385    |           |       | 1,406    |           |       | 1,410    |           |       |
| Stockholders' equity                          | 1,093    |           |       | 660      |           |       | 619      |           |       | 780      |           |       | 815      |           |       |
| Total liabilities and stockholders' equity    | \$46,633 |           |       | \$41,443 |           |       | \$37,480 |           |       | \$47,411 |           |       | \$49,227 |           |       |
| Tax equivalent net interest income and margin |          | \$ 666.3  | 1.52% |          | \$ 725.3  | 1.85% |          | \$ 685.7  | 1.93% |          | \$ 816.6  | 1.80% |          | \$ 930.3  | 1.96% |
| Average 91-day Treasury bill rate             |          |           | 6.02% |          |           | 4.79% |          |           | 4.93% |          |           | 5.21% |          |           | 5.16% |

<sup>\*</sup> To compare nontaxable asset yields to taxable yields on a similar basis, income in the above table includes the impact of certain tax-exempt and tax-advantaged investments based on the marginal corporate tax rate of 35 percent, which represents tax equivalent income.

#### Edward A. Fox

#### Chairman

Sallie Mae President and Chief Executive Officer (1973–1990). Dean of the Amos Tuck School of Business Administration at Dartmouth College (1990–1994). Mr. Fox serves as Trustee of the University of Maine System, and Board Member and President of The American Ballet Theatre.

#### Albert L. Lord

#### Vice Chairman and CEO

President and Principal Shareholder of LCL, Ltd., an investment and financial consulting firm (1994–1997). Mr. Lord previously served in executive positions at Sallie Mae (1981–1993), including Chief Operating Officer.

#### A. Alexander Porter, Jr.

#### Lead Independent Director

Co-Founder and President of Porter, Felleman, Inc., an investment management company, since 1976. Trustee of Davidson College in North Carolina since 1992 and Trustee of the John Simon Guggenheim Memorial Foundation.

#### Charles L. Daley

Director, Executive Vice President and Secretary of TEB Associates, Inc., a real estate finance company, since 1992. Mr. Daley held executive positions at First Peoples Financial Corp. (1984–1992).

#### William M. Diefenderfer III\*

President and Co-Founder, e-Numerate Solutions, Inc. and since 1991, Partner of Diefenderfer, Hoover & Wood, Pittsburgh, Pa. Deputy Director of the Office of Management and Budget from 1989–1991. Director of Chart House Enterprises since 1991.

#### Thomas J. Fitzpatrick

President and Chief Marketing and Administrative Officer President and Chief Executive Officer of Equity One, Inc. (1989–1998), Vice Chairman of Consumer Credit Co. (1988–1989) and President and Chief Operating Officer (1983–1988) of Manufacturers Hanover Consumer Services. Serves on the board of MAB Paints, Inc.

#### Diane Suitt Gilleland\*

Deputy Director of the Illinois Board of Higher Education. Previously, Senior Associate, Institute for Higher Education Policy (1998–1999), Senior Fellow, American Council on Education, Washington, D.C. (1997), Director, Arkansas Department of Higher Education (1990–1997) and Chief Finance Officer for Arkansas Higher Education (1986–1990).

#### Earl A. Goode

Retired as President from GTE Information Services Corp. in 2000. Served on the boards of The Chase Bank of Texas, N.A.-Dallas, NBD Bank of Indiana, Meridian Insurance Company and Williams Manufacturing.

#### **Ann Torre Grant**

Strategic and Financial Consultant. Executive Vice President, Chief Financial Officer and Treasurer of NHP, Inc., a national real estate services firm (1995–1997). Vice President and Treasurer of USAirways (1991-1995). Directorships include Franklin Mutual Series, U.S.A. Floral Products, Inc. and Training Devices, Inc.

#### Ronald F. Hunt\*

Attorney. Mr. Hunt retired from the Company in 1990 after serving in a number of executive positions (1973–1990), most recently as Executive Vice President and General Counsel. Currently serves as Chairman of the Board of Directors of the National Student Clearinghouse.

#### Benjamin J. Lambert III

Senator of the Commonwealth of Virginia since 1986. Chairman of the Subcommittee on General Government and Compensation—Senate Finance Committee. Trustee and Secretary to the Board of Trustees of Virginia Union University and Secretary of the Medical College of Virginia Hospital Authority Board.

#### James C. Lintzenich

# President and Chief Operating Officer

Formerly Vice Chairman and Chief Executive Officer of USA Group, Inc. (1997-2000). Serves on the board of MetroBanCorp. and Lumina Foundation for Education.

#### Barry A. Munitz

President and Chief Executive Officer, The J. Paul Getty Trust, Los Angeles, Calif. Formerly served as Chancellor and Chief Executive Officer of the California State University System (1991–1997). Former Chair of the American Council on Education (1996) and Vice Chair of the National Commission on the Cost of Higher Education. Trustee, Princeton University.

#### Wolfgang Schoellkopf

Chief Executive Officer, Bank Austria Group's U.S. operations. Former Partner, Ramius Capital Group, a money management firm. Vice Chairman and Chief Financial Officer of First Fidelity Bancorporation (1990–1996). Held officer positions at Chase Manhattan Bank (1963–1988), most recently as Executive Vice President and Treasurer. Trustee, Marymount University.

#### Steven L. Shapiro

Certified Public Accountant and Personal Financial Specialist. Chairman of Alloy, Silverstein, Shapiro, Adams, Mulford & Co., an accounting firm. Member of the executive advisory council of Rutgers University since 1992 and has served on the board of the West Jersey Hospital Foundation since 1993.

# Barry L. Williams

President, Williams Pacific Ventures, Inc. and Interim President and Chief Executive Officer of the American Management Association International. Mr. Williams previously was Managing Principal of Bechtel Investments, Inc. Serves on the boards of PG&E Corp., R. H. Donnelly & Co., Synavant, Inc. and CH2M Hill.

<sup>\*</sup>Also serves as Director on the Student Loan Marketing Association's (GSE) Board.

#### BOARD OF DIRECTORS

Chairman

Mitchell W. Berger\*

President and Founder Berger, Davis & Singerman, P.A.

Vice Chairman

Ronald F. Hunt

Attorney

James E. Brandon

Attorney and Certified Public

Accountant

J. Paul Carey

Executive Vice President USA Education, Inc.

John T. Casteen

President

University of Virginia

William M. Diefenderfer III

Co-Founder and President e-Numerate Solutions, Inc.

Kris E. Durmer\*

Partner

Smith-Weiss, Shepard & Durmer, PC

Diane Suitt Gilleland

Deputy Director Illinois Board of Higher Education

Ronald A. Homer

CEO

Access Capital Strategies, LLC

William H. Kennedy III\*

Partner

Rose Law Firm

Marcelle P. Leahy\*

Advisory Council University of Vermont School

of Nursing

Dennis E. Logue

Professor

The Amos Tuck School Dartmouth College

Marie V. McDemmond

President

Norfolk State University

Regina T. Montoya\*

President

WorkRules Company

James E. Moore\*

President

JDA Partners, LLC

Irene Natividad\*

Principal

Natividad & Associates

J. Bonnie Newman

Executive Dean

John F. Kennedy School of Government

Harvard University

Richard J. Ramsden

Consultant and Private Investor

Kenneth A. Shaw

Chancellor and President

Syracuse University

Randolph H. Waterfield, Jr.

Certified Public Accountant and

Accounting Consultant

Pat Williams

Senior Fellow Center for the Rocky Mountain

West University of Montana

\*Presidential Appointees

USA EDUCATION, INC.

SENIOR MANAGEMENT

Albert L. Lord

Vice Chairman and Chief Executive Officer

Thomas J. Fitzpatrick

President and Chief Marketing and Administrative Officer

James C. Lintzenich

President and Chief Operating Officer

J. Paul Carey

Executive Vice President, Marketing

Gregory J. Clancy Executive Vice President and Chief Information Officer

Marianne M. Keler

Executive Vice President and General Counsel

Robert R. Levine

Executive Vice President, Servicing

John F. Remondi

Executive Vice President and Chief Financial Officer

Joseph D. Corvaia

Senior Vice President and Chief Credit Officer

Robert J. Grennes

Senior Vice President, Guarantee Operations

June M. McCormack

Senior Vice President, Sales

Lawrence A. Morgan

Senior Vice President, Servicing Systems Development

Hamed Omar

Senior Vice President, Technology Infrastructure

Mark G. Overend

Senior Vice President, E-Commerce

Joni Reich

Senior Vice President, Human Resources

John F. Whorley

Senior Vice President,

Delinquency and Recovery Operations

Barbara A. Deemer

Vice President and Controller

USA Education, Inc. common shares trade on the New York Stock Exchange under the symbol SLM. The following table sets forth the high and low sales prices for the Company's common stock for each full quarterly period in the two most recent fiscal years:

#### **Common Stock Prices**

|      |      | 1st Quarter                    | 2nd Quarter                             | 3rd Quarter                           | 4th Quarter                           |
|------|------|--------------------------------|---|---------------------------------------|---------------------------------------|
| 1999 | High | 4815/16                        | 475/16                                  | 4813/16                               | 535/8                                 |
|      | Low  | 401/8                          | 403/8                                   | 427/8                                 | 4111/16                               |
| 2000 | High | 437/8                          | 3811/16                                 | 4815/16                               | 68 <sup>1</sup> / <sub>4</sub>        |
|      | Low  | 28 <sup>1</sup> / <sub>2</sub> | <b>27</b> <sup>13</sup> / <sub>16</sub> | <b>36</b> <sup>7</sup> / <sub>8</sub> | <b>44</b> <sup>7</sup> / <sub>8</sub> |

The Company paid regular quarterly dividends of \$.15 per share on the common stock in each of the first three quarters of 1999, \$.16 per share for the fourth quarter of 1999 and the first three quarters of 2000, and \$.175 per share for the fourth quarter of 2000 and the first quarter of 2001.

The annual meeting of shareholders will be held Thursday, May 10, 2001, at 10 a.m. CST, at the USA Education, Inc. office, 11100 USA Parkway, Fishers, IN 46038.

The Company's 2000 Form 10-K, as filed with the Securities and Exchange Commission, has been mailed to shareholders of record as of March 12, 2001, together with this Annual Report. Shareholders also may obtain without charge a copy of the Company's 2000 Form 10-K by writing to the Investor Relations department or by visiting our Web site at www.salliemae.com. The Form 10-K includes, among other things, the following items:

- Management's discussion and analysis of financial condition and results of operations.
- Financial statements and the related notes, including consolidated, audited balance sheets as of Dec. 31, 1999 and 2000, and consolidated, audited statements of income, changes in stockholders' equity and cash flows, for the fiscal years ended Dec. 31, 1998-2000.
- A brief description of the Company's business.

# Sallie Mae Headquarters

11600 Sallie Mae Drive Reston, VA 20193 (703) 810-3000 www.salliemae.com

# **Investor Relations**

Jeffrey R. Heinz Managing Director (703) 810-7743 By facsimile: (703) 810-5074

#### Corporate Secretary

Mary F. Eure Associate General Counsel (703) 810-7785 By facsimile: (703) 810-6005

# Stock Transfer Agent

The Bank of New York Shareholder Services Department P.O. Box 11258 Church Street Station New York, NY 10286-1258 (800) 524-4458 www.stock.bny.com

# **Independent Public Accountants**

Arthur Andersen LLP Washington, DC 20006 www.arthurandersen.com

# **SallieMae**



www.salliemae.com